

HOUSING OFFICES CLOSE TO YOU!

- **Ciutat Vella**
Plaça Salvador Seguí, 13
- **Gràcia**
c/ Francisco Giner, 14
- **Horta-Guinardó**
c/ Llobregós, 175
- **L'Eixample**
c/ Alí Bei, 13-15
- **Les Corts**
c/ Remei, 9
- **Nou Barris**
Plaça Major de Nou Barris, 1
- **Zona Nord**
Avinguda d'Escolapi Càncer, 5
- **Sant Andreu**
c/ Joan Torras, 49
- **Sant Martí**
c/ Pujades, 350
- **Sants-Montjuïc**
c/ Antoni Capmany, 23
- **Sarrià Sant Gervasi**
c/ Canet, 24

OPENING TIMES:

Monday, Tuesday, Wednesday and Friday
from 8:30 am to 2:30 pm

Thursday from 8:30 am to 6 pm non-stop

Zona Nord (North Area) Offices from 8:30 am to 2 pm but DO NOT OPEN Thursday afternoons

Summer opening hours from 8:30 am to 2:30 pm from 1st March to 30th September (both included).

It is recommended to consult the Housing Offices' website in case there are any changes to the usual schedules.

For further information, go to
www.habitatge.barcelona

Housing Offices Network of Barcelona
Housing Consortium,
spread across 10
Barcelona City districts.

Or call

010 Informació Barcelona Trucada gratuïta



THE HOUSING OFFICES NETWORK PROVIDES YOU WITH ALL THE INFORMATION AND ASSESSMENT FOR HOUSING!



WHAT THE HOUSING OFFICES HAVE TO OFFER

The housing offices are the meeting point between citizens and the housing services of the Barcelona Housing Consortium. Here we inform you about rental and renovation subsidies, the benefits of renting your home in Barcelona and access to an affordable rental, among other things.

HOUSING CALLS YOU

We have set up an **appointment** system: *Housing calls you* for the Housing Offices Network, allowing you to receive personalised attention remotely and to go to the office only if it is essential.

You can access *Housing calls you* by calling **010** or by going to our website **www.habitatge.barcelona**

The staff at *Housing calls you* will contact you by telephone and offer you advice on all the options available to complete your procedures.

If a procedure can only be carried out face-to-face, *Housing calls you* will give users with a day and time to get assistance from one of the Barcelona housing offices.

THROUGH THE SERVICE
HOUSING CALLS YOU
YOU WILL RECEIVE PERSONALISED
ATTENTION BEFORE GOING TO AN OFFICE

WHAT INFORMATION, PROCEDURES AND RESOURCES CAN WE OFFER YOU?

1 DO YOU WANT TO IMPROVE YOUR HOME?

- Is your home run down or is something stopping you from accessing your building? Find out about the **refurbishment grants**.
- We offer you advice on how to improve the **energy efficiency** of your building and information on **liveability certificates**.

2 DO YOU NEED HELP TO ACCESS AFFORDABLE HOUSING?

- Do you want to have access to **protected or social** housing? We will inform you about the access requirements and the steps to follow to rent or buy.
- We explain how to register in the **Applicants Register for Housing** so that you can take part in the different allocation processes.
- We also offer information about **cohabitation** and housing for **special groups**.

3 ARE YOU HAVING PROBLEMS PAYING FOR YOUR HOUSING?

- If you have difficulties paying your **rent or monthly instalments**, this service will inform you about the different types of financial aid and advise you on possible solutions for your specific case.

4 WE WILL HELP YOU IF YOU GET EVICTED

- From this service, we centralise all the information about the evictions that take place for the purpose of mediating with the owner and offering possible solutions using Barcelona City Council resources in the area of Housing and Social Services.

5 WE ASSESS YOU, WE INFORM YOU AND WE MEDIATE!

- If you are **renting**, we offer you a mediation service with the owner with the aim of being able to keep your flat by means of reaching an agreement that is satisfactory for both parties.
- If you have **mortgage debts**, you can access the *Ofideute* service, which provides legal advice and mediation with the financial institution.

