

**REPORT
2022**

**BARCELONA
HOUSING
CONSORTIUM**



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Presentation and functions



The Barcelona Housing Consortium (CHB) is made up of the Catalan Government and Barcelona City Council, and it works to improve housing-related services in the city.

Within Barcelona's municipal boundaries, it is tasked with carrying out the functions, activities and services of public housing, which are exclusively granted to it under Article 85 of the Barcelona Municipal Charter. More specifically, it is responsible for planning, scheduling and managing public housing policies for both owned and rented dwellings.

It may also perform other housing-related functions, activities and services established by the authorities in the Consortium.

THE CONSORTIUM CARRIES OUT THE FOLLOWING FUNCTIONS:

- Planning public-housing initiatives within the Barcelona municipal area.
- Planning developments directly or in collaboration with other public-housing bodies in Barcelona.
- Promoting a policy for affordable rented dwellings, especially for young people and other groups with special requirements.
- Planning neighbourhood remodelling and renovation initiatives that need to be carried out in Barcelona.
- Scheduling and promoting renovations, repairs and improvements in existing neighbourhood public-housing developments.
- Where necessary, overseeing, managing and monitoring initiatives carried out by personalised organisations tasked with managing public housing.
- Managing the public housing estate and, by prior delegation, the public land estate

designated for housing by the Consortium administrations, aimed at ensuring citizens' right to access decent and adequate housing.

- Managing, by prior delegation, land owned by other administrations in the city.
- Drafting, processing and approving regulations for establishing the criteria used in selecting and accessing public housing.
- Designing policies to provide attention to citizens in matters of housing and, in particular, managing the Barcelona Register of Social Housing Applicants.
- Carrying out activities that promote housing renovations, by approving the planning, scheduling, management and implementation tools necessary for their effectiveness.
- Carrying out activities for promoting housing-rent subsidies and grants and approving all the planning, scheduling, management and implementation tools necessary for their effectiveness.
- Comprehensively managing social-housing pools and approving the planning, scheduling, management and implementation tools necessary for their effectiveness.

For the purposes of carrying out these tasks and achieving all the goals, the Consortium, which has no human resources of its own, engages the municipal authority's other specialist bodies with managing the respective initiative programmes under the corresponding agreements.

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Governing and management bodies



The Consortium is divided up into the following bodies:

EXECUTIVE AND MANAGERIAL

• Chair of the Consortium

Jordi Puigneró i Ferrer, Minister of Digital Policies and Territory

The position of Chair of the Consortium falls to the minister of the Catalan Government ministry with jurisdiction over housing. One of the functions of the Chair is to represent the Consortium, as well as convene and preside over the General Board and other meetings.

• Deputy Chair of the Consortium

Lucía Martín González, Barcelona City Council Councillor for Housing and Renovation.

The Deputy Chair of the Consortium is designated by the Mayor of Barcelona. This person acts as Chair in their absence and performs any delegated duties.

• General Board

Chairperson of the Barcelona Housing Consortium.

Deputy chairperson of the Barcelona Housing Consortium.

Representatives of the Catalan Government:

Carles Sala Roca, Secretary for Housing and Social Inclusion, Ministry of Social Rights.

Jaume Fornt i Paradell, Director of the Catalan Housing Agency.

Albert Toledo i Pascual, Director of Housing Promotion, Catalan Housing Agency.

Mercè Conesa i Pagès, Director of the Catalan Land Institute, replaced in 2022 by Maria Sisternas Tusell.

Jordi Sanuy i Aguilar, Director of Building Quality and Housing Renovation, Catalan Housing Agency.

Silvia Grau i Fontanals, Operational Director of Emergency Actions in Housing Matters, Catalan Housing Agency.

Representatives of Barcelona City Council:

Laia Bonet Rull, Third Deputy Mayor of Barcelona City Council.

Laia Claverol Torres, Manager of the Social Rights, Global Justice, Feminism and LGBTI Department.

Francisco Javier Burón Cuadrado, Housing Manager, Barcelona City Council.

Gerard Capó Fuentes, Manager of the Municipal Institute of Housing and Renovation of Barcelona.

The General Board is the Consortium's highest governing body. It has twelve members: the Chair, the Deputy Chair and ten members appointed by the authorities in the Consortium, six of whom represent the Catalan Government and four Barcelona City Council.

Broadly speaking, it could be said that it establishes the Consortium's general orientation and guidelines in line with the goals of its Articles of Association and approves the general action plans and sectoral programmes that are agreed.

• Standing Committee

Representatives of the Catalan Government:

Jaume Fornt i Paradell, Director of the Catalan Housing Agency. Deputy director of the Catalan Housing Agency.

Mercè Conesa i Pagès, Director of the Catalan Land Institute.

Jordi Sanuy i Aguilar, Director of Housing Construction and Renovation Quality.

Representatives of Barcelona City Council:

Lucía Martín González, Councillor for Housing, Barcelona City Council.

Francisco Javier Burón Cuadrado, Housing Manager, Barcelona City Council.

The Standing Committee is made up of four representatives of the Catalan Government and two from Barcelona City Council, appointed by the General Board from among its members.

It is the collegiate body that proposes the guidelines and general orientation of the Consortium's functions to the General Board, in line with the goals of its Articles of Association, exercising the powers granted to it under Article 13.

• Manager's Office of the Consortium

Gerard Capó Fuentes

The Consortium's highest one-person executive body, the manager's office, applies and implements the agreements of the General Board and the Standing Committee.

• Technical

Alícia Rius Porta

The General Board has to appoint a Secretary with the appropriate qualities for the position, who may or may not be a member of the General Board. The Secretary has to take the minutes of the agreements reached at the meetings of the General Board and the Standing Committee.

CONSULTATIVE AND PARTICIPATORY

• Social Housing Council

The Barcelona Social Housing Council (BSHC) comes under the framework of the Barcelona Housing Consortium, which is made up of the Catalan Government and Barcelona City Council, as a consultative and participatory body on housing policies in the city. Its members include not only local and regional authorities, but also public bodies and companies involved in the planning and construction of housing, private associations of developers and builders, social support associations and organisations concerned with access to housing, cooperative organisations, the local residents' movement, trade unions, social foundations, universities and professional associations, among others.



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Activity assessment for 2022

AGREEMENTS AND ACTIVITIES OF THE GOVERNING BODIES

The Consortium's Standing Committee held four ordinary meetings (not face to face): 24 May, 27 June, 24 October and 19 December 2022. The Consortium's General Board held four ordinary meetings: 6 April, 24 May, 27 June, 24 October and 19 December 2022.

The following agreements were reached during those meetings:

• Standing Committee

- Approval of the agreement cancelling the previously approved collaboration agreement between the Barcelona Housing Consortium, the Municipal Institute of Urban Planning and Foment de Ciutat, with the aim of supporting certain associations of homeowners in the south-west Besòs area and managing grants for renovation and the execution of works under the 2020 call, approved by the Standing Committee in its meeting of 21 December 2020 but not formalised.
- Approval of amending addendum no. 2 to the collaboration agreement concerning the urban complex comprising the neighbourhoods of Canyelles and south-west Besòs, and the management assignment between the Barcelona Housing Consortium, the Catalan Housing Agency and the Barcelona Municipal Institute of Urban Planning for the rehabilitation of housing, signed on 22 November 2021.
- Approval of the call for applications to award grants, under a non-competitive public procedure, pursuant to Regulation (EU) 2021/241 of the European Parliament and of the Council of 12 February 2021, under the Recovery, Transformation and Resilience Plan, co-funded by the European Union and NextGenerationEU, for actions under the programme for the rehabilitation of single-family and multi-family residential buildings, the programme to improve energy efficiency in housing, and the programme for the preparation of the building renovation logbook and the drafting of renovation projects, in the city of Barcelona.
- Approval of the call for applications to award grants, under a non-competitive public procedure, pursuant to Regulation (EU) 2021/241 of the European Parliament and of the Council of 12 February 2021, under the Recovery, Transformation and Resilience Plan, co-funded by the European Union and NextGenerationEU, for actions under the neighbourhood rehabilitation programme, the programme to improve energy efficiency in housing, and the programme for the preparation of the building renovation logbook and the drafting of renovation projects, within the framework of the Neighbourhood Plan in the city of Barcelona, subject to the approval of the corresponding ERFP.
- Approval of the respective calls for applications to award grants, under a non-competitive public procedure, pursuant to Regulation (EU) 2021/241 of the European Parliament and of the Council of 12 February 2021, under the Recovery, Transformation and Resilience Plan, co-funded by the European Union and NextGenerationEU, for actions under the neighbourhood rehabilitation programme, the programme to improve energy efficiency in housing, and the programme for the preparation of the building renovation logbook and the drafting of renovation projects, subject to the approval of the corresponding ERFPs, for the following areas and according to the respective annexes:
 - The urban complex of the Trinitat Vella neighbourhood.
 - The urban complex of the La Pau neighbourhood.
 - The urban complex of the Can Peguera neighbourhood.
 - The urban complex of the Canyelles neighbourhood.
 - The urban complex of the Besòs i el Maresme neighbourhood.
 - The urban complex of the Congrés i els Indians neighbourhood.

- Approval of the call for applications to award grants, under a non-competitive public procedure, pursuant to Regulation (EU) 2021/241 of the European Parliament and of the Council of 12 February 2021, under the Recovery, Transformation and Resilience Plan, co-funded by the European Union and NextGenerationEU, for actions under the neighbourhood rehabilitation programme, the programme to improve energy efficiency in housing, and the programme for the preparation of the building renovation logbook and the drafting of renovation projects, for buildings located on public land specified in the corresponding ERRP, subject to its approval.
- Approval of the amendment to the call for applications for grants to renovate the interiors of dwellings and include them in Barcelona's Rental Housing Pool for 2022, in order to increase the budget and make it compatible with the Next Generation call.
- Approval of the call for applications for renovation grants to refurbish the interiors of homes occupied by vulnerable individuals in the city of Barcelona for the year 2022.
- Approval of the call for applications for renovation grants for accessibility improvements in the city of Barcelona for the year 2022.
- Approval of the call for applications for renovation grants for the replacement of windows in acoustically stressed areas of the city of Barcelona for the year 2022.
- Targeted amendment to Article 8.1.5 of the calls for applications to award grants, under a non-competitive public procedure, pursuant to Regulation (EU) 2021/241 of the European Parliament and of the Council of 12 February 2021, under the Recovery, Transformation and Resilience Plan, co-funded by the European Union and NextGenerationEU, for actions under the neighbourhood rehabilitation programme, the programme to improve energy efficiency in housing, and the programme for the preparation of the building renovation logbook and the drafting of renovation projects, subject to the approval of the corresponding ERRPs, approved by the Consortium's Standing Committee on 24 May 2022, for the following areas and according to the respective annexes:
 - The urban complex of the Trinitat Vella neighbourhood.
 - The urban complex of the La Pau neighbourhood.
 - The urban complex of the Can Peguera neighbourhood.
 - The urban complex of the Canyelles neighbourhood.
 - The urban complex of the Besòs i el Maresme neighbourhood.
 - The urban complex of the Congrés i els Indians neighbourhood.
- Approval of the 2021 call for applications for renovation grants in the city of Barcelona for property owners in a situation of vulnerability, for residential buildings within the scope of the Neighbourhood Plan (FAC).
- Approval of the credit amendment by means of a credit transfer based on the authorisation report for the incorporation of management surpluses.
- Approval of the credit amendment by means of a credit transfer based on the authorisation report for the incorporation of rental surpluses.
- Report on various credit amendments.
- Approval of the amendment to the application form for registration in the Barcelona Register of Social Housing Applicants, specifically the removal of the final section titled "Are you interested in a home from Barcelona's Rental Mediation Pool?"
- Approval of the 2022 call for applications to award financial support for rent payments in the city of Barcelona.
- Amendment of the budget allocation (point 4) and clarification of the vulnerability criteria (points 8.6.2 and 8.7) of the call for applications to award grants, under a non-competitive public procedure, pursuant to Regulation (EU) 2021/241 of the European Parliament and of the Council of 12 February 2021, under the Recovery, Transformation

and Resilience Plan, co-funded by the European Union and NextGenerationEU, for actions under the neighbourhood rehabilitation programme, the programme to improve energy efficiency in housing, and the programme for the preparation of the building renovation logbook and the drafting of renovation projects, within the scope of the Neighbourhood Plan in the city of Barcelona, subject to the approval of the corresponding ERRP, approved by the Consortium's Standing Committee on 24 May 2022.

- Amendment of the budget allocation (Article 3.1) of the 2022 call for applications for renovation grants to refurbish the interiors of homes occupied by vulnerable individuals in the city of Barcelona, approved by the Consortium's Standing Committee on 24 May 2022.
- Approval of the 2023 call for applications for renovation grants to refurbish housing interiors in order to include them in Barcelona's Rental Housing Pool.
- Approval of the call for applications to award financial assistance in Barcelona, arising from mediation processes, in the form of temporary emergency social benefits aimed at individuals residing in Barcelona who hold a lease agreement for a property that serves as their permanent and habitual residence, provided they have low or moderate incomes that may jeopardise their social integration during 2023.
- Approval of the 2023 call for applications for grants to include housing in Barcelona's Rental Housing Pool and other social housing programmes in the city.

• General Board

- Approval of the budget settlement for the 2021 financial year.
- Approval of the incorporation of budget surpluses from the 2021 financial year, with supporting authorisation report.
- Approval of various credit amendments.
- Report on credit amendments due to credit generation in the 2021 financial year.
- Approval of the agreement with the Catalan Housing Agency to manage Next Generation funds.
- Approval to begin proceedings for drafting an agreement with Barcelona City Council to manage Next Generation funds.
- Approval of the collaboration agreement between the Barcelona Housing Consortium and the Municipal Institute of Urban Landscape and Quality of Life to manage the 2022 calls for renovation grants and provide technical support to the Barcelona Housing Offices.
- Explanation of the proposal to split the Consortium's governance structure into two separate agreements, following tax consultations carried out in 2021: a first agreement between IMHAB and the Consortium detailing shared services, which would be subject to VAT, and a second agreement between the City Council and the Agency covering the services provided by the Housing Offices.
- Approval of the agreement with Barcelona City Council to manage Next Generation funds.
- Approval of the Barcelona Housing Consortium's adherence to the Anti-fraud Measures Plan for actions funded through the Recovery and Resilience Facility of the Government of Catalonia.
- Report on the credit amendments due to credit generation by the managing director in the 2022 financial year and approval of the creation of corresponding budget items.

- Report on Government Agreement 86/2022 of 26 April, which appointed full and substitute members of the General Board of the Barcelona Housing Consortium on behalf of the Government of Catalonia. Approval of new members of the Standing Committee, in accordance with the aforementioned Agreement.
- Approval of the agreement recognising the authority of the managing director to prepare the annual accounts.
- Approval of the annual accounts for the 2021 financial year.
- Approval of the incorporation of budget surpluses from the 2021 financial year.
- Approval of the credit amendment agreement due to credit generation.
- Approval of the draft budget for the 2023 financial year.
- Approval of the agreement with the Barcelona Municipal Institute of Housing and Renovation to manage various shared housing services in the city of Barcelona in 2022, subject to the approval of the agreement with Barcelona City Council and the Catalan Housing Agency concerning the Local Housing Offices located within the municipality of Barcelona in 2022.
- Report on the status of the agreement with Barcelona City Council and the Catalan Housing Agency concerning the Local Housing Offices located within the municipality of Barcelona in 2022.
- Report on the budget withholding of €1,998,000 by the Government of Catalonia in 2022.
- Approval of the credit amendment due to budget reductions as a result of withholdings by the Ministry of Social Rights of the Government of Catalonia.
- Approval of the authorisation to access account balances and bank deposits held in the name of the Barcelona Housing Consortium.
- Report on the initiation of procedures to extend the agreement with the Hàbitat3 Tercer Sector Social Foundation.
- Approval of the budget for the 2023 financial year.
- Approval of the agreement with the Barcelona Municipal Institute of Housing and Renovation to manage various housing services in the city of Barcelona in 2022, replacing the agreement previously signed with the Institute solely for shared services, as approved by the General Board on 27 June 2022 (point 7).
- Targeted amendment to the revised text of the regulatory framework for awarding emergency social financial assistance to maintain rental housing and assistance resulting from mediation in the city of Barcelona.
- Report on the approval of the planned rehabilitation residential environments (ERRP) under the Neighbourhood Plan (file no. 20220383), for public housing blocks (file no. 20220381), and for non-contiguous zones within neighbourhoods (file no. 20220384), under Programme 1 – Assistance Programme for Neighbourhood Rehabilitation Works – of Royal Decree 853/2021 of 5 October, which regulates the grant programmes for residential rehabilitation and social housing under the Recovery, Transformation and Resilience Plan (Next Generation EU funds).

OTHER SIGNIFICANT EVENTS THAT TOOK PLACE IN 2022

- Information on the timetable for awarding NGEU grants for new building projects.
- Consideration of the proposal to modify the expiry date of registration in the Register of Social Housing Applicants, which is currently one year in accordance with Decree Law 17/2019, of 23 December, on urgent measures to improve access to housing, which added Section 9 to Article 95 of Law 18/2007, of 28 December, on the right to housing.
- Considerations on the social development role of non-profit housing cooperatives and proposals for standardisation.

- Review of the proposal to amend the criteria for assessing the conditions for accessing social housing, as regulated by Decree 75/2014, of 27 May, of the Housing Rights Plan, in relation to the regulations of the Barcelona Register of Social Housing Applicants.

BUDGET SETTLEMENT FOR 2022

The budget of the Government of Catalonia for 2022 was published in Law 1/2021, of 29 December, in the Official Gazette of the Government of Catalonia (DOGC) under number 8575 on 31 December 2021.

The initial budget of the Barcelona Housing Consortium was €23,781,079.91.

After various credit amendments to the initial budget, including the incorporation of carryovers, the definitive credits amounted to €154.69 million, of which €84.69 million were to be financed with resources from the same budget and €70 million with the remaining liquidity surplus.

As in previous years, the 2022 budget also included the management of the services provided by the Barcelona Housing Offices Network, together with its advice and information service, the operation of the Barcelona Register of Social Housing Applicants, the management and provision of renovation grants, rental assistance and the management of the social and youth housing pools.

The rights recognised in the execution of the 2022 budget were for a total of €84.69 million, in order to finance:

- €13.74 million under the heading of provision of CHB management services by the Municipal Institute of Housing and Renovation of Barcelona (IMHAB) and the Municipal Institute of Urban Landscape (IMPU) for the collaboration agreements signed with these subsidiary bodies of Barcelona City Council. This is in addition to the expenses assigned to the CHB for recurrent services invoiced by the Centre for Telecommunications and Information Technologies, an organisation dependent on the Government of Catalonia.
- €1.80 million earmarked for renovation.
- €6.26 million allocated to help people in situations of financial vulnerability pay their rent.
- €4.51 million to meet the obligations of the multi-year agreement entered into with the Hàbitat3 Tercer Sector Social Foundation in March 2019, for a total of €18.9 million, to implement a programme for allocating the use of dwellings for social purposes and providing assistance to people in emergency situations.
- €42.54 million to cover the calls for applications financed from European funds.
- €15.84 million of municipal funding to complement calls made for European funds.
- The calls for grants and subsidies approved in 2022 and funded with budget resources and the allocated liquidity surplus have totalled €82.80 million, distributed as follows:
- €75.02 million for renovation grants, both those financed from European funds as well as the rest, and €7.79 million for calls for applications for grants for rent payments, social emergencies and the housing pool. In addition, €5.33 million were committed to extend the agreement with the Hàbitat3 Tercer Sector Social Foundation and €0.6

million for a collaboration agreement with the Catalan Housing Agency for the Social Rental Housing Fund.

- The obligations recognised during the 2022 financial year for subsidies and grants (including the corresponding justifications in the agreement with the Hàbitat3 Tercer Sector Social Foundation) totalled €23.63 million, broken down as follows: €10.95 million in renovation grants, €8.78 million in

rental assistance and €3.90 million for the agreement with the Hàbitat3 Tercer Sector Social Foundation.

- In closing the budget, the committed resources (in phase D of budget execution) totalled €69.29 million: €15.13 million for the provision of services, €34.67 million in renovation grants, €5.62 million from the agreement with the Hàbitat3 Tercer Sector Social Foundation and the remainder, €13.87 million, in rental assistance.

Barcelona Housing Consortium.

Financial year 2022 (31 December 2022).

Implementation statement of income budget

Budget application	Budget description	Initial	Credit amendments	Final appropriations	Recognised collection rights
2022-3810001	Other current transaction reimbursements	-	87,750.24	87,750.24	87,750.24
2022-4100016	Ministry of Social Rights	2,246,000.00	(-)799,155.20	1,446,844.80	1,446,844.80
2022-4407215	Catalan Housing Agency	5,560,412.00	1,338,250.00	6,898,662.00	6,898,662.00
2022-4600001	Barcelona City Council	8,974,667.91	579,900.95	9,554,568.86	9,554,568.86
2022-4600009	Municipal Institute of Housing and Renovation	-	7,353,617.00	7,353,617.00	7,353,617.00
2022-5340001	Other financial income	-	1.82	1.82	11,752.10
2022-7100016	Ministry of Social Rights	3,000,000.00	(-)1,198,732.79	1,801,267.21	1,801,267.21
2022-7407215	Catalan Housing Agency	1,000,000.00	1,000,000.00	2,000,000.00	2,000,000.00
2022-740721570	Catalan Housing Agency. NGEU	-	42,541,956.00	42,541,956.00	42,541,956.00
2022-7630001	Barcelona City Council	3,000,000.00	2,000,000.00	5,000,000.00	5,000,000.00
2022-7630007	From the Municipal Institute of Urban Planning	-	7,994,841.13	7,994,841.13	7,994,841.13
2022-8700001	Liquidity surplus from previous years	-	70,006,941.11	70,006,941.11	-
		23,781,079.91	130,905,370.26	154,686,450.17	84,691,259.34

Barcelona Housing Consortium.**Financial year 2022 (31 December 2022).****Implementation statement of expenditure budget****STATE OF EXPENDITURE BUDGET SETTLEMENT - YEAR 2021**

Budget application	Budget description	Initial	Credit amendments	Final appropriations	Authorised
2022-431-2270013	Technical works	6,701,839.30	8,416,767.26	15,118,606.56	15,118,606.56
2022-431-2260039	Fees and commissions and other bank expenses	-	1.82	1.82	1.03
2022-431-2280003	IT services. CTTI	-	9,200.00	9,200.00	9,200.00
2022-431-4600001	Local organisations. Barcelona City Council	-	736,000.00	736,000.00	736,000.00
2022-431-4800001	To families. Financial aid for rent	10,148,643.57	6,055,487.01	16,204,130.58	16,204,113.09
2022-431-4820001	Other non-profit organisations and other corporate bodies	-	8,449,170.36	8,449,170.36	5,626,578.55
2022-431-7800001	To families. Renovation	6,930,597.04	64,696,787.81	71,627,384.85	63,213,011.94
2022-431-7800001	To families. Next Generation renovation funds	-	42,541,956.00	42,541,956.00	42,541,956.00
		30,482,919.21	139,322,137.52	169,805,056.73	158,568,072.31

STATE OF EXPENDITURE BUDGET SETTLEMENT - YEAR 2021

Revoked collection rights	Cancelled collection rights	Net recognised collection rights	Ratio % CR	Net collection	Ratio % collection	Rights pending collection as at 31 December	Forecast surplus/deficit
-	-	87,750.24	100.00	87,750.24	100.00	-	-
-	-	1,446,844.80	100.00	1,446,844.80	100.00	-	-
-	-	6,898,662.00	100.00	6,898,662.00	100.00	-	-
-	-	9,554,568.86	100.00	-	-	9,554,568.86	-
-	-	-	-	2,843,000.00	-	(-)2,843,000.00	-
-	-	11,752.10	-	11,752.10	100.00	-	11,752.10
-	-	1,801,267.21	100.00	1,801,267.21	100.00	-	-
-	-	2,000,000.00	100.00	-	0.00	2,000,000.00	-
-	-	42,541,956.00	100.00	-	0.00	42,541,956.00	-
		5,000,000.00	100.00	-	0.00	5,000,000.00	-
		7,994,841.13	100.00	7,994,841.13	100.00	-	-
		-	-	-	-	-	-
		77,337,642.34		21,084,117.48		56,253,524.86	11,750.28

STATE OF EXPENDITURE BUDGET SETTLEMENT - YEAR 2021							
Committed expenditure	Ratio % E	Net recognised obligations	Ratio % O	Payments	Payment ratio %	Obligation pend. payments 31 December	Credit
15,118,606.56	100.00	15,118,606.56	100.00	13,900,910.73	91.95	1,217,695.12	0.71
1.03	56.59	1.03	100.00	1.03	100.00	-	0.79
9,200.00	100.00	9,200.00	100.00	9,200.00	100.00	9,200.00	-
736,000.00	100.00	736,000.00	100.00	-	0.00	736,000.00	-
13,133,684.09	81.05	8,046,793.52	61.27	7,839,603.67	97.43	207,189.85	8,157,337.06
5,626,578.55	66.59	3,901,322.07	69.34	3,497,040.76	89.64	404,281.31	4,547,848.29
34,673,129.67	48.41	10,951,432.62	31.58	9,968,923.10	91.03	982,509.52	60,675,952.23
-	-	-	-	-	-	-	42,541,956.00
84,415,805.04		53,881,960.94		49,116,590.02		4,765,370.92	115,923,095.7

4

Management results



WORK TARGETS ACHIEVED IN 2022

• Housing Offices Network

The Housing Offices maintained their level of activity in terms of number of services and improved their waiting time management with the implementation of the Qmàtic system.

- Relocation and expansion of the Sant Martí Housing Office.
- Continuous training for office staff.
- Although the “Habitatge et truca” (HAB-ET) call-back service had already been managing some of the office services since the beginning of the year, in June it consolidated the management of all the services in the catalogue as an outsourced administration contract.

• Decent use of housing

Advice

In 2022, the Housing Offices provided more than 6,000 pieces of legal advice on housing and more than 850 mediation procedures on rental issues.

Procuring housing and avoiding evictions

An intervention and support unit was set up in the Housing Offices to deal with housing pressure, with the aim of analysing the situations identified, making a diagnosis and designing an intervention strategy.

Mediation-linked incentives were consolidated, so evictions could be prevented and families could remain in their homes.

As for families facing legal proceedings for unpaid rent, the incentive of up to €6,000 is aimed at paying rent arrears and, in other cases, the incentive of €1,500 is for owners. Both cases require a lease to be signed within the framework of Barcelona's Rental Housing Pool.

Rental Housing Pool

The cumulative number of leases signed as part of the Rental Housing Pool in 2022 increased as a result of lease renewals through mediation and new leases.

A range of benefits for property owners: the proposal to guarantee the collection of rent, the grant for work inside the home, the incentives for inclusion and the technical, legal and social support continue to be highly valued.

Acquiring housing and preventing evictions

The inclusion of new housing in the pool remained constant, with homeowners considering it a safe alternative in the face of an unstable market.

Grants for housing payments

The Housing Consortium published two calls for grant applications: one for social-emergency allowances resulting from mediation, with a total budget of €1,800,000, and one for rent payment allowances, with a total budget of €5,486,290.

The Catalan Housing Agency published the call for grants for rental payments for people who were beneficiaries in the previous year.

The Catalan Housing Agency published three calls for grants to help with rent: for the elderly, for people over 36 and for young people 36 and under.

The Catalan Housing Agency maintained the economic benefits of special urgency to deal with emergency situations in the field of housing and the procedure for monitoring and verifying compliance with the requirements for renewing the supplementary benefit in order to continue paying the rent and the benefit to deal with situations of loss of housing.

The Catalan Housing Agency published the call for grants for the Bo Lloguer Jove (Young Tenants Scheme) for young people up to the age of 35.

The Housing Consortium published the call for grants to include housing in Barcelona's Rental Housing Pool.

The Housing Agency published the call for grants to pay the cost of renting private market housing for people in a situation of economic and social emergency and at risk of residential exclusion.

• Register of Social Housing Applicants

Registrations and allocations

There was a slight decrease in the number of registrations recorded in the last year. There are currently 30,257 registered household units, which is consistent with the previous year, with a slight decrease of 2%.

The total number of homes included in allocation processes amounted to 147 second allocation flats and 314 first allocation flats. This represents a decrease of 20.1% and an increase of 24.62%, respectively, compared to the homes included in the allocation processes of the previous year.

Housing committee for social emergencies

The year 2022 saw a total of 403 social-emergency applications in response to loss of dwellings, representing a 10% increase on the previous year.

• Renovation grants

The following calls for renovation grants have been carried out for the year 2022:

- Dwelling interiors (housing pool)
- Dwelling interiors (vulnerable groups)
- 2022 accessibility grant call
- Publication of the Next Generation grant calls

In 2022, as a transitional period between the previous calls for grants for common building and interior elements and the new European Next Generation funding, only ongoing files were resolved and no new ones were processed.

The Housing Offices managed all the habitability certificate applications processed in their offices, as well as those forwarded for processing after submission to their regional services offices and those submitted online.

5

Information media



THE CONSORTIUM'S WEBSITE

The Consortium's website is a digital space providing city residents with comprehensive information on the housing services and procedures that it offers. The website was created to provide a first step for anyone interested, making it easy to find information on rental grants, the Housing Pool and other services. It is ultimately a meeting place that offers city residents guidance on how to carry out the grant-application procedures and in-person support programmes at the Barcelona Housing Offices Network.

The space has been co-hosted on a municipal website (<https://habitatge.barcelona/ca>) since 2016, which acts as a gateway to all housing services in the city irrespective of their provider. The inclusion of the Consortium's services into this website has helped to create a single meeting point, while also redirecting users to each specific section. This led to an increase in the number of visits, not only to the Housing portal, but also to the Consortium's website.

These visits are of increasingly high quality (longer duration and access to specific content).

Specifically, in 2022, the Consortium's website (www.consorcihabitatgebcn.cat) received a total of **333,800 visits** and became a benchmark website in the housing sector, alongside the Housing portal and the Register of Applicants website. For the Consortium's website, the average number of visits per month is over **27,000**.

The digital project for disseminating digital housing content includes several internal improvements that are being introduced to improve the general public's access to information. This means that the housing web products are worked on together even if they are different websites in order to guarantee the validity of the information, its usefulness, the interconnection and, therefore, a more efficient user experience.

In **2022**, the number a visits to the **Register of Applicants website** went up by **13%** compared to the previous year.

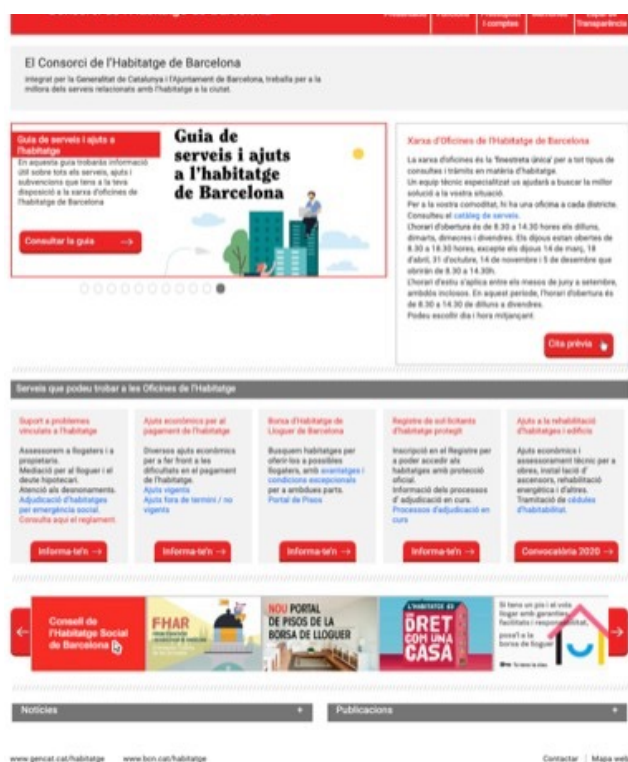
Visits to the website	2011–2015	2016	2017	2018	2019
Housing website*	1,806,994	228,183	251,247	426,601	466,140
www.consorcihabitatgebcn.cat	986,516	255,770	347,686	353,249	402,849
www.consorcihabitatgebcn.cat	636,263	99,461	157,599	176,053	197,010
	3,429,773	583,414	756,532	955,903	1,065,999

Visits to the website	2020	2021	2022	Cumulative total
Housing website*	749,748	857,671	1,023,242	5,809,826
www.consorcihabitatgebcn.cat	309,649	330,740	333,800	3,320,259
www.consorcihabitatgebcn.cat	162,082	236,623	268,387	1,933,478
	1,221,479	1,425,034	1,625,429	11,063,563

- The statistical system changed in October 2013, eliminating visits that included internet bots. There was a drop of about 20% in the number of visits.
- The Housing portal was hosted on the *Hàbitat Urbà* website from April to June 2015. The "Housing" section was transferred to the Social Rights website in July. In both cases, the www.bcn.cat/habitatge address was redirected to the new organisation website's URL. This change of website address led to a brief drop in the number of visits to pages with housing information.
- A campaign was conducted from September to November 2016 entitled "*L'habitatge, un dret com una casa*" [Housing is a Basic Right] to activate the new Housing portal, this time with its own URL, habitatge.barcelona.cat, while serving as a gateway to all the housing websites.
- The redistribution of visits led to a gradual increase in the number of unique visitors since 2011, taking into account the total number of visits recorded.

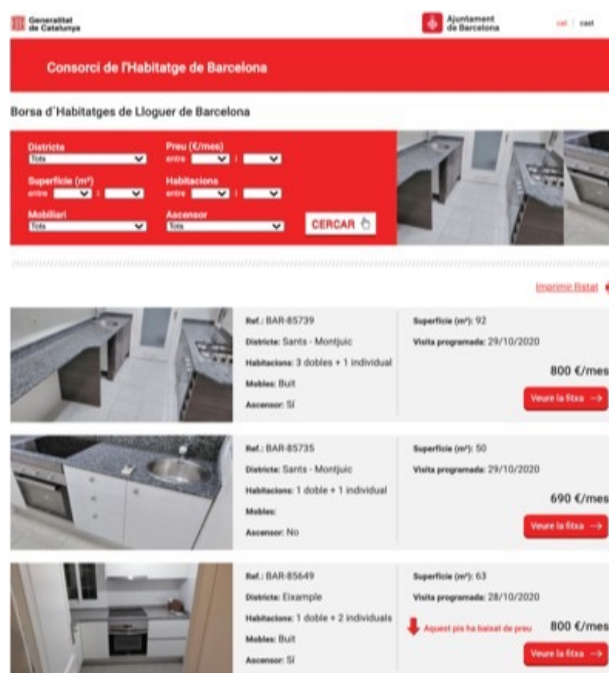
In 2021, updates were made to both the Consortium website, to publish updated content, and to the Barcelona Housing portal, to ensure that the information was coherent and consistent.

The Consortium has other websites focusing on specific subjects such as the **flats portal** for Barcelona's Rental Housing Pool, the Register of Applicants website and the **Social Housing Council's intranet**. Together with the Housing portal, it is also used to redirect visitors to the various available services, such as the Barcelona Metropolitan Area's Housing portal and other housing websites.



• The flats portal for Barcelona's Rental Housing Pool

Barcelona's Rental Housing Pool has its own flats portal that provides access to relevant information on available housing, giving city residents registered in the pool a better way of choosing the flats they want to visit.



Thanks to this tool, anyone registered in the pool can manage online requests to visit the flats they are interested in.

They can also obtain their registration details if they have forgotten their username or password.

In addition, it facilitates the work of those in charge of assessing the candidates for housing and provides them with tools to schedule visits more efficiently.

COMMUNICATION CAMPAIGNS

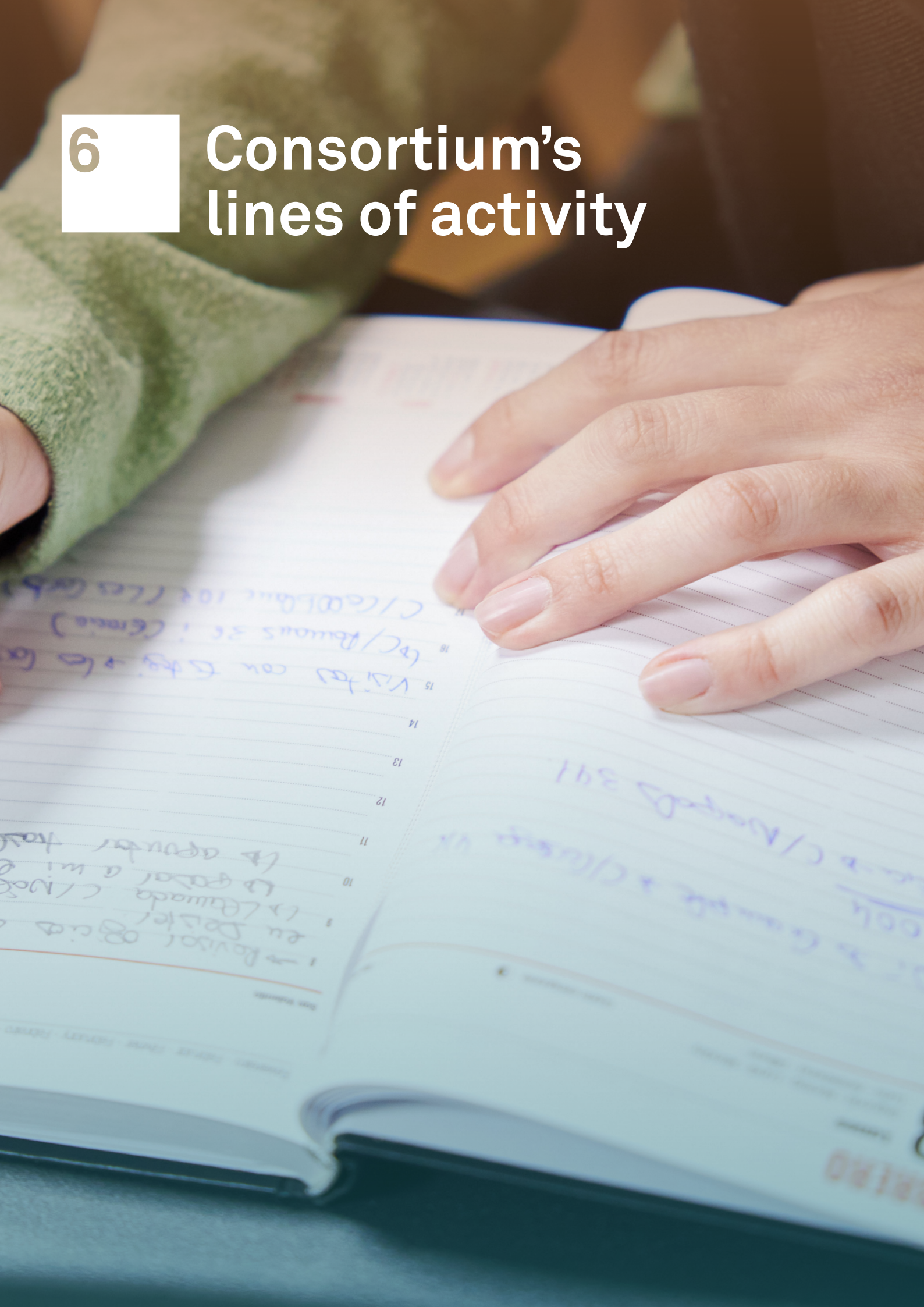
Housing is a basic human right that contributes to social integration and quality of life. Housing policy is a part of the broader social policy framework promoted by Barcelona City Council, which takes an integrated approach across the city to ensure services that support people in meeting their basic housing needs. For this reason, all services and issues are people-centred, in line with the Barcelona Right to Housing Plan 2016-2025.

Over the course of the year, various communication campaigns have been launched to communicate specific messages to support the policies being carried out or to promote services and grants available to the public.

- **Campaign for the Rental Housing Pool.** The aim was to inform the public, especially homeowners, about Barcelona's Rental Housing Pool, which is managed by the City Council. It sought to make property owners aware of the benefits of transferring their flats to the programme and stress the social responsibility implied in letting through this service. The campaign included both online and offline advertising strategies.
- **NGEU campaign.** Campaign app, conceptualised and promoted by the Communications Department, on Next Generation renovation grants with European funds. Rollout of the website and production of the materials, adapted in various formats.

6

Consortium's lines of activity



BARCELONA HOUSING OFFICES NETWORK

The Consortium offers its services through the Barcelona Housing Offices Network.

The following from 2022 should be mentioned:

- Implementation of queue managers in all Housing Offices to improve access.
- Implementation of new indicators to improve management and citizen assistance.
- Consolidation of the security service in the offices.



• The housing office catalogue of services

Renovation grants

- Grants for renovating residential buildings.
- Grants for renovating high-complexity properties.
- Grants for renovating the interiors of homes in order to list them in the pool.
- Grants for renovating the interiors of homes of people in vulnerable situations.
- Grants for carrying out accessibility improvements.
- Technical advice for renovation work and energy renovation.

Grants for housing payments

- Fair rent: rent allowances.
- Special-emergency allowances: to help pay rent debts or mortgage arrears and so that evicted people can access housing.
- Renewals of the complementary benefit to ensure continuity in the payment of rent and the allowance to deal with situations of loss of housing.
- Rent-payment subsidies.
- Rent-payment subsidies for the elderly.
- Subsidies for rent and social-emergency payments resulting from mediation in the City of Barcelona.
- Rent-payment allowances in the city of Barcelona.
- Rent-payment subsidies for young people.
- Subsidies for the inclusion of housing in Barcelona's Rental Housing Pool.
- Subsidies towards the cost of renting private market housing for people in a situation of economic and social hardship and at risk of housing exclusion.
- Compensation for owners and landlords affected by the suspension of eviction proceedings.

Access to protected and social housing

- Information on social-housing developments (purchase, renting, building leases) and dwellings for special needs.
- Registration in the Barcelona Register of Social Housing Applicants.
- Information on calls for applications for subsidised housing.

Rental Housing Pool

- Acquisition of private housing and management of lease agreements through mediation between the parties, applicants and homeowners.
- Processing habitability certificates and energy-efficiency certificates for dwellings included in the pool.
- Grants of up to €20,000 for habitability work on dwellings intended for the Rental Housing Pool, as part of the call for renovation-grant applications.
- Incentives of €1,500 for attracting private dwellings to the Rental Housing Pool or for regularising ongoing legal proceedings for rent arrears, of up to €6,000.
- Discount of 95% of the total property tax due during the lifetime of the lease agreement.
- Legal, technical and social advice for Housing Pool dwellings.

Social-emergency committee

- Management of applications for the award of dwellings for social emergencies from the Social Housing Pool or other temporary residential resources.

Decent use of housing

- Information and legal advice on housing issues.
- Ofideute: advice on mortgage-payment arrears.
- Mediation concerning rent, incorporation of new negotiation tools: rent-payment grants and incentives for including dwellings in Barcelona's Rental Housing Pool.
- Intervention service in response to loss of dwelling and/or squatters.

Complementary services

- Information on additional housing services and benefits: Avalloguer, Social Inclusion Housing Network.

• List of services carried out in 2022

Housing Office	CC	Registration and allocations	Rent subsidies	Housing pool	Decent use of housing	Habitability certificates	Other housing issues
Ciutat Vella	572	2,705	4,859	605	1,404	781	1,836
Eixample	146	1,488	3,997	386	1,181	86	274
Sants-Montjuïc	456	1,637	4,125	334	1,270	703	752
Les Corts	123	966	3,202	243	499	154	858
Sarrià - Sant Gervasi	93	453	1,318	82	311	102	82
Gràcia	442	1,021	3,265	193	951	664	161
Horta-Guinardó	353	1,738	3,642	489	1,227	470	119
Nou Barris	163	2,362	5,316	646	1,599	49	1,061
Zona Nord Nou Barris	2	306	315	49	20	1	30
Sant Andreu	413	1,894	3,272	351	736	582	90
Sant Martí	186	4,388	5,855	724	1,337	243	598
All HO	2,949	18,958	39,166	4,102	10,535	3,835	5,861

Housing Office	Total face-to-face processes (A)	Rental email processes	HAB-ET calls from HO	HO email processes	Online processes (B)	Total HO processes (A+B)	Number of people assisted
Ciutat Vella	12,762	5,202	1,577	4,351	11,130	23,892	6,499
Eixample	7,558	4,262	401	2,333	6,996	14,554	5,556
Sants-Montjuïc	9,277	4,265	1,321	3,168	8,754	18,031	5,767
Les Corts	6,045	4,267	19	2,887	7,173	13,218	4,056
Sarrià - Sant Gervasi	2,441	3,790	36	1,477	5,303	7,744	1,931
Gràcia	6,697	4,262	1,204	2,889	8,355	15,052	4,198
Horta-Guinardó	8,038	3,173	1,017	6,108	10,298	18,336	5,814
Nou Barris	11,196	5,201	685	3,105	8,991	20,187	7,486
Zona Nord Nou Barris	723	0	0	0	0	723	381
Sant Andreu	7,338	4,264	1,165	2,538	7,967	15,305	5,007
Sant Martí	13,331	5,202	629	6,918	12,749	26,080	9,735
All HO	85,406	43,888	8,054	35,774	87,716	173,122	56,430

Of the types of assistance given, the following fell to specialist staff:

Type of specialist	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Lawyers	6,796	7,081	8,079	9,766	13,297	12,512	11,400	7,813	7,604	6,027
Renovation experts	1,465	5,334	4,827	4,103	1,441	1,225	954	2,266 ⁽¹⁾	1,731	2,949
Total	8,261	12,415	12,906	13,869	14,738	13,737	12,354	10,079	9,335	8,976

(1) These correspond to 407 cases of face-to-face assistance plus 1,859 HAB-ET calls made during lockdown when offices were closed.

Multi-channel assistance	2013	2014	2015	2016	2017	2018
In-person consultations	152,596	146,152	190,232	222,271	272,117	272,386
Web visits (Consortium, BCN, Register)	740,903	664,536	557,686	583,414	756,532	955,903
Telephone consultations (010)	23,251	16,733	16,587	15,447	31,856	35,800
Total	916,750	827,421	764,505	821,132	1,060,505	1,264,089

Multi-channel assistance	2019	2020	2021	2022	Cumulative total
In-person consultations	236,752	84,666 ⁽¹⁾	98,906	85,406	1,761,484
Web visits (Consortium, BCN, Register)	1,065,999	1,221,479	1,519,151	1,625,429	9,691,032
Telephone consultations (010)	28,598	56,177	112,202	216,480	553,131
Total	1,331,349	1,362,322	1,730,259	1,927,315	12,005,647

(1) Procedures corresponding to the first quarter of 2020 and face-to-face visits made after the state of alert.

GRANTS FOR BUILDING AND HOUSING RENOVATIONS

• Call for grant applications for 2022

The first calls for grants with Next Generation funds was published in June 2022.

Royal Decree 853/2021, of 5 October, regulates the grant programmes for renovation and the improvement of energy efficiency in housing. It defines the following programmes:

- 1. Grant programme for neighbourhood renovation projects (P1)
- 2. Support programme for the renovation of offices (P2)
- 3. Grant programme for building renovation actions (P3)
- 4. Grant programme for improving energy efficiency in housing (P4)
- 5. Grant programme for the preparation of the building renovation logbook and the drafting of renovation projects (P5)

The Catalan Housing Agency and the Barcelona Housing Consortium have signed a collaboration agreement to manage grants under the residential renovation grant programmes of the Recovery, Transformation and Resilience Plan, funded by the Next Generation EU funds, within the municipality of Barcelona. As a result, so far, €68 million have been allocated by agreement and work is under way to add an additional €26 million (these amounts are for 2021 and 2022).

To promote renovation in Barcelona, information sessions have been held in the city's neighbourhoods, in addition to communication campaigns and various broadcasting programmes.

The Municipal Office of Renovation and the Technical Office of Urban Regeneration have been made available to the public.

Renovation grants have **knock-on effects**. They enable local residents to stay in their dwellings; have an impact on **sustainability, habitability, innovation and energy efficiency**, and improve the urban landscape.

In addition to the call for common elements, two calls for housing interiors were published:

- The call for grants to renovate the interiors of housing and include them in Barcelona's Rental Housing Pool is aimed at individuals who own a property on the open market and make it available to the pool. The scheme provides funding of up to €20,000 for works to make the dwelling habitable, improve its condition or adapt the interior facilities.
- The call for grant applications is addressed to owners of housing. The aim is to renovate housing for people in a vulnerable situation and to ensure minimum conditions of habitability, safety, accessibility, hygiene and energy efficiency by carrying out basic renovations in the housing where people in a vulnerable situation have made their usual and permanent residence, with a maximum grant of €9,000. This call for applications has not been published since 2018, and this year it includes a line of "functional adaptation actions" with the aim of facilitating the daily life activities of people with disabilities, in addition to the lines already provided for in previous years.

- **Total number of applications approved for communal-elements grants**

As a result of the application process for this call, in 2022 the Barcelona Housing Consortium directly awarded grants totalling **€4.83 million**, which in turn generated private investment of **€16.62 million**. These grants supported the processing of **185 applications**, benefiting a total of **2,463 homes** across the city.

District	Cases	Social cohesion	Dwellings	Budget	Subsidy
Ciutat Vella	19	2	210	€1,464,374.04	€547,886.01
Eixample	30	-	455	€4,017,144.62	€955,055.09
Sants-Montjuïc	28	-	403	€2,334,597.44	€672,262.59
Les Corts	3	-	77	€306,070.50	€74,007.33
Sarrià – Sant Gervasi	15	-	203	€998,219.50	€291,840.81
Gràcia	14	-	124	€1,173,300.23	€328,143.40
Horta-Guinardó	28	1	413	€2,690,176.55	€895,368.56
Nou Barris	22	5	283	€2,312,073.23	€726,179.04
Sant Andreu	6	-	61	€315,143.26	€96,976.62
Sant Martí	12	-	234	€1,011,800.08	€239,919.25
Total	177	8	2,463	€16,622,899.45	€4,827,638.70

- 2022 call, total number of approved grant applications for interiors of dwellings to be included in Barcelona City Council's Social Rental Housing Pool

District	Applications/dwellings	Budget	Subsidy
Ciutat Vella	16	€358,709.18	€318,413.32
Eixample	15	€340,934.03	€296,527.42
Sants-Montjuïc	30	€740,118.25	€558,155.29
Les Corts	5	€127,846.70	€99,558.44
Sarrià – Sant Gervasi	3	€74,346.93	€60,000.00
Gràcia	7	€137,835.36	€137,631.65
Horta-Guinardó	28	€542,244.45	€500,964.08
Nou Barris	32	€630,152.23	€561,328.68
Sant Andreu	9	€195,638.41	€175,770.02
Sant Martí	22	€397,587.92	€344,607.46
Total	167	€3,545,413.46	€3,052,956.36

- Total number of approved applications for interior housing grants for vulnerable individuals by Barcelona City Council

District	Applications/dwellings	Budget	Subsidy
Ciutat Vella	15	€115,541.41	€115,541.41
Eixample	31	€241,190.15	€241,190.15
Sants-Montjuïc	45	€337,665.06	€337,665.06
Les Corts	11	€90,224.00	€90,224.00
Sarrià – Sant Gervasi	11	€83,023.62	€83,023.62
Gràcia	33	€255,044.73	€255,044.73
Horta-Guinardó	60	€442,703.44	€442,703.44
Nou Barris	65	€490,088.51	€490,088.51
Sant Andreu	49	€375,659.72	€375,659.72
Sant Martí	46	€312,367.28	€312,367.28
Total	366	€2,743,507.92	€2,743,507.92

* Applications resolved in 2022 corresponding to the 2021 call.

- Details of the initiatives carried out in each of the programmes of the call for grant applications for renovating common parts of buildings, awarded by the Barcelona Housing Consortium

Programme	Action	Actions	Budget	Subsidy
Structural work	Foundations, vertical and horizontal structure	25	€2,201,762.68	€540,798.49
Non-structural work	Rooftops	52	€1,508,706.76	€380,630.99
	Party walls	16	€260,773.66	€66,989.13
	Light wells	11	€491,642.33	€128,455.50
	Lobbies and staircases	12	€447,895.79	€114,787.13
Accessibility	Lifts	76	€7,168,039.91	€2,445,831.22
	Removing barriers with itineraries and new stops	19	€546,570.31	€142,233.89
Installations	Common general installations	34	€773,008.92	€166,004.44
	Unification of TV aerials	0	-€	-€
	Reorganisation of A/C units	2	€46,764.50	€9,352.89
	Incorporation of new technologies	0	-€	-€
	Fire prevention installations	0	-€	-€
Sustainability and energy renovation	Direct water	6	€111,000.56	€21,796.14
	Improvement of thermal or acoustic insulation (façades and light wells)	64	€3,056,237.90	€751,952.20
	Installation of alternative energies	1	€10,496.13	€5,248.06
Other	ITE (building inspection)	0		
	Individual grants for lifts	4		€26,097.36
	Individual grants for structures	4		€27,461.26
	Prohibited activities	35		
Total		361	€16,622,899.45	€4,827,638.70

* The amounts of the budgets for individual grants do not add up to the total, as they are included in the homeowners' association file.
 * Applications resolved in 2022 corresponding to the 2021 call.

• Grants for social cohesion

In order to help families with fewer economic resources and favour the agreement of homeowners' associations that wish to undertake renovation work but who cannot do so because some of the owners cannot afford the expenditure, the renovation-grant campaign introduced a social subsidy, which was **extended to all work covered by the campaign in 2017**.

Grants were allocated individually and registered with the Registry of Owners; recipient owners were under the obligation to pay back

the grants as soon as the ownership of their dwelling changed hands. This therefore ensured that such allocated grants would be repaid once a property changes hand while enabling other people to apply for such supplementary grants.

The grant consists of a **subsidy of up to 100%** of the cost of the work, for owners with an income below three times the amount of the IRSC (income sufficiency indicator for Catalonia).

Experts from the Housing Offices Network provide residential-building owners with the resources for finding technical solutions that make lift installations possible. This type of assistance is based on proximity to city residents, in order to speed up information, procedures and grant payments.

In 2022, **78 files** were approved for accessibility grants, **76 lifts** were installed and a total of **986 homes benefited**.

• Grant programme for lift installations

The grant programme for lift installations is included in the call for renovation grant applications. The aim is to improve accessibility in residential buildings.

Accessibility improvements are not only a functional optimisation of buildings, but also a social improvement, as they enable owners and renters, especially the elderly, to strengthen their links with the neighbourhood.

• Grants for lift installations and supplementary work, 2022

District	Cases	Dwellings	Budget	Subsidy
Ciutat Vella	5	49	€558,479.89	€250,482.96
Eixample	12	148	€1,258,610.16	€342,087.26
Sants-Montjuïc	10	101	€927,811.07	€329,778.26
Les Corts	0	0		
Sarrià – Sant Gervasi	7	67	€497,918.51	€163,443.12
Gràcia	6	56	€568,426.43	€174,786.09
Horta-Guinardó	19	340	€1,883,236.01	€678,075.28
Nou Barris	13	147	€1,269,210.99	€455,330.21
Sant Andreu	3	49	€230,511.33	€76,783.80
Sant Martí	3	30	€408,502.68	€89,382.66
Total	78	987	€7,602,707.07	€2,560,149.64

This included complementary work (hallways, staircases, communal facilities) for lift installations. Social-cohesion applications are included.

• Managing habitability certificates

Habitability certificates are administrative documents which confirm that a dwelling meets the minimum habitability standards provided for under current regulations and that it is suitable for use as a residence for people, without prejudice to its use for other authorised activities.

In 2022, habitability certificates for brand-new and used buildings could be submitted to Barcelona Housing offices and to the headquarters of the Catalan Housing Agency's area services in Barcelona.

The Barcelona Housing Offices processed all applications for used dwelling habitability certificates, 97.2% of which were **submitted online**.

• Applications by file processing office

Housing office	Requests	Dwellings
Ciutat Vella	2,790	2,790
CHB management	272	272
Eixample	2,104	2,104
Sants-Montjuïc	2,369	2,369
Les Corts	466	466
Sarrià – Sant Gervasi	472	472
Gràcia	2,796	2,796
Horta-Guinardó	2,824	2,824
Nou Barris	2,907	2,907
Sant Andreu	2,758	2,758
Sant Martí	2,886	2,886
Total	22,644	22,644
BCN regional services	2141	4063
Others	8	8
Total for Barcelona	24,793	26,715

• Number of inspections performed

District	Inspections
Ciutat Vella	68
CHB management	-
Eixample	17
Sants-Montjuïc	41
Les Corts	1
Sarrià – Sant Gervasi	-
Gràcia	23
Horta-Guinardó	64
Nou Barris	1
Sant Andreu	38
Sant Martí	24
Total	277
BCN area services	21
Total for Barcelona	298

- Grants for lift installations and supplementary work, 2022

District	Used dwellings	New dwellings	Total number of dwellings
Ciutat Vella	2,497	2	2,499
CHB management	299	-	299
Eixample	2,061	-	2,061
Sants-Montjuïc	2,343	-	2,343
Les Corts	368	1	369
Sarrià – Sant Gervasi	276	-	276
Gràcia	2,633	1	2,634
Horta-Guinardó	2,681	-	2,681
Nou Barris	2,776	-	2,776
Sant Andreu	2,580	3	2,583
Sant Martí	2,566	2	2,568
Total for all Housing Offices	21,080	9	21,089
BCN area services	783	2,518	3,301
Total for Barcelona	21,863	2,527	24,390

The Housing Offices Network processed habitability certificates for **22,644 flats**.

The Barcelona Housing Offices granted **habitability certificates** to a total of **21,089 homes in the city**.
Office staff performed a total of **277 inspections**.

BARCELONA REGISTER OF SOCIAL HOUSING APPLICANTS

In 2022, the Register continued with the allocation processes initiated the previous year and carried out tasks and actions related to new registrations.

Highlights:

- A total of **147** second-allocation flats and **314** first-allocation flats were included in the allocation processes held in 2022, under both the draw and needs-scale systems.
- The number of **valid registrations** on 31 December 2022 was **30,257 household units** (60,526 people), representing a 2% decrease from the previous year's number.

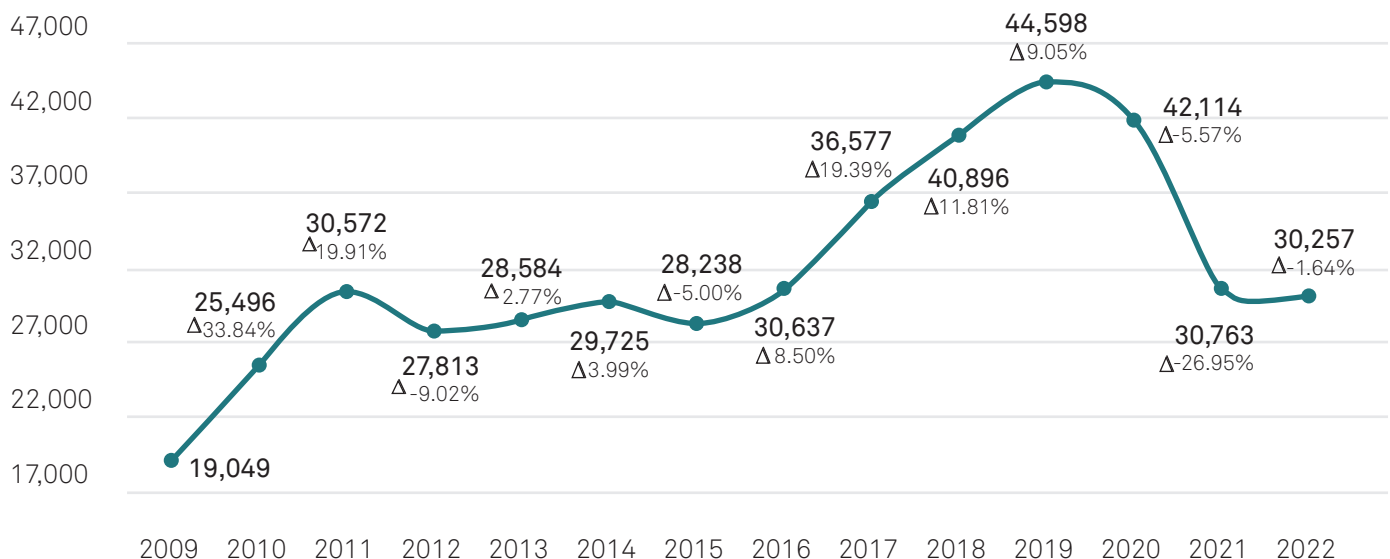
- In 2022, a total of **34,392 applications** were received by the Register, comprising 12,851 registrations, 4,021 modifications and 17,520 renewals. This represents an increase of 35% and 56% for registrations and modifications respectively and a decrease of 3% for renewals. The increase over the previous year in the total number of applications is 14%.
- In terms of **deregistrations** from the Register, there was a **43% decrease** in 2022 compared to the previous year, owing to the stabilisation of deregistrations following the change in the validity period of applications recorded in the Register the previous year.

Entry in the Register

In 2022, the previous year's trend continued, albeit with a slight decrease.

The number of household units with valid registrations fell by 2% in 2022.

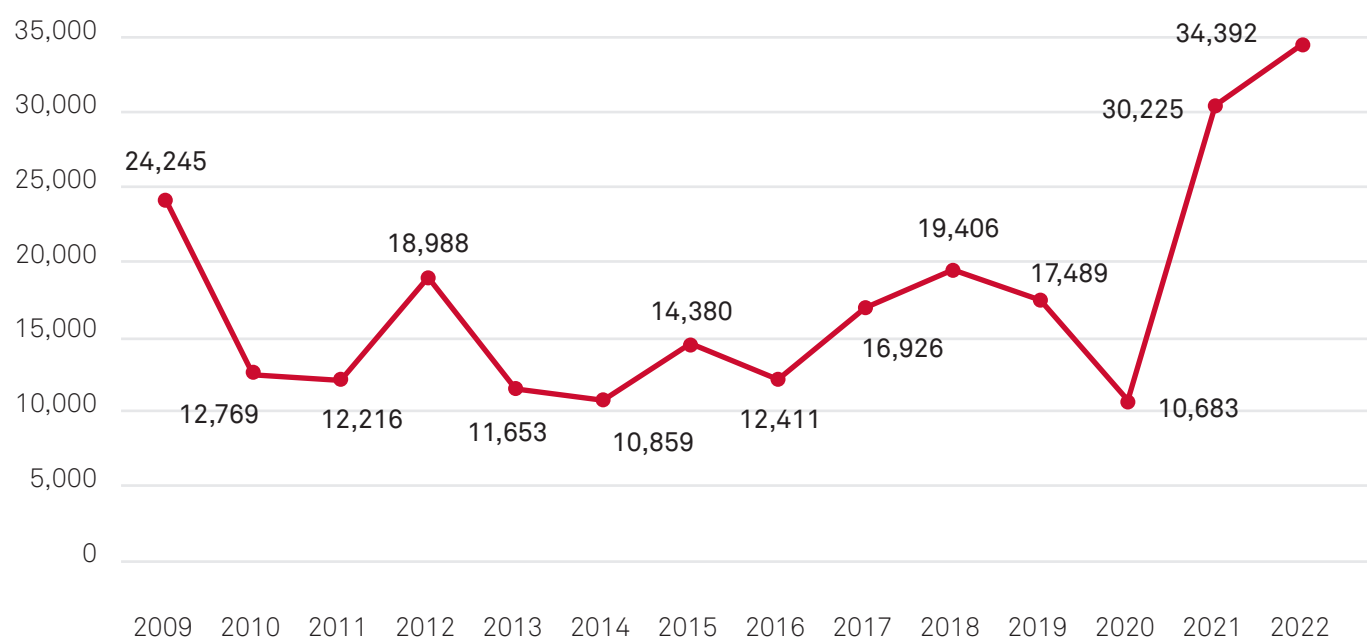
Valid registrations per year



• Trend in the number of applications since the Register began operating

Requests	2009	2010	2011	2012	2013	2014	2015	2016
Registration	22,840	9,168	8,049	8,400	6,764	6,306	7,913	8,449
Modification	1,405	3,601	4,167	3,940	2,899	2,716	3,102	2,893
Renovation				6,648	1,990	2,716	3,365	1,069
Total	24,245	12,769	12,216	18,988	11,653	10,859	14,380	12,411

Requests	2017	2018	2019	2020	2021	2022	Cumulative Total
Registration	10,857	11,226	10,142	5,420	9,517	12,851	137,902
Modification	4,076	4,546	4,758	2,519	2,583	4,021	47,226
Renovation	1,993	3,634	2,589	2,744	18,155	17,520	61,544
Total	16,926	19,406	17,489	10,683	30,255	34,392	246,672



The Register of Social Housing Applicants was launched in 2009.

- Profile of registered household units.
Household units by number of registered people

District	Household units	People registered	Total population ⁽¹⁾	% of the district's population
Ciutat Vella	2,743	5,748	106,028	5.4%
Eixample	3,546	5,860	266,857	2.2%
Sants-Montjuïc	3,672	6,982	183,770	3.8%
Les Corts	874	1,436	81,074	1.8%
Sarrià – Sant Gervasi	927	1,422	148,201	1.0%
Gràcia	1,732	2,878	121,915	2.4%
Horta-Guinardó	3,338	6,232	172,109	3.6%
Nou Barris	4,297	8,728	170,736	5.1%
Sant Andreu	3,595	6,889	149,826	4.6%
Sant Martí	5,533	10,490	239,465	4.4%
Not registered / Not specified:	n/a	3,861	n/a	n/a

(1) Total population by district as of 1 January 2022.

- Household units in districts by income (€)

Income in relation to IPREM/ IRSC 2021	Ciutat Vella	Eixample	Sants-Montjuïc	Les Corts	Sarrià – Sant Gervasi	Gràcia
From > 0 IPREM to < 0.4 IPREM	789	808	920	197	217	339
From ≥ 0.4 IPREM to < 1.4035 IRSC	1,242	1,144	1,358	287	338	589
From ≥ 1.4035 IRSC to < 2.3392 IRSC	513	885	824	242	201	444
From ≥ 2.3392 IRSC to < 3.2748 IRSC	137	418	357	90	102	202
From ≥ 3.2748 IRSC to < 4.2105 IRSC	49	170	137	33	35	95
From ≥ 4.2105 IRSC to < 5.1462 IRSC	9	85	59	19	20	48
From ≥ 5.1462 IRSC to < 6.0818 IRSC	4	33	15	4	13	12
From ≥ 6.0818 IRSC to < 6.5 IRSC	0	3	2	2	1	3
	2,743	3,546	3,672	874	927	1,732

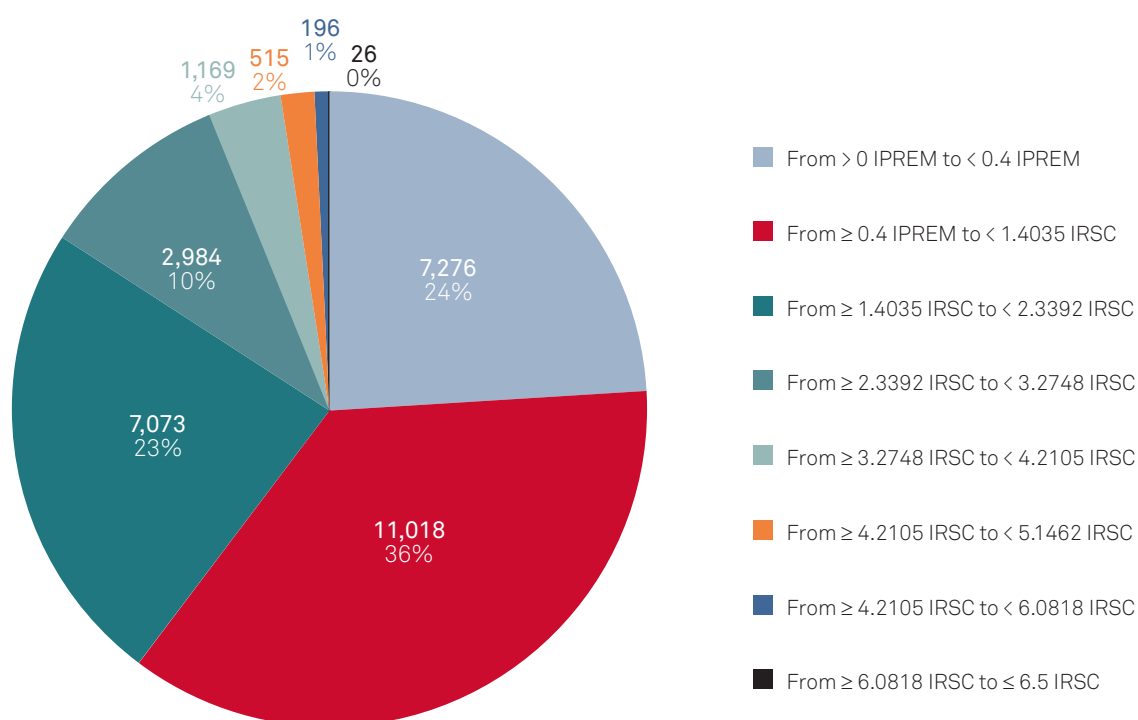
Income in relation to IPREM/ IRSC 2021	Horta- Guinardó	Nou Barris	Sant Andreu	Sant Martí	Total
From > 0 IPREM to < 0.4 IPREM	839	1,155	833	1,179	7,276
From ≥ 0.4 IPREM to < 1.4035 IRSC	1,230	1,750	1,226	1,854	11,018
From ≥ 1.4035 IRSC to < 2.3392 IRSC	761	924	898	1,381	7,073
From ≥ 2.3392 IRSC to < 3.2748 IRSC	310	321	389	658	2,984
From ≥ 3.2748 IRSC to < 4.2105 IRSC	120	84	165	281	1,169
From ≥ 4.2105 IRSC to < 5.1462 IRSC	59	40	55	121	515
From ≥ 5.1462 IRSC to < 6.0818 IRSC	17	21	22	55	196
From ≥ 6.0818 IRSC to ≤ 6.5 IRSC	2	2	7	4	26
	3,338	4,297	3,595	5,533	30,257

• Table of income (€) by household
unit's members

Members	0.4 IPREM	1 IPREM	1 IRSC	1.4035 IRSC	2.3392 IRSC
1	€4,217.92	€10,544.80	€10,623.64	€14,910.28	€24,850.48
2	€4,348.37	€10,870.93	€10,952.21	€15,371.42	€25,619.05
3	€4,535.40	€11,338.49	€11,423.27	€16,032.57	€26,720.94
4 or over	€4,686.58	€11,716.44	€11,804.04	€16,566.97	€27,611.64

Members	3.2748 IRSC	4.2105 IRSC	5.1462 IRSC	6.0818 IRSC	6.5 IRSC
1	€34,790.67	€44,730.86	€54,671.05	€64,611.24	€69,053.66
2	€35,866.67	€46,114.29	€56,361.90	€66,609.52	€71,189.34
3	€37,409.32	€48,097.70	€58,786.07	€69,474.45	€74,251.25
4 or over	€38,656.30	€49,700.95	€60,745.61	€71,790.26	€76,726.29

• Distribution by income

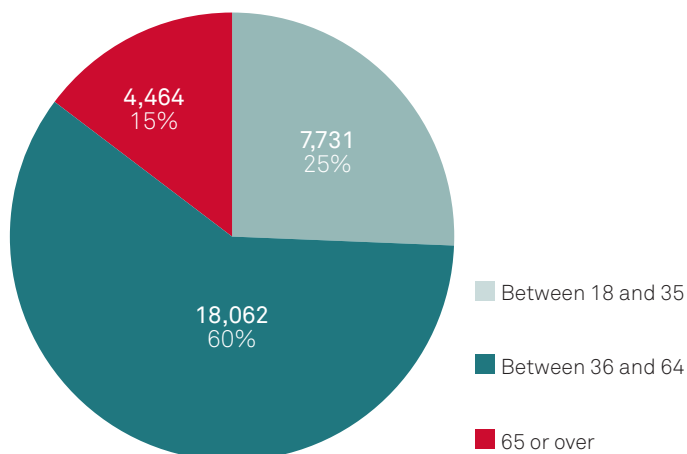


• Registered household units by age and district

Income in relation to IPREM/ IRSC 2021	Ciutat Vella	Eixample	Sants- Montjuïc	Les Corts	Sarrià – Sant Gervasi	Gràcia
From ≥ 18 to ≤ 35	502	870	902	209	192	411
From > 35 to < 65	1,760	2,092	2,242	512	533	1,030
≥ 65	481	584	528	153	202	291
	2,743	3,546	3,672	874	927	1,732

Income in relation to IPREM/ IRSC 2021	Horta- Guinardó	Nou Barris	Sant Andreu	Sant Martí	Total
From ≥ 18 to ≤ 35	848	1,155	1,008	1,634	7,731
From > 35 to < 65	1,991	2,560	2,084	3,258	18,062
≥ 65	499	582	503	641	4,464
	3,338	4,297	3,595	5,533	30,257

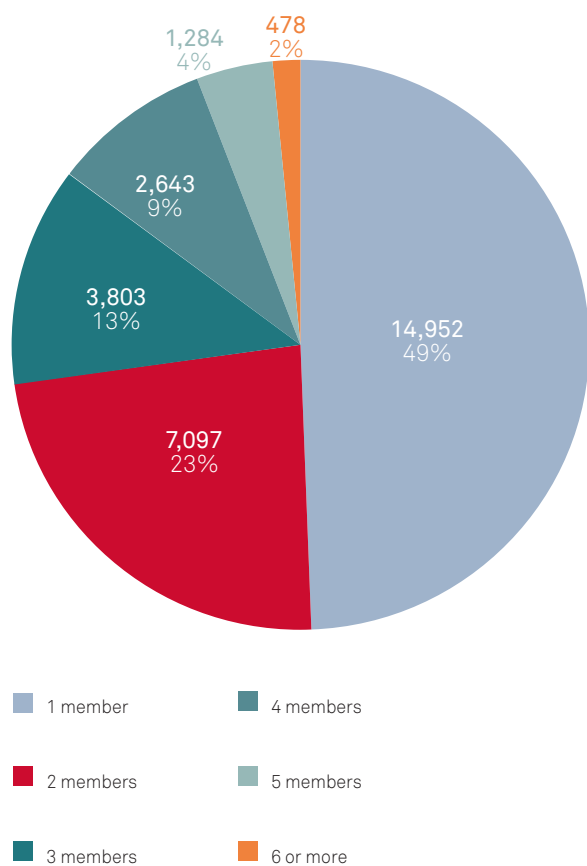
• Distribution by age



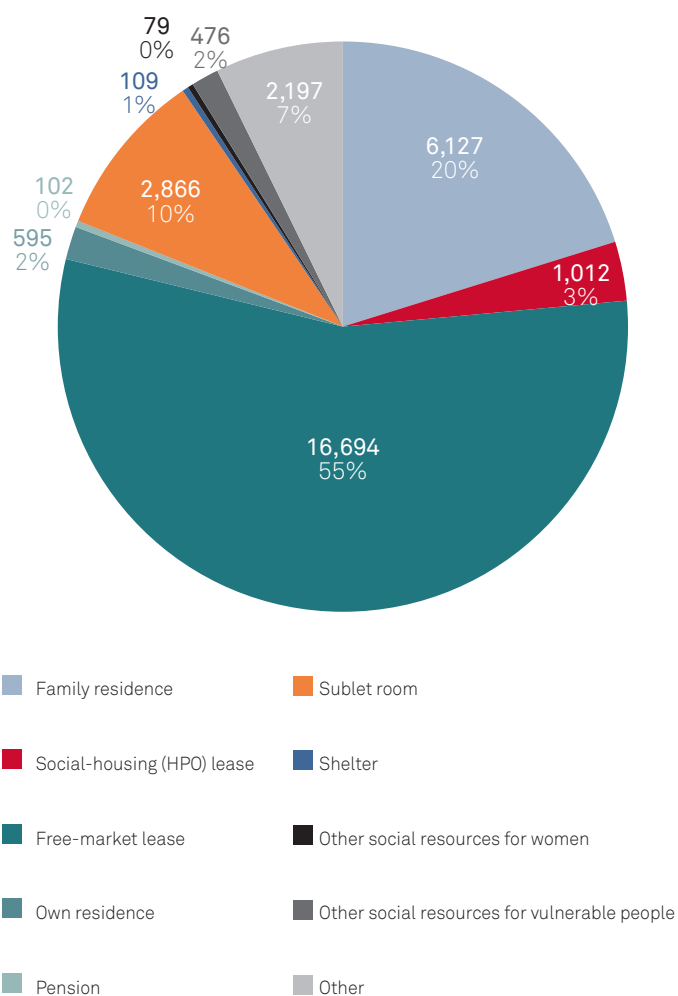
• Registered household units with all members over 65

Requesting social housing for the elderly	3,168
1 member	2,581
2 members	587
Not requesting social housing for the elderly	657
1 member	503
2 members	151
3 members	3
Total	3,825

• Distribution by members of the household unit



• Distribution by current residence



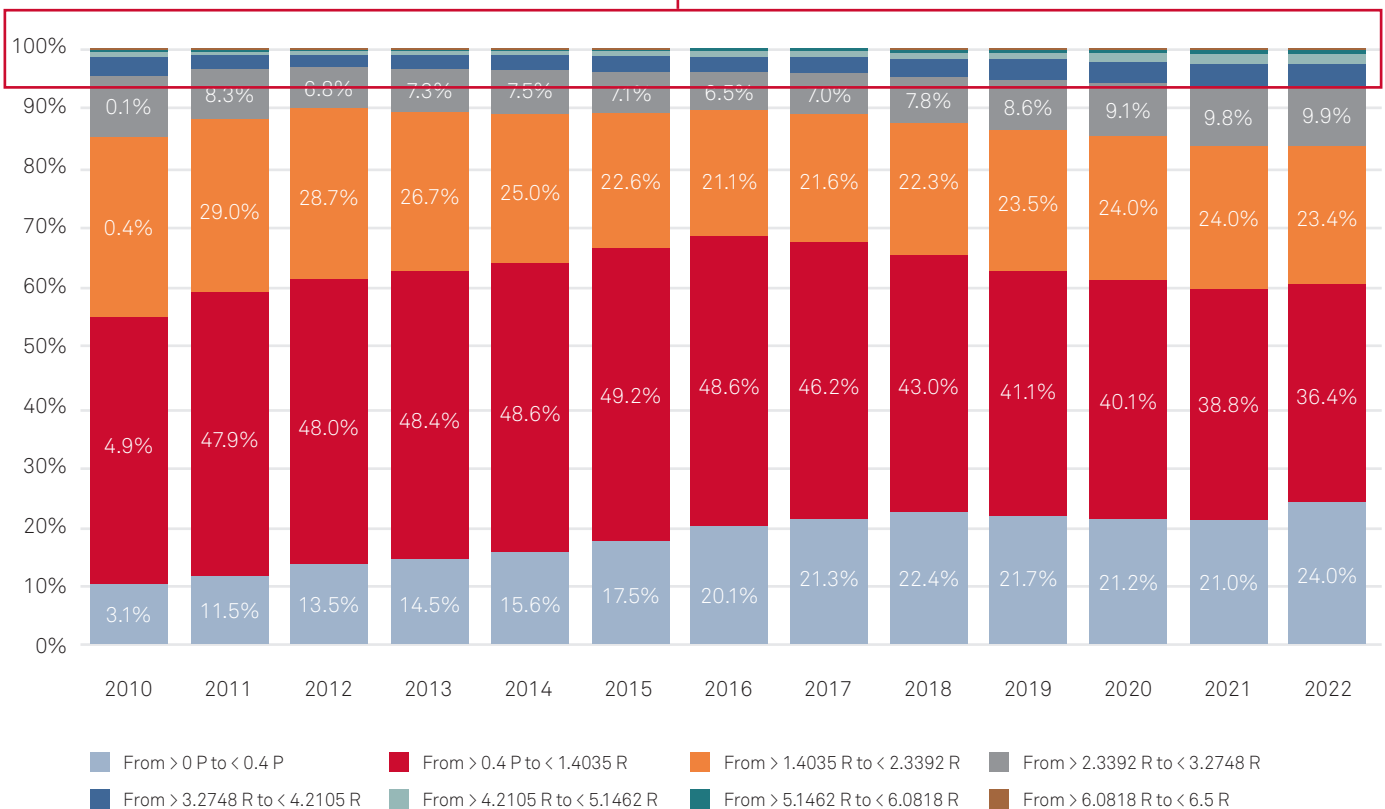
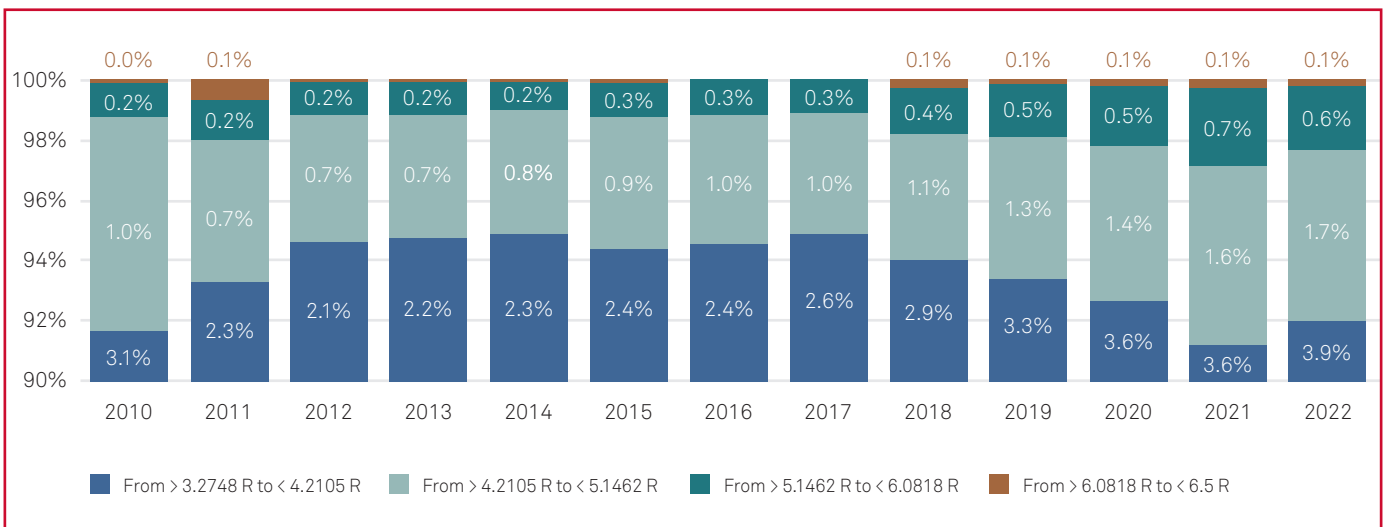
• Trend in housing-applicant profiles

The profile of applicant household units is constantly evolving, reflecting the current context, as illustrated in the following charts—particularly in relation to variables such as income, age, household unit size, nationality, housing tenure requested and disability.

• Income

In recent years, there has been a slight improvement in the previously observed trend of increasing poverty among households applying for housing, particularly within the lowest income brackets.

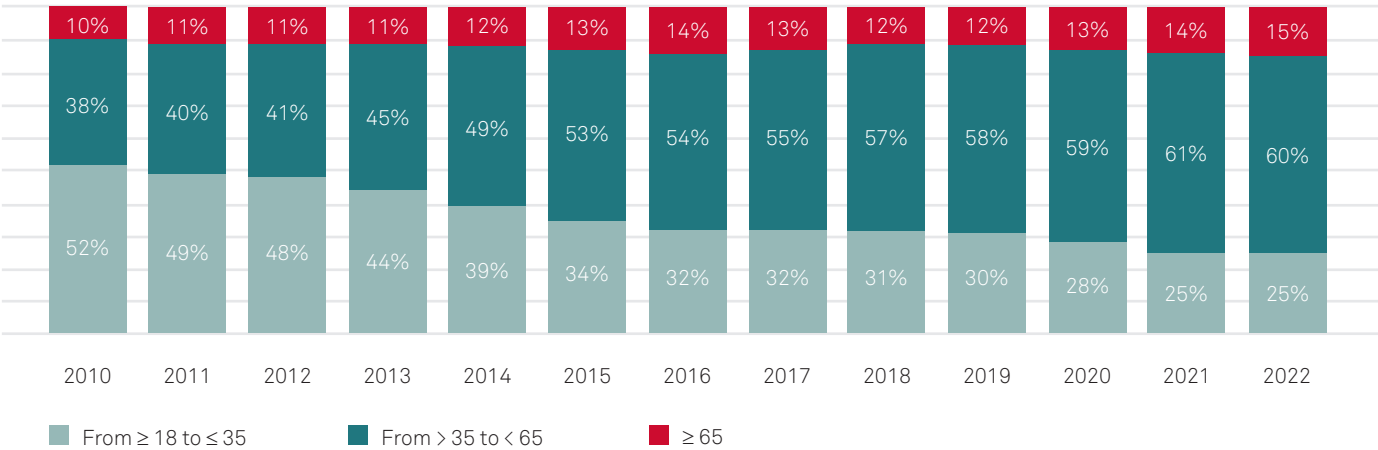
Income: P = IPREM and R = IRSC



• Age

The trend in the age distribution of housing applicants continues to shift. In the early years of the Register, those under the age of 35 were the majority, accounting for 52% of applicants,

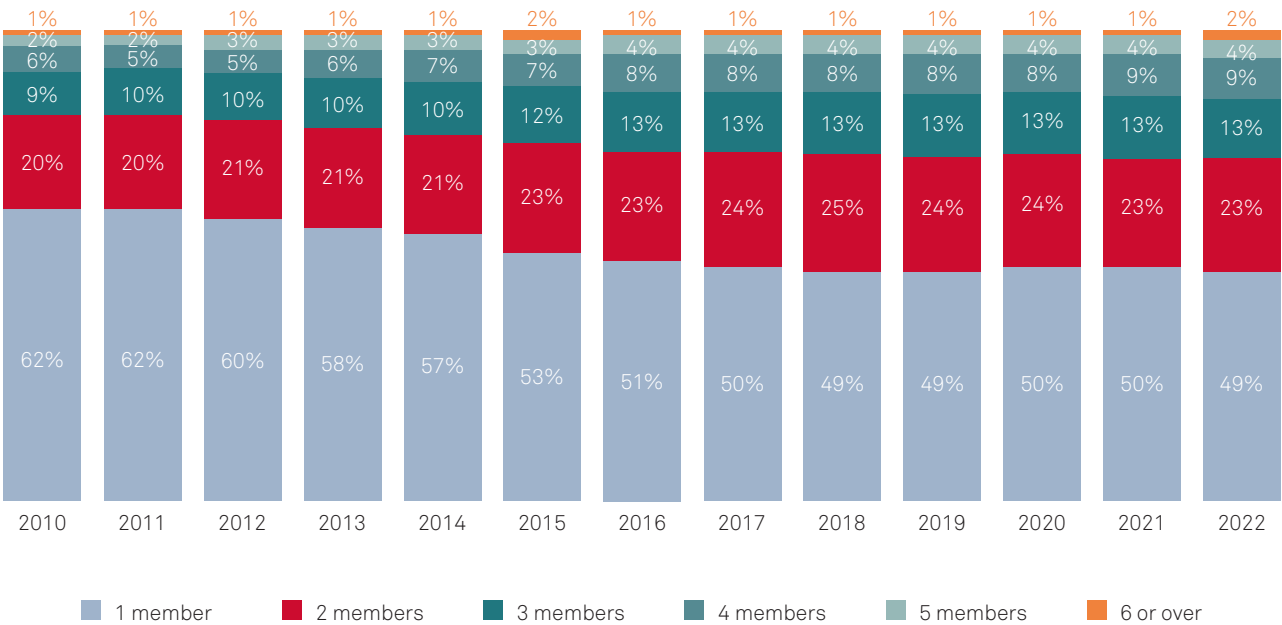
compared to 38% for those aged 35 to 65. Currently, the 35 to 65 age group represents 60% of applicants, while the younger group has decreased to 25%. Applicants over the age of 65 have seen a slight increase, rising from 10% in 2010 to 15% today.



• Number of household-unit members

The composition of applicant households has also changed over time. In the early years of the Register, single-person households were in the majority (62%). Over the last seven years,

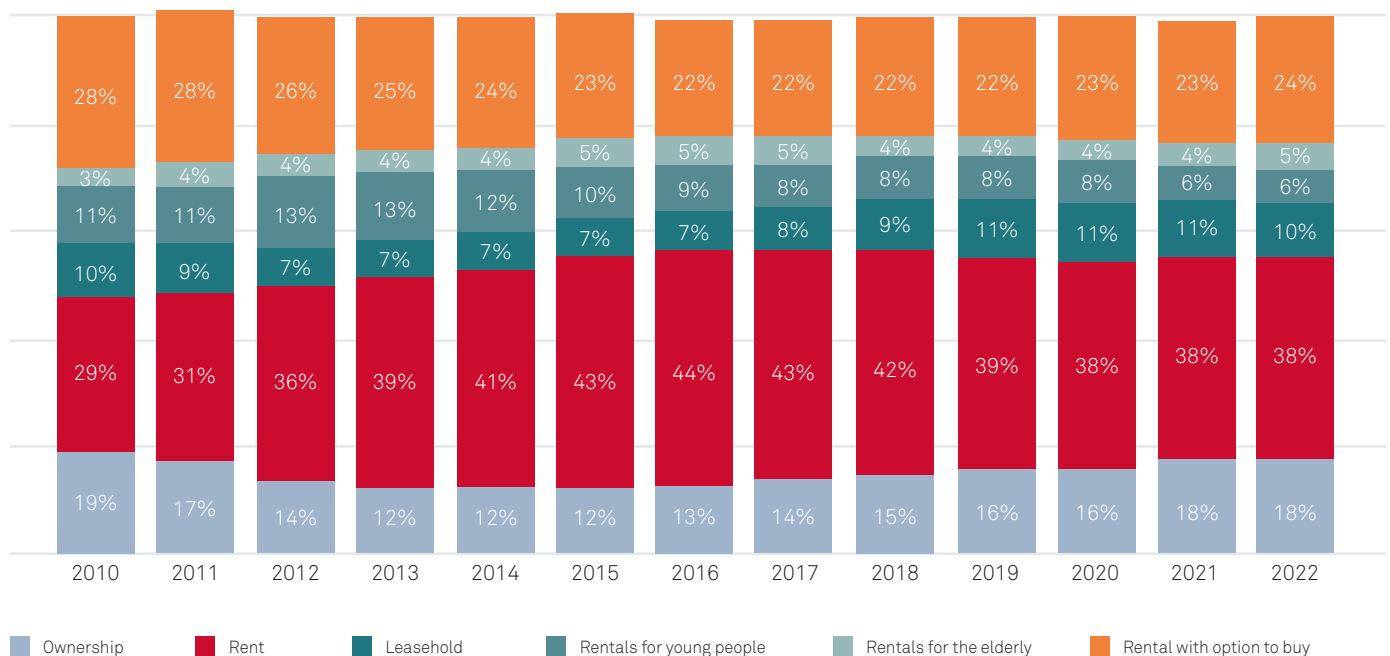
and three-person households account for 23% and 13% respectively. They are followed by household units with four members.



• Type of protection requested

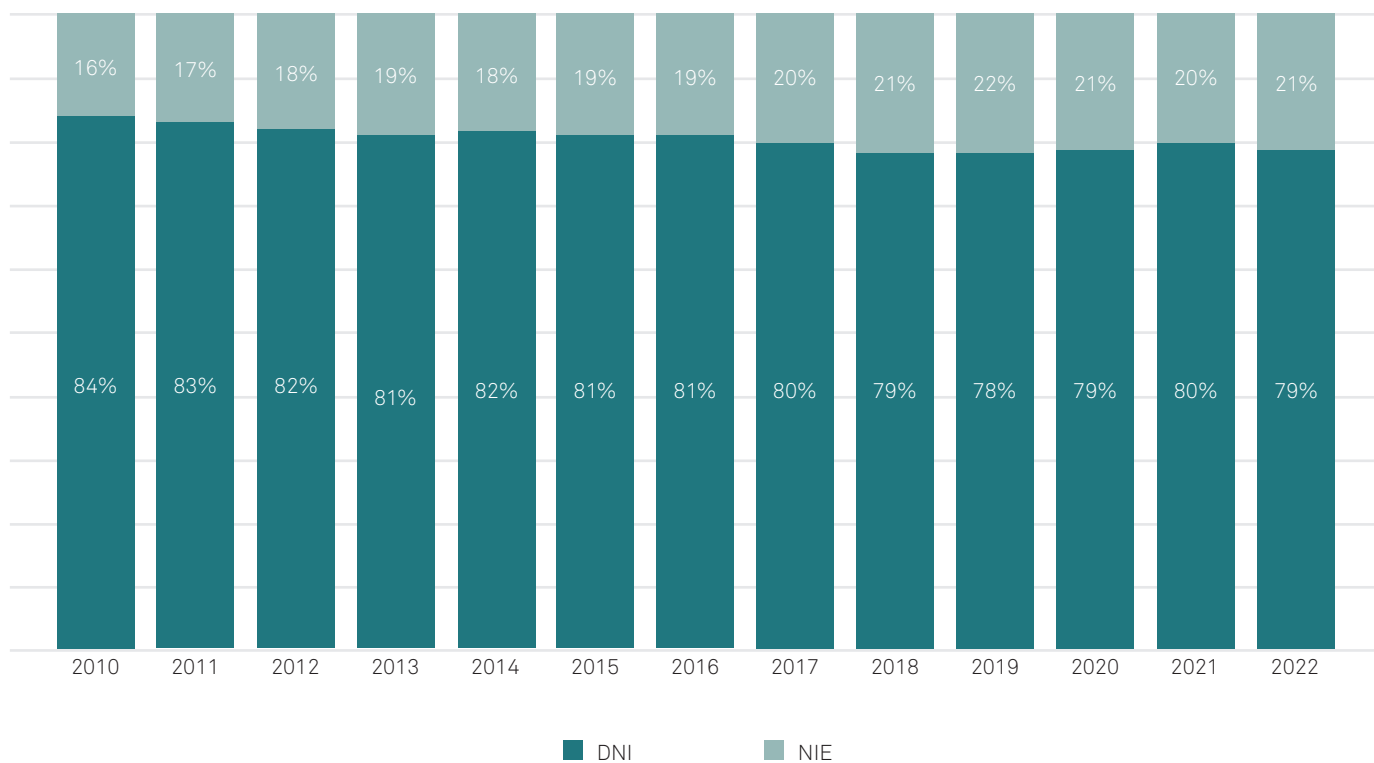
The type of housing protection requested has also continued to shift over the years, with rental remaining the most frequently requested option. In terms of the percentage distribution of the different tenure types, there has been a degree of stabilisation compared to 2021.

It is worth noting that a single applicant may request more than one type of housing tenure.



• Nationality

The proportion of people registered with a foreigner's identity card (NIE) or Spanish National Identity Document (DNI) has remained practically the same over time:



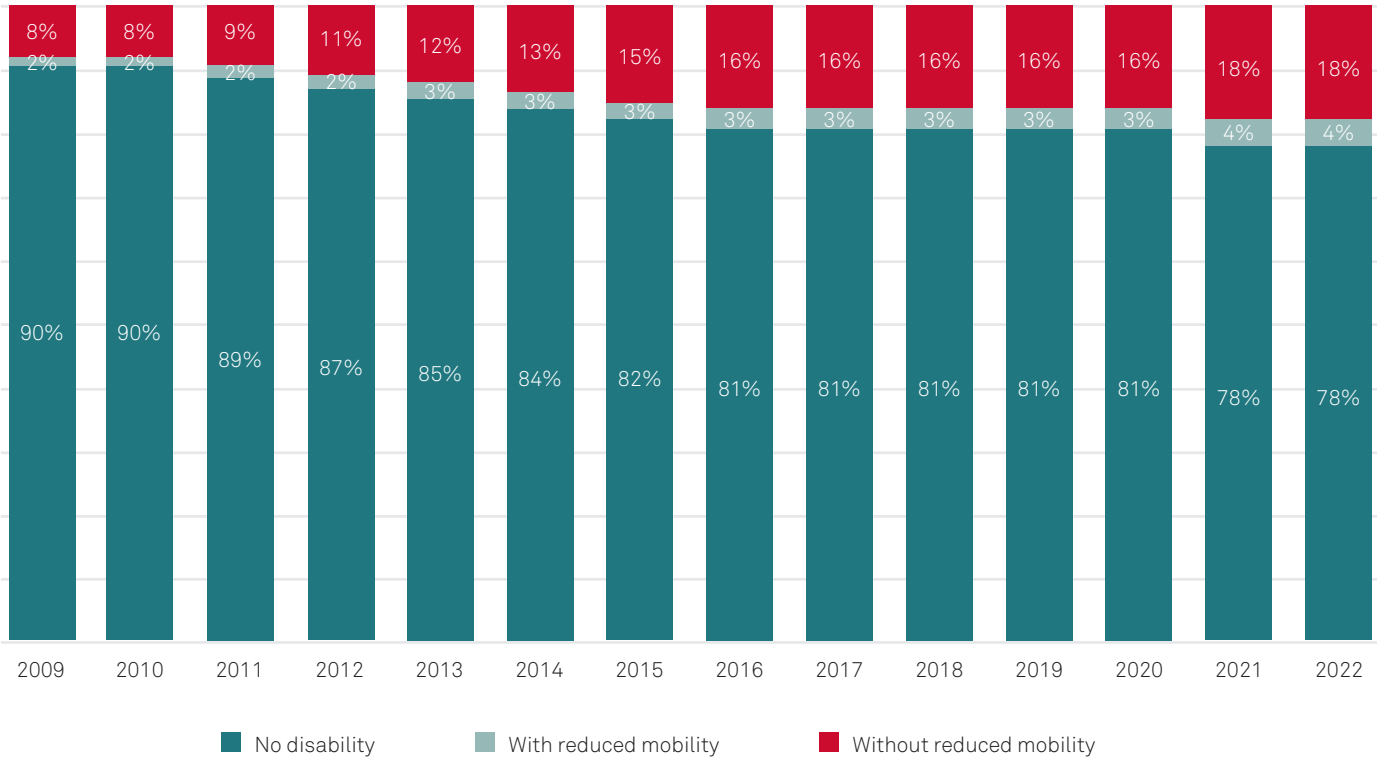
Nationality	2012		2013		2014		2015		2016		2017	
	Dec.	%	Dec.	%	Dec.	%	Dec.	%	Dec.	%	Dec.	%
DNI	22,798	82%	23,159	81%	24,327	82%	22,901	81%	24,690	81%	29,137	80%
NIE	5,015	18%	5,425	19%	5,398	18%	5,337	19%	5,947	19%	7,440	20%
	27,813		28,584		29,725		28,238		30,637		36,577	

Nationality	2018		2019		2020		2021		2022	
	Dec.	%	Dec.	%	Dec.	%	Dec.	%	Dec.	%
DNI	32,141	79%	34,966	78%	33,140	79%	24,475	80%	23,832	79%
NIE	8,755	21%	9,632	22%	8,974	21%	6,288	20%	6,425	21%
	40,896		44,598		42,114		30,763		30,257	

Household members with disabilities

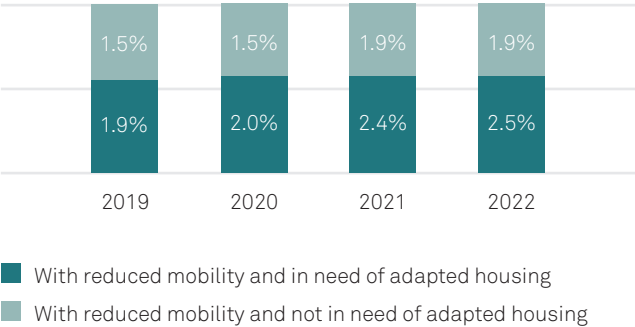
Since 2015, the proportion of households with at least one member with a disability has remained stable at around 22% compared to other household types. Of this 22%, 4%

correspond to individuals with reduced mobility,* a figure that has doubled from the initial 2%. Among them, 1.9% require adapted housing, a percentage that has seen a slight increase in recent years.



* Since 2018, data on reduced mobility have been categorised into households with and without the need for adapted housing.

2022	
With reduced mobility and in need of adapted housing	573
With reduced mobility and not in need of adapted housing	749
1,322	



Disability	2011		2012		2013		2014		2015		2016	
	Dec.	%	Dec.	%	Dec.	%	Dec.	%	Dec.	%	Dec.	%
No disability	27,151	89%	24,214	87%	24,414	85%	24,933	84%	22,991	82%	24,767	81%
With reduced mobility	27,151	2%	626	2%	735	3%	850	3%	932	3%	1,051	3%
Without reduced mobility	2,819	9%	2,973	11%	3,436	12%	3,942	13%	4,315	15%	4,822	16%
	30,572		27,813		28,584		29,725		28,238		30,637	

Disability	2017		2018		2019		2020		2021		2022	
	Dec.	%	Dec.	%	Dec.	%	Dec.	%	Dec.	%	Dec.	%
No disability	29,760	81%	33,249	81%	36,180	81%	33,904	81%	24,073	78%	23,425	78%
With reduced mobility	1,195	3%	1,348	3%	1,492	3%	1,487	3%	1,313	4%	1,322	4%
Without reduced mobility	5,622	16%	6,299	16%	6,926	16%	6,723	16%	5,377	18%	5,510	18%
	36,577		40,896		44,598		42,114		30,763		30,257	

• Allocation of social housing

In 2022, six new allocations were made, five by draw and one by needs-scale selection:

The data for the “first allocations” awarded in 2022 come from the Quatre Camins de Gent Gran development launched in 2015; the Sancho de Ávila call launched in 2019; the Gent Gran Alí Bei call launched in 2020; the Maresme, Marina del Prat Vermell, Lluís Borrassà and Cobega-Rambla Guipúscoa calls launched in 2021; direct management with developers; and the Torrent de les Flors and Puigcerdà Gent Gran calls.

Grant-application campaigns initiated in 2022

Draw	9 rental dwellings in the Torrent de les Flors development
	30 social rental dwellings in the Torre Baró illa E development
	45 affordable rental dwellings in the Torre Baró illa F development
	67 leasehold dwellings in the Trinitat Nova development
	68 social rental dwellings in the Marina del Prat Vermell (Ulldecona) development
Selection process	95 housing units with services for the elderly in the Puigcerdà i Germanetes-Viladomat developments

Type of allocation

New	244
Used	203
Total	447

- Allocation procedures in 2022 for housing-allocation calls

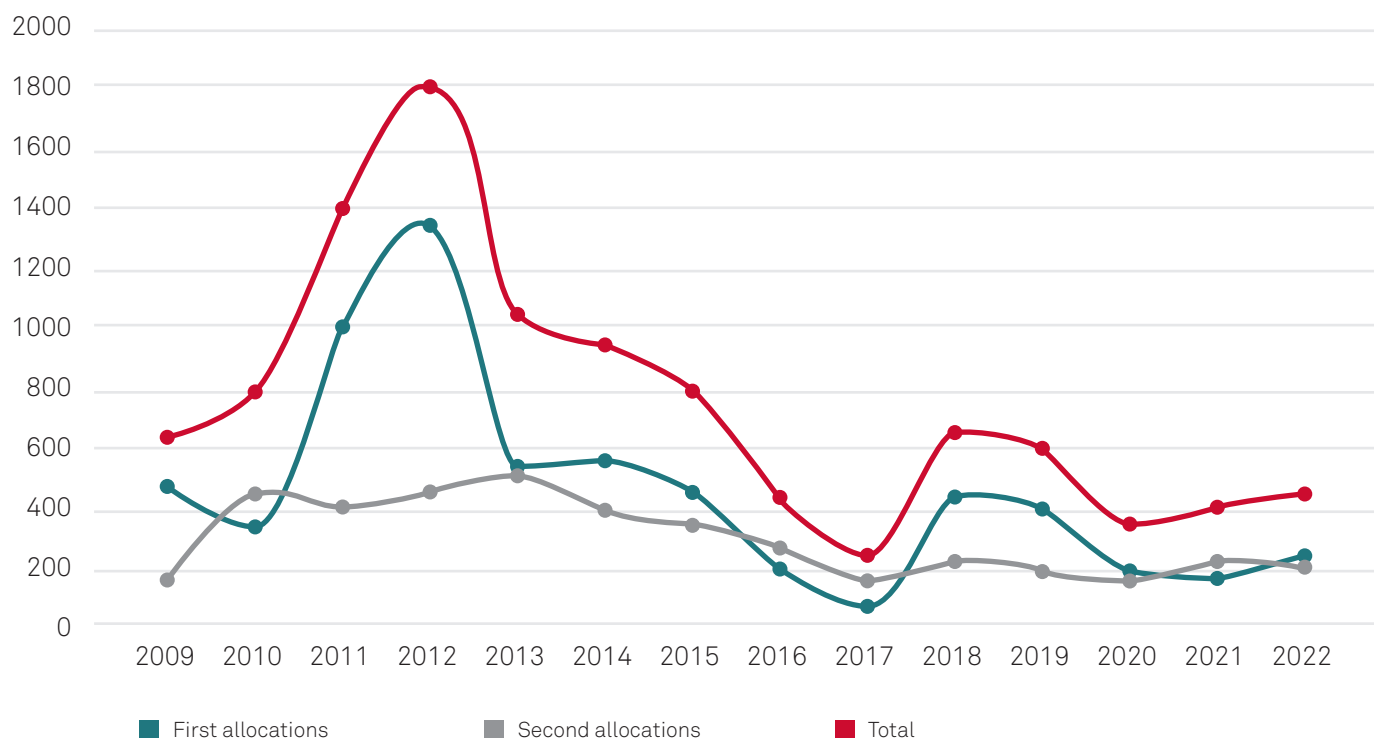
	Housing-allocation calls*	Tenancy system	Allocation procedures
CAMPAIGNS MANAGED BY THE BARCELONA HOUSING CONSORTIUM			
Allocation procedures in 2022 for calls launched in 2022			
Selection process	95 housing units with services for the elderly in the Puigcerdà i Germanetes-Viladomat developments	Social rental	27
Draw	9 rental dwellings in the Torrent de les Flors development	Rent	9
Allocation procedures in 2022 for campaigns initiated in other years			
Selection process	97 housing units for socially and economically vulnerable people in the Lluís Borrassà and Cal Cisó developments	Social rental	50
	49 service-equipped housing units for the elderly in the Alí Bei development	Social rental	2
	178 service-equipped housing units for the elderly in the Quatre Camins, Pere IV and Glòries developments	Social rental	1
Draw	64 dwellings for rent in the Cobega-Rambla Guipúscoa development	Rental	58
	27 leasehold dwellings in the Maresme development	Leasehold	32
	60 dwellings for rent in the Marina del Prat Vermell development	Rental	21
	68 leasehold dwellings in the Sancho de Àvila-II development	Leasehold	3
CAMPAIGNS MANAGED DIRECTLY BY THE DEVELOPERS			
Allocation procedures in 2022 for campaigns initiated in other years			
Leasehold	Leaseholds dwellings with management by the developer	Leasehold	41
Plus, procedures for the award of managed second allocation housing			203
Total 2022			447

* Other available dwellings were allocated through the lists of these campaigns, in addition to those from the specific development.

Since the Register was set up, 36,357 applicants have been contacted for the allocation of 6,452 dwellings.

Dwellings	Successful applications	Allocated	Pending allocation	In progress	Waived allocations	Withdrawn allocations	Refused allocations
6,452	36,357	6,058	219	1,204	11,174	12,034	5,668

• Trend in allocation procedures



• Main reasons for waiving allocations

In 2022, withdrawals due to financial reasons (financial situation, housing price and mortgage refusals) decreased to 8%, compared to 11% the previous year.

Subjective reasons for waiving increased to 52%, with the most common being dissatisfaction with the location or the dwelling itself.

Meanwhile, personal reasons or withdrawals without a stated reason remained steady at 29%.

WAIVED ALLOCATIONS	2022		Total	
Financial situation / Unemployment	16	3%	2,436	22%
Far from work	18	3%	295	3%
Did not like the area	129	22%	1,858	16%
Did not like the flat	83	14%	1,613	14%
Already had a flat	82	14%	633	6%
Preferred another type	75	12%	535	5%
Refused mortgage	11	2%	233	2%
Dwelling price	17	3%	554	5%
Change in family composition	17	3%	324	3%
Others ⁽¹⁾	143	24%	2,693	24%
Total	591		11,174	

(1) Others: no stated reason, personal reasons or parallel allocation processes.

HOUSING ALLOCATIONS FOR SOCIAL-EMERGENCY SITUATIONS

For cases of vulnerability and imminent loss of housing, the Consortium allocates dwellings from the Social Rental Housing Fund through the Barcelona Social Emergency Board.

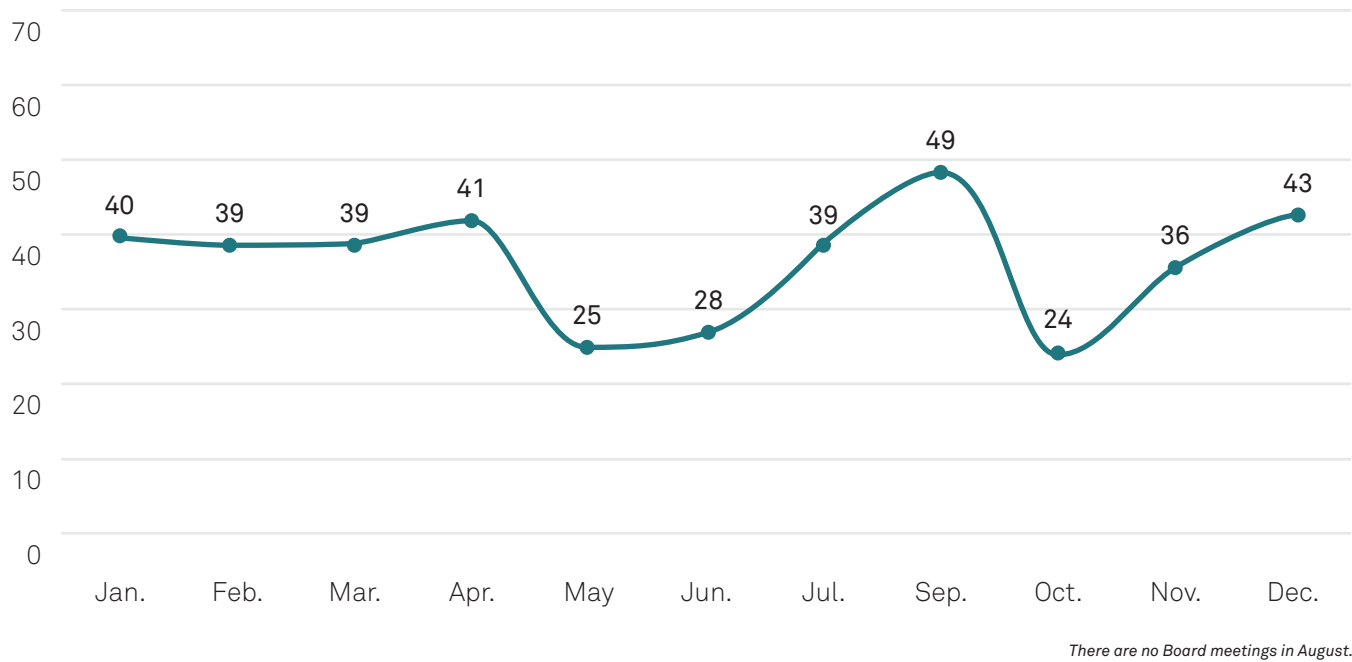
The Board is tasked with assessing cases heard at Barcelona’s Housing Offices and allocating dwellings from the Social Rental Housing Fund available at the time of the Board’s meeting.

• Assessment Board

In 2022, the Assessment Board held eleven meetings to allocate housing in response to emergency situations. A total of 403 new loss-of-home situations were analysed, with **263 emergency cases being considered and 234 dwellings allocated from the Social Rental Housing Fund**. An alternative solution was found for 24 applications. Twenty-four cases were still pending on 31 December 2022.

The number of cases favourably assessed by the Emergency Board and awaiting housing allocation as of 31 December 2022 was 695 (24 cases temporarily staying in tourist housing).

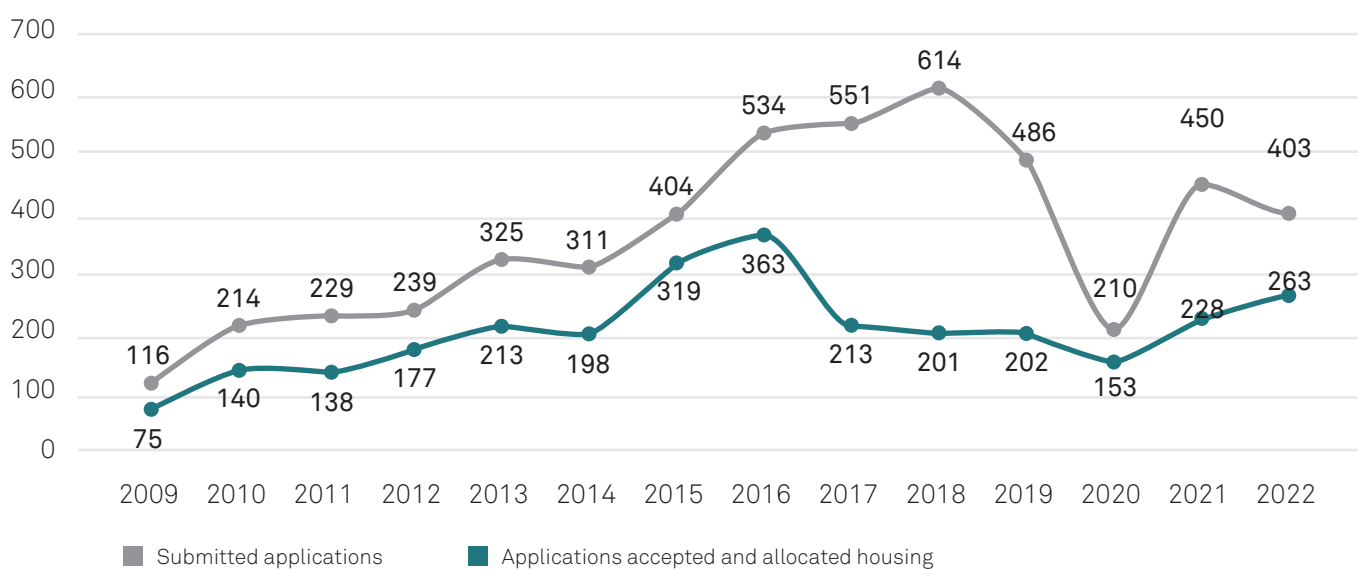
• Applications analysed by the Assessment Board in 2022



• Trend in presented and accepted applications

Requests	2009	2010	2011	2012	2013	2014	2015
Presented	116	214	229	239	325	311	404
Accepted	75	140	138	177	213	198	319
Percentage presented and accepted	64.66%	65.42%	60.26%	74.06%	65.54%	63.67%	78.96%

Requests	2016	2017	2018	2019	2020	2021	2022
Presented	534	551	614	486	210	450	403
Accepted	363	213	201	202	153	228	263
Percentage presented and accepted	67.98%	38.66%	32.74%	41.56%	72.86%	50.67%	65.26%



Social-emergency applications have stabilised over the past year, largely due to the moratorium on evictions introduced by the Catalan Government in response to the pandemic, which remains in effect and continues to contribute to the steady level of demand.

Since 2009, the Allocation Board has accepted the applications of **2,883 households requesting housing due to social emergency**.

• Distribution of accepted applications by district

District	2009*	2010	2011	2012	2013	2014	2015
Ciutat Vella	19	33	29	30	32	35	44
Eixample	5	6	7	11	17	15	32
Sants-Montjuïc	5	10	10	25	31	24	56
Les Corts	1	1	0	1	3	3	3
Sarrià – Sant Gervasi	5	7	3	3	6	4	7
Gràcia	2	6	2	6	7	7	13
Horta-Guinardó	7	20	21	16	24	25	41
Nou Barris	13	15	23	31	37	32	45
Sant Andreu	2	7	8	5	16	14	24
Sant Martí	16	35	35	49	40	39	54
Total	75	140	138	177	213	198⁽¹⁾	319⁽²⁾

District	2016	2017	2018**	2019***	2020****	2021*****	2022*****
Ciutat Vella	66	26	24	27	23	28	31
Eixample	31	25	19	23	16	31	25
Sants-Montjuïc	50	36	31	35	28	33	52
Les Corts	4	5	4	4	4	3	3
Sarrià – Sant Gervasi	11	8	6	6	0	6	4
Gràcia	15	9	14	10	8	9	8
Horta-Guinardó	46	19	24	22	14	25	20
Nou Barris	52	21	27	28	15	32	52
Sant Andreu	24	12	12	13	16	18	15
Sant Martí	64	52	40	34	29	43	53
Total	363⁽³⁾	213⁽⁴⁾	201⁽⁵⁾	202⁽⁶⁾	153⁽⁷⁾	228⁽⁸⁾	263⁽⁹⁾

(1) In 7 other applications an alternative solution was found; (2) in 9 other applications an alternative solution was found; (3) in 13 other applications an alternative solution was found; (4) in 30 other applications an alternative solution was found; (5) in 26 other applications an alternative solution was found; (6) in 11 other applications an alternative solution was found; (7) in 17 other applications an alternative solution was found; (8) in 42 other applications an alternative solution was found; (9) in 24 other applications an alternative solution was found.

(*) An error in the data for 2009 has been amended. Previous annual reports stated that the number of applications accepted in the districts of Ciutat Vella and Sant Andreu were 18 and 3 respectively. The correct figures are 19 and 2.

(**) In 2018, the total number of applications accepted does not match the total number of dwellings allocated. This is due to several waivers, withdrawals and squatting after the allocation. The number of dwellings allocated through the Emergency Board in 2018 came to 197.

(***) In 2019, the total number of applications accepted does not match the total number of dwellings allocated. This is due to several waivers, withdrawals and squatting after the allocation. The number of dwellings allocated through the Emergency Board in 2019 came to 192.

(****) In 2020, the total number of applications accepted does not match the total number of dwellings allocated. This is due to several waivers, withdrawals and pending housing changes after the allocation. The number of dwellings allocated through the Emergency Board in 2020 came to 143.

(*****) In 2021, the total number of applications accepted does not match the total number of dwellings allocated. This is due to several waivers, withdrawals and pending housing changes after the allocation. The number of dwellings allocated through the Emergency Board in 2021 came to 209.

(*****) In 2022, the total number of applications accepted does not match the total number of dwellings allocated. This is due to several waivers, withdrawals and pending housing changes after the allocation. The number of dwellings allocated through the Emergency Board in 2022 came to 234.

DECENT USE OF HOUSING

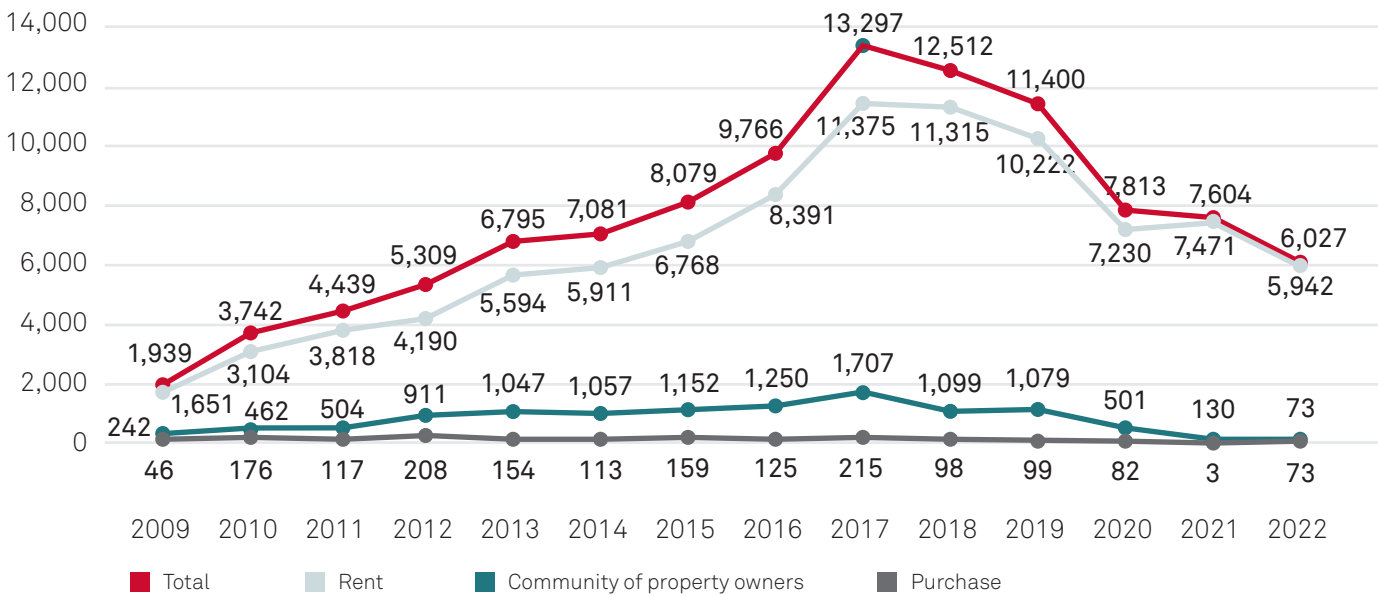
The current social and economic situation continues to drive high demand for this area of the Consortium’s activity.

• Housing information, legal advice and mediation

The housing information and legal advice service continues to be provided by specialised lawyers through the Barcelona Housing Offices Network.

Legal advice remained a key service in 2022, with the **majority of consultations** (over 90%) **related to rental issues**.

Trend in rent-related advisory consultations



• Distribution of accepted applications by district

Subject matter of the advice	2012	2013	2014	2015	2016	2017
Rent	4,190	5,594	5,911	6,768	8,391	11,375
Community of property owners	911	1047	1,057	1,152	1,250	1,707
Purchase	208	154	113	159	125	215
Social-emergency cases	239	325	311	404	534	551
Harassment	18	30	22	27	45	51
Ofideute ⁽¹⁾	292	602	468	412	380	272
Rent mediation ⁽²⁾	37	169	180	485	1,087 ⁽³⁾	1,556 ⁽⁴⁾
Total	5,895	7,921	8,062	9,407	11,812	15,727

Subject matter of the advice	2018	2019	2020	2021	2022
Rent	11,315	10,222	7,230	7,471	5,942
Community of property owners	1,099	1,079	501	130	73
Purchase	98	99	82	3	12
Social-emergency cases	614	486	210	450	403
Harassment	35	41	19	20	11
Ofideute ⁽¹⁾	153	120	38	53	23
Rent mediation ⁽²⁾	1,520 ⁽⁵⁾	1,273 ⁽⁶⁾	825 ⁽⁷⁾	1,245 ⁽⁸⁾	890 ⁽⁹⁾
Total	14,834	13,320	8,905	9,372	7,354

(1) Running since July 2012, the figure corresponds to cases initiated per year; (2) running since October 2012; (3) includes 135 situations analysed; (4) includes 319 situations analysed; (5) includes 331 situations analysed; (6) includes 334 situations analysed; (7) includes 143 situations analysed; (8) includes 243 situations analysed; (9) includes 243 situations analysed.

• Property harassment

A rise in problematic situations was detected throughout 2022, where tenants found themselves at risk of losing their home through legal proceedings from owners. These situations were tackled through protection against possible property mobbing.

Over the course of the year, the legal services of the Housing Offices reviewed a total of 11 new cases involving potential coercive actions against tenants and initiated the corresponding mediation procedures between the parties to help resolve the conflicts.

To strengthen this service, a new intervention unit was established to work directly with the Housing Offices, focusing particularly on cases of possible property mobbing.

This unit operates in properties referred by the Housing Offices, carrying out an in-depth analysis of each case, developing a diagnosis and intervention strategy, and implementing the strategy—coordinating, where necessary, with the Housing Discipline Unit. In regard to this line of action, the Housing Discipline Unit's use of administrative procedures against property mobbing should be noted, as a new intervention tool to deal with these situations.

• Information and advice service on mortgage-payment arrears (Ofideute)

Ofideute aims to assist city residents with their difficulties relating to mortgage payments and their contractual liabilities.

The service may also intercede between families and the financial organisations that granted the mortgages, in order to broker suitable solutions adapted to the current payment capacities of the parties concerned, making it possible for their credit to be returned and preventing the loss of their homes; or otherwise reaching an inexpensive termination of the loan.

Since July 2012, the Housing Offices have been assisting people who request this service, analysing their financial situation and, if necessary, proposing the most appropriate solution for referral to the Ofideute service, which in turn is tasked with intervening with the mortgage lenders in each case.

Ofideute applications (by year of the cases' commencement)	2014	2015	2016	2017	2018	2019	2020	2021	2022
Ciutat Vella	43	45	53	13	3	2	0	0	0
Eixample	25	26	19	14	2	4	2	2	2
Sants-Montjuïc	48	31	50	25	27	10	8	7	1
Les Corts	14	16	7	6	1	3	4	1	0
Sarrià – Sant Gervasi	6	2	2	0	0	0	0	3	0
Gràcia	3	8	19	8	4	3	0	4	1
Horta-Guinardó	81	56	25	27	20	20	1	8	4
Nou Barris	117	115	105	92	45	40	0	1	0
Sant Andreu	29	24	16	27	13	6	1	5	0
Sant Martí	102	89	84	60	38	32	22	22	15
Total	468	412	380	272	153	120	38	53	23

• Rent-mediation service

Launched in October 2012, the rent-mediation service aims to assist city residents in situations where they are struggling to pay their rent, with the intention of opening negotiations with the property owner, if necessary, to find the most appropriate solution that allows tenants to keep their home.

In 2016, new negotiation tools were introduced within the service, leading to an increase in the number of cases assessed and addressed through mediation. Notable developments include the launch of financial support calls to

help maintain rental housing and mediation-related assistance, as well as incentives to include properties involved in legal proceedings in Barcelona's Rental Housing Pool. These measures have broadened the scope for resolving conflicts and reaching agreements to prevent housing loss.

Since its launch in October 2012, the **Housing Offices' legal service** has carried out a total of **9,230 mediations**, of which 5,487 have been concluded, with favourable agreements reached in 47% of cases.

Mediations	2015	2016	2017	2018	2019	2020	2021	2022
Performed	485	1,087 ⁽¹⁾	1,556 ⁽²⁾	1,520 ⁽³⁾	1,273 ⁽⁴⁾	825 ⁽⁵⁾	1,245 ⁽⁶⁾	890 ⁽⁷⁾
Completed	281	649	1,032	984	662	388	683	536
Being processed on 31/12	204	303	205	205	277	294	319	162
Completed with a favourable agreement	126	282	369	359	274	221	378	284
% agreement	44.83%	43.45%	35.75%	36.48%	41.39%	56.95%	55.34%	52.99%

(1) Includes 135 situations analysed; (2) includes 319 situations analysed; (3) includes 331 situations analysed; (4) includes 334 situations analysed; (5) includes 143 situations analysed; (6) includes 243 situations analysed; (7) includes 243 situations analysed.

• Public-Housing Protection, Intervention and Mediation Team

At the end of 2014, this service was launched to operate in public, social or publicly managed housing—primarily those included in the Social Rental Housing Fund or eligible to be included in it.

Functions requiring implementation were focused on four areas:

- Reception and accompaniment for new public-housing tenants for integration into the housing environment and with the local resident community.

- Mediation in disputes, in collaboration with all the players (developers, social services) for implementing the best intervention strategy.
- Analysis and assessment of possible cases of payment arrears or rent-payment difficulties and proposed action.
- Monitoring tenants' contractual obligations and action in the face of possible payment defaults.

In 2022, the Public-Housing Prevention, Intervention and Mediation Service carried out **over 830 interventions**.

Type of intervention	2015	2016	2017	2018	2019	2020	2021	2022
Reception	91	126	144	169	143	73	79	214
Conflict	49	34	30	34	21	24	40	39
Payment arrears	158	135	256	275	230	67	597	329
Disputes and payment arrears		4						
Evictions	13	35	53	34	14	7	8	49
Regularisation	24	54	123	532	287	183	256	196
Monitoring contractual obligations	18	32	77	212	15	21	5	11
Banks	74	1						
Rent grants and Housing Pool		14	54	25		195		
Total interventions	427	435	737	1281	710	570	985	838

• Loss of Home and Employment Intervention Service (SIPHO) in the city of Barcelona

SIPHO works with families facing eviction, providing social support to prevent evictions from being carried out and to manage and mitigate the consequences of housing loss.

The service intervenes preventively in situations of potential housing loss by supporting affected households, acting as a liaison and promoting mediation processes between tenants and property owners.

The aim is to reach agreements that support housing retention, prevent eviction where possible and, if unavoidable, mitigate the impact of losing the home.

The functions carried out were centred on:

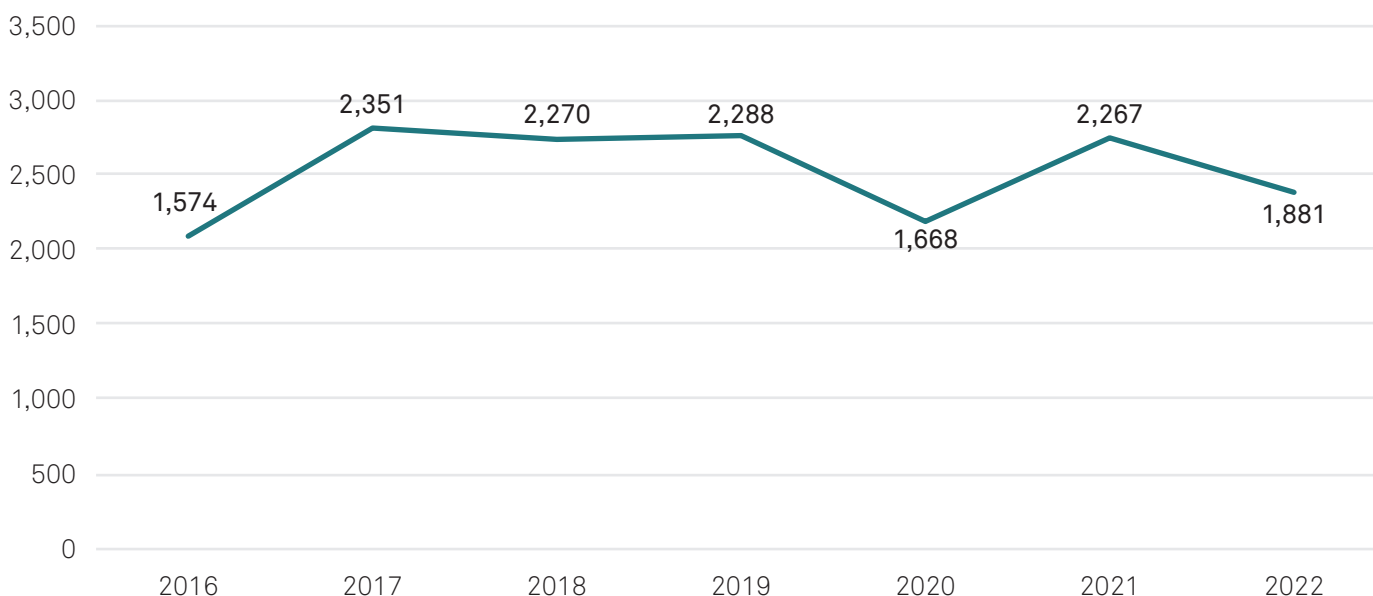
- Intervening in eviction and repossession cases affecting vulnerable individuals and families, offering specialised social and educational support to manage and mitigate the effects of housing loss.
- Immediate, intensive, preventive and proactive intervention.
- Cases of squatting.
- Assistance in response to evictions
- Social support.
- Communication and mediation.
- Analysis and diagnosis of unstable and vulnerable residential situations.

HOUSEHOLDS UNITS ASSISTED BY DISTRICT, 2022

	Cases	% of the total	District households	% of total households
Ciutat Vella	328	17.44%	41,193	0.80%
Eixample	182	9.68%	113,583	0.16%
Sants-Montjuïc	217	11.54%	75,825	0.29%
Les Corts	56	2.98%	33,258	0.17%
Sarrià – Sant Gervasi	53	2.82%	56,874	0.09%
Gràcia	96	5.10%	53,214	0.18%
Horta-Guinardó	204	10.85%	71,280	0.29%
Nou Barris	333	17.70%	68,604	0.49%
Sant Andreu	203	10.79%	60,972	0.33%
Sant Martí	209	11.11%	96,336	0.22%
Barcelona	1881	100%	671,139	0.28%

NEW CASES OF SITUATIONS OF RISK OF HOMELESSNESS DETECTED DURING THE YEAR

2016	2017	2018	2019	2020	2021	2022	Total
1,574	2,351	2,270	2,288	1,668	2,267	1,881	14,299



BARCELONA'S RENTAL HOUSING POOL

The Rental Housing Pool offers mediation services between owners of empty homes and potential tenants, with the aim of increasing the number of rental homes at affordable prices.

It is answerable to the Consortium and managed through the housing offices and the technical action programme department for the decent use of housing and rent-payment grants.

- A total of 689 properties were managed, of which 245 were added to the Social Rental Housing Pool by the end of the financial year. Of the properties inspected, 69% required renovation works to meet habitability standards.

- Incentives for property owners were maintained, with particular emphasis on:
 - Guaranteed rental income payments.
 - Grants for interior refurbishment works.
 - Incentives for including vacant properties or regularising homes involved in ongoing legal proceedings due to rent arrears.
 - A 95% discount on the property tax (IBI).
 - Technical, legal, and social support.
- In 2022, the Rental Housing Pool facilitated the signing of 258 new contracts.
- By the end of the year, the total number of active contracts stood at 1,223.

Proposals to link the Social Rental Housing Pool with other forms of support (incentives for signing lease agreements, ongoing tenancy or urgent situations) have been maintained. These measures aim to help tenants remain in their homes or make it easier for them to access housing.

To prevent evictions and support families in staying in their homes, incentives tied to mediation efforts have also been upheld.

In cases where families are involved in legal proceedings, an incentive of up to €6,000 is available, provided the situation is regularised through a signed lease agreement with the same family or household unit under the Social Rental Housing Pool.



• Benefits of renting a flat through the Social Rental Housing Pool

- Municipal rent guarantee or “avalloguer” (universal coverage for rent arrears, up to 6 months).
- Free technical, legal, and social advice and support.
- Free lease-management service.
- Insurance:
 - Legal defence for payment defaults.
 - Household multi-risk.
- Processing habitability and energy-efficiency certificates.
- 95% discount on property tax (IBI).
- Grants of up to €20,000 for renovation works to bring a property up to habitability standards.
- €1,500 incentive for including a vacant property, or up to €6,000 to regularise properties involved in legal proceedings.

Indicators for Barcelona's Social Rental Housing Pool

Analysis of rental income

Current contracts	2005–2009	2010	2011	2012	2013	2014	2015	2016
Social Rental Housing Pool	324	163	90	97	57	87	39	29
Youth Housing Pool	634	129	96	47	35	28	13	13
Total no. of leases	958	292	186	144	92	115	52	42

	2017	2018	2019	2020	2021	2022	Current 2022
Social Rental Housing Pool	155	165	129	104	202	231	952
Youth Housing Pool	29	26	16	11	33	27	271
Total no. of leases	184	191	155	115	235	258	1223

Analysis of rental income

	2012	2013	2014	2015	2016	2017
Average rent within the pool (€/m ²)	8.42	8	7.69	8.59	8.64	9.18
Average rent on the market (€/m ²)	11.7	10.7	11.35	11.89	12.4 ⁽¹⁾	13.21
Pool rent / Market rent	-27%	-26%	-32%	-28%	-30%	-31%

	2018	2019	2020	2021	2022
Average rent within the pool (€/m ²)	9.76	10.77	10.98	10.86	10.86
Average rent on the market (€/m ²)	13.61	13.95	13.89	13.21	14.50
Pool rent / Market rent	-28%	-23%	-21%	-21%	-25%

(1) Source: Barcelona City Council's Department of Statistics.

Analysis of demand

Requests	2012	2013	2014	2015	2016	2017
Formalised (accumulated and pending occupation)	1,675	2,212	3,000	3,566	4,344	6,470
Dwellings allocated	144	92	115	52	42	184

Requests	2018	2019	2020	2021	2022
Formalised (accumulated and pending occupation)	8,904	10,314	10,762	12,009	14,513
Dwellings allocated	191	155	115	235	258

Analysis of the supply

Dwellings	2012	2013	2014	2015	2016	2017
Brought into the Pool	260	173	105	53	72	226
Leased	144	92	115 ⁽¹⁾	52	42	184

Dwellings	2018	2019	2020	2021	2022
Brought into the Pool	165	152	140	167	245
Leased	191	155	115	235	258

(1) The number of leases signed in 2022 exceeds the number of available dwellings that year, as it includes properties recruited in 2021.

Until 2019, property owners who kept their homes rented through the Social Rental Housing Pool could apply for a subsidy covering 50% of their property tax (IBI) bill. In 2020, this subsidy was replaced by a 95% IBI discount, granted once the property was declared of special interest or municipal utility at the owner's request.

95% deduction on the property tax (IBI)	2020	2021	2022
Approved applications	287	262	276

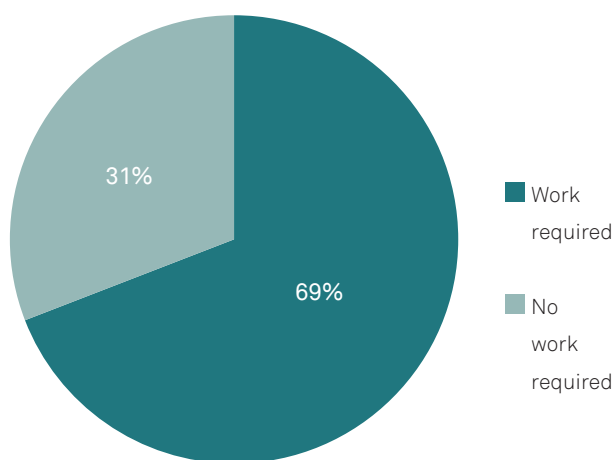
Subsidies for owners, equivalent to 50% of the IBI	2011	2012	2013	2014	2015	2016	2017	2018	2019
Amount (€)	52,228	46,003	46,422	43,507	49,131	48,125	74,401	67,486	74,522
Approved applications	426	377	348	319	361	342	556	470	521
Average amount per subsidy	123	126	139	141	145	149	141	144	143

The full range of benefits for property owners remains a highly competitive offer, particularly in cases where renovation work is required to meet habitability standards.

Some 69% of contracted properties received refurbishment grants, with an average amount of €17,690 per property.

The main channels for informing and attracting new property owners were the **Housing website and the HAB-ET call-back service** (“Habitatge et truca”), reflecting the [shift to digital management](#) and a decline in referrals from Housing Offices and the Mediation Service.

• Dwellings requiring work



District	Dwellings under management in 2022
Ciutat Vella	59
Eixample	59
Sants-Montjuïc	91
Les Corts	10
Sarrià – Sant Gervasi	12
Gràcia	33
Horta-Guinardó	91
Nou Barris	146
Sant Andreu	70
Sant Martí	100
Outside Barcelona	18
Total	689

Means of contact with owners

Housing Office	Website	Prospecting	Mediation	HAB-ET	Other
5%	26%	12%	13%	41%	3%

CESSION OF PRIVATE HOUSING TO THE BARCELONA SOCIAL EMERGENCY BOARD AND THE “PRIMER LA LLAR”, “REALLOTGEM” AND TEMPORARY TOURIST HOUSING (HUT) PROGRAMMES

On 7 March 2019, a new agreement was signed between the Barcelona Housing Consortium and the Hàbitat3 Tercer Sector Social Foundation, expanding the management mandate for the housing cession programme from 250 to 350 dwellings allocated to the Emergency Board. In addition, the agreement included the management of housing under the “Primer la llar” (Housing First) programme, run by the Department of Social Care for the Homeless under the Directorate of Social Intervention Services – Social Rights. This involved managing the existing 50 units and expanding the programme with 25 additional units, bringing the total to 76.

The housing cession programme continued its recruitment of properties, using newly acquired units to replace those whose cession periods had ended and to supply new allocations by the Emergency Board, with the aim of reaching the target of 350 dwellings as set out in the agreement.

Regarding the “Primer la llar” programme, nearly all of the initial 50 units—transferred by organisations providing social support to programme participants—have now been covered. The programme has also helped to foster participants’ independence in meeting the responsibilities of a lease agreement. Work continued towards reaching the agreement’s target of 76 units.

In 2022, collaboration continued with tourist housing operators, maintaining agreements to temporarily allocate use of these properties to families on the Emergency Board’s waiting list. Social support was provided until a permanent home from the Emergency Board became available.

In partnership with the Catalan Housing Agency, efforts were also made to recruit properties for the “Reallotgem” (Let’s Rehouse) programme.

Vacant homes owned by private individuals were managed so that a direct lease agreement could be signed with the Catalan Housing Agency, allowing the agency to make these homes available to the Emergency Board (“Reallotgem 1”). In parallel, the programme continued to include homes with residents facing eviction proceedings, aiming to regularise their situation through a new lease agreement signed with the Catalan Housing Agency (“Reallotgem 2”).

• Indicators for the programme for granting use of private dwellings to the Pool

Cession of housing in 2022	
Contracts signed assigning dwellings to the Pool	403
Average rent for owners	€805
Cession of housing in 2022	
Dwellings with leases signed as at 31/12/2022	338
Average rent for tenants	€126
Lease agreements in the “Primer la llar” programme 2022	
Dwellings with leases signed as at 31/12/2022	49
Average rent for tenants	€52
HUT lease agreement programme	
Temporary housing as at 31/12/2022	130
Temporary housing with leases signed as at 31/12/2022	72
Lease agreements in the HUT programme	
Dwellings recruited as at 31/12/2022	36
Dwellings with leases signed as at 31/12/2022	36

In 2022, social support continued to be provided to particularly vulnerable individuals and families housed through the social programmes “Cessió”, “Primer la llar”, HUT, and “Reallotgem 1”, to ensure proper use of the dwelling and compliance with the obligations set out in the lease agreement.

GRANTS FOR HOUSING PAYMENTS

The 2022 results of the “Lloguer just” (Fair Rent) programmes, the economic benefits of special urgency, the subsidies to help pay rent (for the three designated groups), the subsidy of the “Bo Lloguer Jove” (Young Person’s Housing) programme, the economic benefits to pay rent, social emergency benefits resulting from mediation in the city of Barcelona and subsidies to pay the rent of private market housing.

- “Lloguer just”. Benefits for rent payments: 382 cases were processed in Barcelona.
- Special emergency benefits for rent / mortgage arrears and access to housing for people evicted from their homes: 704 cases were processed in Barcelona.
- Subsidies to pay rent: 1,587 files for the elderly, 7,328 files for people over 36 and 7,183 files for young people up to 36 years old were processed in the city of Barcelona.
- Subsidies for including private dwellings in Barcelona’s Rental Housing Pool: 237 cases were processed in Barcelona.
- Financial benefits for rent and social-emergency payments resulting from mediation in Barcelona and rent-payment benefits: 1,404 cases were processed.
- Renewals of the supplementary benefit to continue paying rent and the benefit to assist in situations of loss of housing: 168 cases were processed in the city of Barcelona.
- Subsidies for the “Bo Lloguer Jove” programme for young people up to 35: 10,416 applications were processed in the city of Barcelona.



Rent-payment subsidies

The role of Housing Offices is to examine and process applications and make proposals for their resolution.

“Lloguer just”. Rent-payment subsidy renewals

In 2022, this subsidy awarded by the Government of Catalonia was generally aimed at people who were already beneficiaries of previous calls.

Rent-payment subsidies for the elderly

The Catalan Housing Agency published Resolution DSO/414/2022, of 18 February, announcing the call for applications, under a competitive public process, for rent-payment subsidies for older people for the year 2022.

Financial services of special urgency

This is a grant provided by the Government of Catalonia, with the Barcelona Housing Consortium responsible for processing applications and issuing proposals for resolution.

Number of rent-payment subsidy renewals

Year	Tickets	Awarded	Awarded/ submitted
2020	470	462	98%
2021	440	421	96%
2022	382	363	95%
Total	1,292	1,246	96%

Number of rent-payment subsidies

Year	Tickets	Awarded	Awarded/ submitted
2020	1,383	1,127	81%
2021	1,473	1,218	83%
2022	1,587	1,347	85%
Total	4,443	3,692	83%

The purpose of this assistance is to enable applicants and their household units to remain in their homes or access new housing, in order to prevent the social exclusion that can result from the loss of a habitual and permanent residence.

Number of rent-payment subsidies

Year	Rent	Mortg. payments	Evictions	Unemployed people	Covid related rent	Total	Subsidies allocated	% awarded/ submitted
2012	684	82				766	485	63%
2013	795	87	32			914	488	53%
2014	799	75	104	656		1,634	1,032	63%
2015	959	64	89			1,112	626	56%
2016	731	59	97			887	611	69%
2017	676	40	95			811	519	64%
2018	491	40	91			621	300	48%
2019	363	22	64			449	225	50%
2020	623	17	41			681	360	53%
2021	860	33	145		583	1,621	1,146	71%
2022 ¹	540	18	88		58	704	591	84%
Total	7,521	537	845	656	641	10,200	6,383	

(1) 2022: At the time of writing this report, there were 43 cases pending.

Renewals of the complementary benefit to provide continuity in the payment of rent and the allowance to deal with situations of loss of housing.

RESOLUTION TES/2464/2020, of 23 September, establishing the procedure for monitoring and verifying compliance with the requirements for renewing the supplementary benefit to continue paying rent and the benefit to address situations involving housing loss, granted under Resolution TES/1969/2019, of 12 July, establishing the conditions for access to special emergency financial benefits from the Catalan Housing Agency.

The purpose of this resolution is to establish the procedure for monitoring and verifying compliance with the requirements for renewing the supplementary benefit to continue paying rent and the benefit to address situations involving housing loss, granted under Resolution TES/1969/2019, of 12 July, and in accordance with Article 10 of that resolution.

The aim of renewing entitlement to these benefits is to enable the applicant and their household unit to remain in their home, thereby helping to prevent the social exclusion that may result from the loss of a habitual and permanent residence.

Number of rent-payment subsidy renewals

Year	Tickets	Awarded	Awarded/ submitted
2021	67	38	57%
2022	168	111	66%
Total	235	149	63%

Rent-payment subsidies

In accordance with Chapter III of Royal Decree 106/2018, of 9 March, regulating the 2018-2021 Housing Rental Subsidy Plan, the fourth call for rent-payment subsidies was published.

The role of the Housing Offices is to process and manage applications, as well as to issue a proposal for approval or rejection.

In 2022, three calls for applications were issued, each with its corresponding resolution based on the target group:

1. The Agency published Resolution DSO/1483/2022, of 13 May, approving the regulatory framework for granting, under a competitive public process, subsidies for the payment of rent or the cession price of a dwelling or room. It also issued Resolution DSO/1967/2022, of 21 June, announcing the call for applications for these subsidies for the year 2022, likewise under a competitive public process.

Number of rent-payment subsidy renewals

Year	Tickets	Awarded	Awarded/ submitted
2015	2,880	2,200	76%
2016	4,210	3,581	85%
2017	6,065	4,935	81%
2018	6,664	5,338	80%
2019	8,553	4,399	51%
2020	8,601	4,120	48%
2021	10,012	5,360	53%
2022	7,328	4,806	66%
Total	54,313	34,739	64%

2. The Agency published Resolution DSO/2763/2022, of 13 September 2022, approving the regulatory framework for granting, under a competitive public process, subsidies for the payment of rent or the cession price of a dwelling or room for young people. It also issued Resolution DSO/2837/2022, of 16 September, announcing the call for applications for these subsidies for young people for the year 2022, likewise under a competitive public process.

Year	Tickets	Awarded	Awarded/ submitted
2022	7,183	2,835	39%

3. The Agency published Resolution TES/662/2020, of 9 March, amended by Resolution DSO/87/2022, of 20 January, approving the regulatory framework for granting, under a competitive public process, subsidies for the payment of rent for older people. It also issued Resolution DSO/414/2022, of 18 February, announcing the call for applications for these subsidies for older people for the year 2022, likewise under a competitive public process.

Year	Tickets	Awarded	Awarded/ submitted
2020	1,383	1,127	81%
2021	1,473	1,218	83%
2022	1,587	1,347	85%
Total	4,443	3,692	83%

2. The Agency published Resolution DSO/2763/2022, of 13 September 2022, approving the regulatory framework for granting, under a competitive public process, subsidies for the payment of rent or the cession

price of a dwelling or room for young people. It also issued Resolution DSO/2837/2022, of 16 September, announcing the call for applications for these subsidies for young people for the year 2022, likewise under a competitive public process.

Allowances for rent and social-emergency payments resulting from the Barcelona Housing Consortium's mediation in Barcelona

Barcelona City Council's budget for allocating payment grants for rental housing enabled the launch of two calls for grant applications, managed by the Barcelona Housing Consortium.

These are services to maintain rental housing and for families referred from the mediation service provided by the Housing Offices Network.

The Housing Consortium's Standing Committee approved the following:

- On 15 December 2021, the 2022 call for applications was approved for the provision of emergency social assistance arising from mediation in the city of Barcelona. It was published in the official gazettes on 8 and 11 March 2022.
- On 24 October 2022, an amendment to the 2022 call was approved, increasing the budget allocated to these benefits.
- Also on 24 October 2022, the 2022 call for applications for financial assistance to pay rent in the city of Barcelona was approved and published in the official gazettes on 14 and 16 November 2022, with a total budget of €5,486,290.

The target groups for the 2022 call for mediation were as follows:

- Household units entering into a lease agreement after completing a stay and inclusion process in a residential facility within the Barcelona Inclusion Housing Network, or in a residential facility for women survivors of gender-based violence, where the referring service is either SARA (Service for Assistance, Recovery and Shelter) or ABITS (Agency for the Comprehensive Approach to Sex Work) of Barcelona City Council. This also includes individuals who, at the request of the Assessment Board for allocating housing in situations of social emergency, have lost their usual residence and sign a new lease agreement.
- Household units that received support from the mediation service of the Barcelona Housing Offices Network and:
 - Have signed a lease agreement through Barcelona's Rental Housing Pool.
 - Have negotiated a rent reduction of at least €50 per month, provided they submit their application within a maximum of 120 days from the effective date of the signed rent reduction agreement with the property owner. Exceptionally, the rent reduction requirement will not apply in cases where legal proceedings for non-payment of rent have been initiated, or where the property owner has issued a formal notice demanding payment of rental arrears.
 - Have received a formal notice from the property owner regarding the termination of the lease and, with the support of the Housing Offices' mediation services, are in a position to maintain the tenancy.
- Household units that have previously benefited from the temporary guaranteed assistance or the housing access support service provided by the Social Rights Area of Barcelona City Council.

Year	Tickets	Awarded	Awarded/ submitted
2019	297	240	81%
2020	396	324	82%
2021	500	409	82%
2022	423	360	85%
Total	1,616	1,322	82%

The target groups for the 2022 rent-payment subsidy call were individuals who had received rent-payment benefits in the city of Barcelona under the 2021 call, as well as beneficiaries of emergency social financial assistance arising from mediation in the city of Barcelona in 2021.

Year	Tickets	Awarded	Awarded/ submitted
2015	3,827	2,920	76%
2016	2,453	2,141	87%
2017	2,029	1,935	95%
2018	1,851	1,736	94%
2019	1,839	1,763	96%
2020	1,867	1,745	93%
2021	1,869	1,781	95%
2022*	981	857	87%
Total	16,716	14,878	89%

* This decrease is due to the fact that, in accordance with Article 5.2 of the revised text of the regulatory framework and the tenth transitional provision of Law 5/2012 of 20 March, individuals who have received rent-payment assistance in the city of Barcelona for four consecutive years are no longer eligible.

Trend summary for approved applications

In 2022, a total of 13,032 grants were awarded to support the payment of rent and mortgage instalments through the “Lloguer just” programme, special urgency benefits, rent-payment subsidies, and municipal rent assistance.

GRANT PROGRAMMES	2015	2016	2017	2018	2019	2020	2021	2022
“Lloguer just” applications approved per year	2,522	2,175	1,949	1,767	1,496	462	421	363
Rent-payment subsidies for the elderly	-	-	-	-		1,127	1,218	1,347
Special-emergency applications approved per year	626	611	519	300	225	773	1,146	591
Bo Lloguer Jove	-	-	-	-	-	-	-	1,873
Rent-payment subsidy for young people	-							2,835
Rent subsidies	2,200	3,581	4,935	5,338	4,399	4,120	5,360	4,806
CHB help to pay the rent	2,911	2,364	2,138	1,990	2,003	2,069	2,190	1,217
RBE current applications per year	854	704	0	0	0	0	0	0
Total no. grants allocated	9,113	9,435	9,541	9,395	8,123	8,551	10,335	13,032
Budget	€20.0m	€21.3m	€23.9m	€23.6m	€21.1m	€22.9m	€26.9m	€39.1m

Other rent grants

In addition to the programmes described above, there are other rent assistance schemes aimed at specific groups. These include support to cover the deposit and first month’s rent for flats in Barcelona’s Rental Housing Pool, as well as incentive grants for including properties in Barcelona’s Rental Housing Pool.

Rent subsidies, processed applications	Number
Subsidies for including dwellings in Barcelona’s Rental Housing Pool	237

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Barcelona Social Housing Council



INTRODUCTION

Within the framework of the **Barcelona Housing Consortium**, formed by the Government of Catalonia and Barcelona City Council, the **Barcelona Social Housing Council** was established as a consultative and participatory body on housing policy in the city.

The Council was set up on 26 February 2007 and represents an opportunity to give meaningful effect to a new space for citizen participation in housing matters. It aims to serve as a platform for generating opinions and proposals and promoting their analysis.

The Social Housing Council came about from the experiences of the social-housing working group at Barcelona City Council's Municipal Social Welfare Council. The specificity and importance of the issues compelled the Barcelona Housing Consortium to create the BSHC and provide it with a broad representation of the various social stakeholders, some more specific functions and deeper involvement in, and monitoring of, issues relating to housing policy and the Consortium's activity.

This Council was therefore created in response to a new social framework where housing had become a priority issue at all levels, and which therefore needed a new participatory framework guaranteeing representativeness and plurality. A forum for discussions, participation and sharing was therefore created, enriching the municipal housing policy.



FUNCTIONS OF THE SOCIAL HOUSING COUNCIL

- Promote coordination and collaboration between citizens' organisations and associations, professional sector representatives and municipal representatives, with the aim of fostering participatory processes and reports and forwarding them to the Citizen Council or the relevant bodies of Barcelona City Council or the Government of Catalonia.
- Provide advice on all matters for which the Standing Committee of the Barcelona Housing Consortium, Barcelona City Council or the Government of Catalonia request an opinion.
- Through the Chair of the Consortium, and in accordance with Article 17.a of these regulations, the District Councils, Sectoral Councils of Barcelona City Council and representative associations with aims related to social housing may also request opinions from the Social Housing Council.
- Submit proposals for action to the Consortium's General Board, either at the initiative of the Standing Committee or the Plenary of the Council, so that the Consortium may address, as appropriate, Barcelona City Council, the Government of Catalonia or other competent public authorities.
- Receive action proposals from the Consortium's General Board concerning potential appeals to other public administrations, assess and discuss them, and actively report back to the Board.
- Monitor, evaluate and report on the implementation of the Barcelona Housing Rights Plan, the Catalan Housing Rights Plan and the Law on the Right to Housing, as well as other public housing policies related to housing of Barcelona City Council and the Government of Catalonia within the city. The balance sheet and the annual monitoring and compliance report are available to Council members on the Council's intranet.
- Report on the drafting of municipal byelaws and other general provisions affecting housing, as well as on municipal actions related to its sector of activity.

- Participate in the process of defining new binding indicators for the city's housing market.
- Approve the annual report.
- Approve its own internal rules and regulations.
- Prepare a draft proposal for the Council's budget section to be included in the draft budget submitted for approval by the General Board of the Barcelona Housing Consortium.
- Request, through a resolution passed by an absolute majority, the launch of an ad hoc or external participatory process.
- Carry out any other consultative or participatory functions assigned by the Consortium's Standing Committee or included among the functions of Sectoral Councils or participatory bodies as set out in current regulations governing citizen participation within Barcelona City Council.

THE COUNCIL'S ORGANISATION

The Barcelona Social Housing Council is the Consortium's consultative and participatory body. It operates in accordance with its internal regulations, the Consortium's Articles of Association and the City Council's rules for citizen participation. The Council is organised into a Plenary Assembly, a Standing Committee and working groups. It includes the Chair, Vice-Chairs, (voting) members and the Technical Secretariat.

The Plenary Assembly is composed of over one hundred voting members, including representatives from the Government of Catalonia and Barcelona City Council, municipal political groups, public bodies and companies involved in housing planning and construction, social housing developers and managers, construction firms, private housing developers and property owners, advocacy platforms and rights-based organisations, foundations and federations from the third sector, financial or real estate entities, cooperative bodies,

university social councils, professional associations and colleges, individuals, and representatives from the justice system.

The Standing Committee is made up of the Chair, Vice-Chairs and representatives of the various stakeholder groups and sectors represented in the Plenary Assembly, chosen from each group and ratified by the Plenary Assembly.

Internal work

Below is a summary of the status of the Council's working groups, which aim to optimise the participation and work of the Council's voting members in relation to the various tasks and challenges set throughout the year, and to make them more effective and dynamic. It also provides an overview of the meetings held by the Standing Committee and the Plenary Assembly.

OPERATIONAL WORKING GROUPS

WORKING GROUP ON SPECIFIC GROUPS

Objective

To analyse the allocation processes for the various target groups identified in the Right to Housing Plan and assess potential changes or adjustments that may need to be introduced.

Main topics addressed

- Identifying the groups to be considered by the working group and reviewing current municipal criteria for housing allocation.
- Gaining insight into the model of supported housing for older people (its features, facilities and evolution) and the procedures for allocating such housing.

Composition

ABD, Catalan Housing Agency, Barcelona City Council, APCE, 500x20 Association, Prohabitatge Association, Can 70, Casa

Alternativa, Catnova, Celobert, Advisory Council for the Elderly, Barcelona Social Housing Council, Barcelona Housing Consortium, ERC, FAVB, Federation ECOM, Habitat3 Tercer Sector Social Foundation, Manager of Housing and Renovation, Junts per Catalunya Municipal Group, IMHAB, IMSS, Office for Non-Discrimination, Housing Offices of Barcelona Provincial Council, Councillor's Office for Health, Ageing and Care, Councillor's Office for Housing and Renovation, Secretary of the Barcelona Social Housing Council, Ombudsman's Office and Third Sector Roundtable.

WORKING GROUP ON THE DECALOGUE FOR THE RIGHT TO HOUSING

Objective

To share and discuss the key priorities that housing policy in the city should promote, as well as the contributions of organisations to the legislative debate at both the Catalan and Spanish levels.

Main topics addressed

- Presenting updates linked to the extension of the contract for the City Council's Anti-Eviction Unit (SIPHO).
- Presenting the tender for the emergency accommodation service.
- Discussing developments related to the new Housing Act.

Composition:

Barcelona City Council, Can 70, Barcelona Social Housing Council, FAVB, Federation ECOM, Habitat3 Tercer Sector Social Foundation, Mambré Foundation, GEENI, Manager of the IMSS, IMHAB, IMSS, DESC Observatory, PAH, Councillor's Office for Housing and Renovation, Secretary of the Barcelona Social Housing Council and Tenants' Union.

WORKING GROUP ON THE INTERNATIONAL SOCIAL HOUSING FESTIVAL

To promote and coordinate the participation of organisations in the events surrounding the International Social Housing Festival (ISHF), which was held in Barcelona in June 2023.

Main topics addressed

- Understanding the background, structure and content of the ISHF.
- Organising and planning the programme for ISHF Barcelona 2023.
- Identifying opportunities for Barcelona-based organisations to participate in ISHF 2023.
- Coordinating the activities of Council organisations interested in taking part in the festival.

Composition:

APCE, Assís Shelter Centre, CEVASA, Ciutat Vella Sectoral Housing Council, Manager's Office for Housing, Federation ECOM, Família i Benestar Social Foundation, Habitatge Social Foundation, Manager for Housing and Renovation, IMU, INCASOL, La Dinamo, Barcelona Provincial Council's Housing Office and Provivienda.

WORKING GROUP ON THE TERRITORIAL SECTORAL HOUSING PLAN

Objective

To gather and monitor the contributions of Barcelona City Council and participating organisations in relation to the initial approval document of the Territorial Sectoral Housing Plan (PTSHC) and any developments arising from it.

Main topics addressed

- Presenting the Territorial Sectoral Housing Plan and the contributions made by Barcelona City Council to the document.
- Presenting the objections submitted by Council member organisations and the Government of Catalonia's response to these observations.

Composition:

Justice Administration, Catalonia Housing Agency, Barcelona Public Health Agency (ASPB), Barcelona City Council, APCE, Chamber of Urban Property, Catnova, CCOO, Celobert, CEVASA, Association of Real Estate Agents of Catalonia, Association of Quantity Surveyors, Technical Architects and Building Engineers of Barcelona, Association of Property Administrators, Advisory Council for the Elderly, Barcelona Social Housing Council, Barcelona Youth Council, Barcelona Housing Consortium, Coordinating Body of the Habitatge Social Foundations, Regional Deanery of Catalonia, Barcelona Provincial Council's Housing Office, Legal Services Director of the Ciutat Vella District, Youth Directorate of the Government of Catalonia, ERC, FAVB, Federation of Housing Cooperatives of Catalonia, Federation ECOM, Família i Benestar Social Foundation, Manager for Housing and Renovation, ERC Municipal Group, Junts per Catalunya Municipal Group, IMPD, INCASOL, La Dinamo, Barcelona Metropolitan Housing Observatory, OCUC, Housing Offices of Barcelona Provincial Council, PAH, Provivienda, Councillor's Office for Housing and Renovation, Sant Joan de Déu Social Services, Sant Pere Claver, Secretariat of the Barcelona Social Housing Council, Deputy Director General of Housing of the Government of Catalonia, and the Third Sector Roundtable.

WORKING GROUP ON INDUSTRIAL PRODUCTION OF SUSTAINABLE HOUSING

Objective

To share relevant experiences and precedents from other regions and European cities, discuss the various options for implementing industrialised construction in public housing developments, monitor progress, and promote its adoption among private sector operators.

Main topics addressed

- Presenting the construction system details, environmental data from the winning proposals of the two industrialised housing competitions, and the winning homes from the first competition.

- Presenting housing production projects using the APROP system.

Composition:

ACSA, Barcelona City Council, APCE, Barcelona Regional, Celobert, CEVASA, Coma Arquitectura, CompactHabit, Barcelona Social Housing Council, Constraula, Constructora Calaf, Constructora d'Aro, Director of the Strategic Planning Agency of BR, Director of Planning and Innovation at Barcelona City Council, ERC, Fabregat & Fabregat Arquitectura, Fem Ciutat, Família i Benestar Social Foundation, Junts per Catalunya Municipal Group, IMHAB, IMU, INCASOL, ITEC, La Domèstika, Barcelona Provincial Council's Housing Office, Oikosvia Arquitectura, Councillor's Office for Housing and Renovation, Secretariat of the Barcelona Social Housing Council, Solucions Habitat and UTE Grup Mas.

WORKING GROUP ON COOPERATIVE HOUSING

Objective

To promote various forms of cooperative housing and new models of tenure to improve access to housing, and to monitor their development. This work is carried out in collaboration with key city stakeholders who play a vital role in advancing this alternative housing model.

Main topics addressed

- Presenting the 17 cooperative housing projects currently under way in the city.
- Presenting the 2020 ESAL agreements and the status of projects developed within the framework of the social and solidarity economy.
- Addressing future challenges in the field of cooperative housing.
- Including the working group's proposals in the academic exhibition of the European Housing Research Conference.

Composition:

Barcelona Public Health Agency (ASPB), Barcelona City Council, APCE, Abril Habitatge Association, Bonallar, Can 70, Head of Legal

Services of the IMHAB, Casa Alternativa, Barcelona Social Housing Council, Barcelona Housing Consortium, Federation of Housing Cooperatives of Catalonia, Fiare Ethical Bank, La Chalmeta, La Col, La Dinamo, La Domèstika de la Farga, La Morada, La Xarxaire, Llar Jove, Perviure, Perviure SCCL, Councillor's Office for Housing and Renovation, Ruderal, Secretary of the Cooperative Housing Roundtable, Secretariat of the Barcelona Social Housing Council, Servim Coop, SERVIMCOOP SCCL, Solucions Habitat, Sostre Cívic, Sotrac, Torrent Viu and XES.

WORKING GROUP ON HOUSING RENOVATION

Objective

To facilitate discussion among Council members on the conclusions and proposals arising from the annual calls for renovation grants.

Main topics addressed

- Reviewing the current status of renovation grant calls, based on both the municipal budget and the European Union's Next Generation funds.

Composition:

APCE, Prohabitatge Association, CCOO, Assís Shelter Centre, Barcelona Social Housing Council, Ecoserveis, Federation ECOM, Foment de Ciutat, Albert Foundation, Família i Benestar Social Foundation, Habitatge Social Foundation, Mambré Foundation, Resillis Foundation, Guild of Builders and Public Works, Catalan Business Association of Lift Installers, Valents Municipal Group, Iberdrola, IMHAB, Municipal Institute of Social Services, ITEC, La Constructiva, La Dinamo, La Domèstika de la Farga, Naturgy, Barcelona Provincial Council's Housing Office, Secretariat of the Barcelona Social Housing Council.

NOTABLE ACTIONS OF THE WORKING GROUPS

- 17 March: visit to the Pla dels Cirerers development (Working Group on Cooperative Housing)
- 18 May: visit to the APROP Glòries housing development (Working Group on Industrial Production of Sustainable Housing)
- 22 November: meeting with the Advisory Council for the Elderly of Barcelona and visit to the subsidised housing development with building services on Carrer d'Alí Bei (Working Group on Specific Groups)

STANDING COMMITTEE

Main topics addressed

- Approving operational improvements in the Council's internal working dynamics.
- Reviewing the activity of the Council's working groups
- Approving the submission to the Council's Plenary Assembly of the document "Proposal on the Need for Extraordinary Funding in Housing Developments and Building Renovation", as a position paper on funding to be formally presented to the Spanish Government and the Government of Catalonia
- Giving initial approval to the 2021 Activity Report.

Composition:

Catalan Housing Agency, Barcelona City Council, APCE, 500x20 Association, Prohabitatge Association, Celobert, Association of Property Administrators, Barcelona Bar Association (ICAB), Barcelona Housing Consortium, Federation ECOM, Família i Benestar Social Foundation, Hàbitat3 Tercer Sector Social Foundation, ERC Municipal Group, Junts per Catalunya Municipal Group, Valents Municipal Group, La Dinamo, DESC Observatory, Sogeviso, and Technical Secretariat.

PLENARY ASSEMBLY

Main topics addressed

- Presenting the activity report within the framework of the Right to Housing Plan (08/11/2022) for the year 2021, along with the key areas to be strengthened during the 2022-2025 period.
- Approving the document “Proposal on the Need for Extraordinary Funding in Housing Developments and Building Renovation” as a position paper on funding to be formally presented to the Spanish Government and the Government of Catalonia.
- Incorporating the Catalan Business Association of Lift Installers (GEDAC) as a member organisation of the Council’s Plenary Assembly.
- Presenting the new simulation project of the Metropolitan Housing Observatory.

Key roles:

Chair of the Social Housing Council

Councillor’s Office for Housing

First Deputy Chair

Família i Benestar Social Foundation

Second Deputy Chair

Secretary of Housing of the Government of Catalonia

Composition:

Housing and Urban Renewal Secretariat, Catalan Housing Agency, Councillor’s Office for Social Rights, Councillor’s Office for Ecology, Urban Planning and Mobility, Councillor’s Office for the Life Cycle, Ciutat Vella District Office, Sants-Montjuïc District Office, Consell de Cent Association, Directorate of Social Rights, Nou Barris Directorate, Municipal Institute of Housing and Renovation of Barcelona (IMHAB), Barcelona Urban Management (BAGURSA), Barcelona Municipal Institute of Urban Planning, Municipal Institute of Social Services, Municipal Institute for People with Disabilities, Municipal Institute of Urban Landscape and Quality of Life, Department of Labour, Social Affairs and Families, Catalan Energy Agency, Barcelona Public Health Agency,

Metropolitan Housing Consortium, Catalan Land Institute (INCASOL), General Workers’ Union (UGT), Workers’ Commissions Trade Union Confederation (CCOO), Social Housing Quality Cooperative (UGT), Federation of Housing Cooperatives of Catalonia, Association of Property Developers and Builders of Catalonia (APCE), GHS, Cohabitac, Cevasa, Lacol Architects Cooperative, Celobert, Sostre Cívic Association, La Dinamo, Barcelona Judges, Prosecution Office of the High Court of Justice of Catalonia, Secretariat for Relations with the Administration of Justice, Ombudsman (*Síndica de greuges*), Federation of Neighbourhood Associations of Barcelona (FAVB), Ciutat Meridiana Neighbourhood Association, Catalan Organisation of Consumers and Users (OCUC), ATTAC Catalunya, Social Housing Promotion Foundation, Càritas Diocesana, Família i Benestar Social Foundation, 500x20 Association, Third Sector Roundtable, ProHabitatge Association, Arrels Foundation, Mambré Foundation, PROBENS, Hàbitat3 Tercer Sector Social Foundation, Observatory for Economic, Social and Cultural Rights (DESC), Provivienda Association, Red Cross, Platform for People Affected by Mortgages, Tenants’ Union, Federation ECOM, Alliance against Energy Poverty, Sant Pere Claver Healthcare Foundation, Sant Joan de Déu Social Services, Catalan Federation of Mental Health Entities in First Person, SER.GI Foundation (ECAS), BENALLAR Foundation, Assís Shelter Centre, Catalan Federation of Drug Dependence (ABD), Barcelona Chamber of Urban Property, Architects’ Association of Catalonia – Barcelona Division, Association of Industrial Engineers of Catalonia, Association of Property Administrators, Association of Land Registrars, Association of Quantity Surveyors and Technical Architects of Barcelona, Barcelona Bar Association, Association of Estate Agents, Official Association of Social Workers of Catalonia, Association of Court Clerks of Barcelona, Social Council of the University of Barcelona, Social Council of the Autonomous University of Barcelona, Social Council of the Polytechnic University of Catalonia, Social Council of Pompeu Fabra University, Social

Council of Ramon Llull University, Municipal Council for Social Welfare, Advisory Council for the Elderly, Municipal Council for Immigration, Barcelona Youth Council (CJB), Municipal Council for Women, Barcelona Economic and Social Council (CESB), Office for Non-Discrimination (OND), Housing Promotion and Management Office (Barcelona Provincial Council), Housing Offices Network, Directorate for Decent Use of Housing (IMHAB), Directorate of the Housing Applicants' Register (IMHAB), Directorate of Renovation (IMHAB), Banco Santander, ANTICIPA Real Estate, ABANCA, CaixaBank, BBVA, Banc Sabadell, BANKIA, Buildingcenter, Affordable Housing – La Caixa Foundation, Catalan Federation of Savings Banks, two housing experts and the Catalan Business Association of Lift Installers (GEDAC).

Observers: PSC Municipal Group, Ciutadans Municipal Group, Junts per Catalunya Municipal Group, PP Municipal Group, ERC Municipal Group and Barcelona pel Canvi Municipal Group.

The Council in figures for 2022

Number of members	111
Plenary Assembly meetings	1
Standing Committee meetings	3
Working group, monitoring committee and other discussion space meetings	12
Participants	401

LIST OF BARCELONA SOCIAL HOUSING COUNCIL MEMBERS

Chair of the Social Housing Council

Councillor's Office for Housing

First Deputy Chair

Família i Benestar Social Foundation

Second Deputy Chair

Secretary of Housing of the Government of Catalonia

Secretariat for Housing and Urban Improvement

Catalan Housing Agency

Councillor's Office for Social Rights

Councillor's Office for Ecology, Urban Planning and Mobility Councillor's Office for the Life Cycle

Councillor's Office for Ciutat Vella

Councillor's Office for Sants-Montjuïc

Consell de Cent Association

Manager's Office for Social Rights

Manager's Office for Nou Barris

Barcelona Municipal Housing Board

Barcelona Municipal Institute of Urban Planning

Barcelona Municipal Institute of Social Services

Barcelona Municipal Institute for People with Disabilities

Barcelona Municipal Institute of Urban Landscape and Quality of Life

Department of Employment, Social Affairs and Families

Catalan Energy Agency

Barcelona Public Health Agency

Metropolitan Housing Consortium

Catalan Land Institute

REGESA

General Workers' Union (UGT)

Workers' Commissions Trade Union (CCOO)

Qualitat Social Housing Cooperative (UGT)

Federation of Housing Cooperatives of Catalonia

Association of Property Developers and Builders of Catalonia (APCE)

GHS

Cohabitac

Cevasa

Lacol Architects' Cooperative

Celobert

Sostre Cívica Association
 La Dinamo
 Jutges de Barcelona [Barcelona Judges]
 Public Prosecutor's Office of the High Court of Justice of Catalonia
 Secretariat for Relations with the Administration of Justice
 Ombudsman (*Síndica de greuges*)
 Federation of Neighbourhood Associations of Barcelona (FAVB)
 Ciutat Meridiana Neighbourhood Association
 Consumers and Users Organisation of Catalonia (OCUC)
 ATTAC Catalonia
 Social Housing Promotion Foundation
 Diocesan Caritas
 Família i Benestar Social Foundation
 500x20 Association
 Third Sector Roundtable
 ProHabitatge Association
 Arrels Foundation
 Mambré Foundation
 PROBENS
 Hàbitat3 Tercer Sector Social Foundation
 Observatory of Economic, Social and Cultural Rights (DESC)
 Provivienda Association Red Cross
 Platform for People Affected by Mortgages
 Tenants' Union
 Federation ECOM
 Alliance against Energy Poverty
 Sant Pere Claver Health Foundation
 Sant Joan de Déu Social Services
 Catalan Federation of Mental Health Organisations in First Person
 SER.GI Foundation (ECAS)
 BENALLAR Foundation
 Assís Shelter Centre
 Catalan Federation of Drug Dependence (ABD)
 Chamber of Urban Property of Barcelona
 Architects' Association of Catalonia – Barcelona Branch
 Association of Industrial Engineers of Catalonia
 Association of Property Administrators
 Association of Property Registrars
 Association of Quantity Surveyors and Technical Architects of Barcelona
 Barcelona Bar Association
 Association of Real Estate Agents

Official College of Social Work of Catalonia
 College of Court Clerks of Barcelona
 Social Council of the University of Barcelona
 Social Council of the Autonomous University of Barcelona
 Social Council of the Polytechnic University of Catalonia
 Social Council of Pompeu Fabra University
 Social Council of Ramon Llull University
 Municipal Council for Social Welfare
 Advisory Council for the Elderly
 Municipal Council for Immigration
 Youth Council (CJB)
 Municipal Council for Women
 Economic and Social Council of Barcelona (CESB)
 Office for Non-Discrimination (OND)
 Office for the Promotion and Management of Housing (Barcelona Provincial Council)
 Housing Offices Network
 Directorate for Decent Use of Housing (Consortium/BAGURSA)
 Directorate of the Housing Applicants Register (Consortium/BAGURSA)
 Directorate of Renovation (Consortium/BAGURSA)
 Banco Santander
 ANTICIPA Real Estate
 ABANCA
 CaixaBank
 BBVA
 Banc Sabadell
 Bankia
 Buildingcenter
 Affordable Housing – “la Caixa” Foundation
 Catalan Federation of Savings Banks (Federació Catalana de Caixes d'Estalvi)
 Two housing experts

Observers

PSC Municipal Group
 Ciutadans Municipal Group
 Junts per Catalunya Municipal Group
 PP Municipal Group
 ERC Municipal Group
 Barcelona pel Canvi Municipal Group

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Work targets for 2023



The following are proposed as specific targets:

HOUSING OFFICES NETWORK

- Conduct a study to comprehensively remodel and modernise the facilities of the Housing Offices Network.
- Continue measures to improve the management of the Housing Offices: mandatory appointments, unified IT system, mobile team of information staff, etc.
- Consolidate the HAB-ET (“Habitatge et truca”) call-back service, a telephone platform managing the Housing Offices’ service catalogue.
- Fill vacant Housing Office manager positions.
- Increase frontline information staff at Housing Offices for specific grant campaigns.

DECENT USE OF HOUSING

- Consolidate the coordination of the various programmes within the Department for the Dignified Use of Housing (rent support, housing pool, advisory and mediation service, intervention and mediation services, etc.) to optimise management.
- Improve coordination between housing services and social services in cases involving the risk of losing a primary residence, as well as intervention at the point of eviction.
- Establish communication channels and stable working spaces with other systems and stakeholders involved in housing emergency situations, in order to improve interventions and enhance the effectiveness and efficiency of responses.

RENOVATION GRANTS

- The core aim of the European Next Generation funds is to ensure that buildings and homes achieve a minimum reduction in both non-renewable primary energy consumption and energy demand.
- Promote renovation through funding calls

supported by the European Union’s Next Generation EU funds, under Regulation (EU) 2021/241 of the European Parliament and of the Council of 12 February 2021, within the framework of the Recovery, Transformation and Resilience Plan, enabling the promotion of housing renovation from the perspective of energy efficiency. These funds set a target of renovating approximately 15,000 homes in the city of Barcelona. In Spain, they form part of the Recovery, Transformation and Resilience Plan, whose first pillar is focused on boosting public and private investment to redirect the productive model and drive the green transition, decarbonisation and energy efficiency.

- Launch a specific call for the renovation of housing interiors aimed at incorporating properties into Barcelona City Council’s Social Rental Housing Pool.
- Complete the works for all approved projects under the call for common elements and the call for interior renovations in homes occupied by vulnerable individuals.
- Promote a call for proposals to improve accessibility and eliminate architectural barriers in the city of Barcelona.
- Maintain social cohesion grants to support access to renovation for the most vulnerable groups.

REGISTER OF APPLICANTS FOR SOCIAL HOUSING, ALLOCATION OF DWELLINGS AND SOCIAL EMERGENCY BOARD WITHIN THE FRAMEWORK OF THE DEVELOPMENT OF THE NEW HOUSING INFORMATION SYSTEM (SIHAB)

- Launch procedures through the online Procedures Portal.
- Streamline and simplify the process and communication with the public during social housing allocation calls.
- Begin the process of phasing out paper documentation.

BUDGETARY TARGETS

Decree 365/2022 of 20 December, published in the Official Gazette of the Government of Catalonia (DOGC) on 22 December 2022 (issue no. 8818), sets out the criteria for applying the extension of the Government of Catalonia's 2022 budget, pending the entry into force of the 2023 budget. Subsequently, on 16 March, Law 2/2023 of 16 March on the budget of the Government of Catalonia for 2023 was published in the DOGC (issue no. 8877) of 17 March 2023.

As with the most recent approved budgets in 2022, funding is included for the management of the Housing Offices Network and the advisory and information services it provides, the operation of Barcelona's Register of Social Housing Applicants, and the management of rent support and the social and youth housing pools.

With regard to the income budget, the total amounts to €44.69 million. Of this, €10.55 million comes from current transfers by the Consortium's partner administrations. A further €6 million is allocated to renovation grants under the 2023 calls, while €17.15 million will be directed to calls financed by the Next Generation EU funds. In addition, €5.66 million is allocated to the 2023 rent-payment subsidy call, and €5.33 million is earmarked for the extension of the agreement with the Hàbitat3 Tercer Sector Social Foundation.

The Barcelona Housing Consortium's current expenditure corresponds to the transfers to be made over the financial year to the municipal bodies responsible for the management tasks entrusted to the Consortium during the year. These are formalised under the respective collaboration agreements with municipal bodies, the Municipal Institute of Housing and Renovation and the Municipal Institute of Urban Landscape and Quality of Life, in order to comply with the provisions of the Government Agreement of 3 January 2023 in favour of the Centre for Telecommunications and Information Technologies.

