

BARCELONA HOUSING CONSORTIUM

REPORT 2020





CONTENTS

Presentation and functions	04
Governing and management bodies	06
Activity assessment for 2020	10
Other significant events that took place in 2020	13
Budget settlement for 2020	14
Management results	20
Information media	24
The Consortium website	26
Communication campaigns	27
Consortium lines of activity	28
Barcelona Housing Offices Network	29
Renovation grants for buildings and dwellings	35
- Call for grant applications for 2020	36
- The grants programme for lift installations	43
- Managing habitability certificates	44
Officially Protected Housing Applicants Register	46
Decent use of housing	62
- Information, legal advice and mediation on housing	62
- Barcelona's Rental Housing Pool	68
- Assigned use of private dwellings for Barcelona's Social Emergencies Board and the "Housing First" programme	71
- Grants for housing payments	72
Barcelona Social Housing Council	80
Work targets for 2021	92

1

PRESENTATION AND FUNCTIONS

The Barcelona Housing Consortium is made up of the Catalan Government and Barcelona City Council, and it works to improve housing-related services in the city.

Its purpose is to carry out public-housing functions, activities and services it has been exclusively granted, under Article 85 of the Barcelona Municipal Charter, within Barcelona's municipal boundaries. More specifically, it is responsible for planning, scheduling and managing public housing policies for both owned and rented dwellings.

It may also perform other housing-related functions, activities and services established by the authorities in the consortium.

THE CONSORTIUM CARRIES OUT THE FOLLOWING FUNCTIONS:

- Planning public-housing initiatives within the Barcelona municipal area.
- Planning developments directly or in collaboration with other public-housing bodies in Barcelona.
- Promoting an affordable-rental housing policy, in particular for young people or other groups with specific requirements.
- Planning neighbourhood remodelling and renovation initiatives that need to be carried out in Barcelona.
- Planning and promoting renovations, repairs and improvements in existing neighbourhoods with public housing developments.
- Controlling, supervising and monitoring initiatives carried out, where necessary, by the personalised bodies in charge of managing public housing.

- Managing public housing and, by delegation, public land allocated to housing belonging to the authorities in the consortium, intended for ensuring the right of city residents to decent and suitable housing.
- Managing land, by delegation, held by other authorities in the city.
- Drafting, processing and approving regulations setting the criteria for selecting and accessing public housing.
- Designing citizen-assistance housing policies and, in particular, managing the Barcelona Register of Applicants for Social Housing.
- Carrying out housing-renovation promotion activities and approving the planning, scheduling, management and implementation tools necessary for their effectiveness.
- Carrying out activities for promoting housing rental subsidies and allowances, and approving all the planning, scheduling, management and implementation instruments necessary for their effectiveness.
- Comprehensively managing social housing pools and approving the planning, scheduling, management and implementation tools necessary for their effectiveness.

For the purposes of carrying out these tasks and achieving all the goals, the Consortium, which has no human resources of its own, engages the municipal authority's other specialist bodies with managing the respective initiative programmes under the corresponding agreements.



2

GOVERNING AND MANAGEMENT BODIES

The Consortium is divided up into the following bodies:

EXECUTIVE AND MANAGERIAL

• Chair of the Consortium

Francesc Damià Calvet i Valera
Catalan Minister of Territory and Sustainability

The Chairmanship of the Consortium falls to the minister of the Catalan government ministry with jurisdiction over housing. One of the functions of the Chair is to represent the Consortium, as well as convene and preside over the General Board and other meetings.

• Deputy Chair of the Consortium

Lucía Martín González the Councillor for Housing and Renovation at Barcelona City Council

The Deputy Chair of the Consortium is designated by the Mayor of Barcelona. They are the acting Chair during the Chair's absence, carrying out the functions they have been delegated.

• General Board

Chair of the Barcelona Housing Consortium.
Deputy Chair of the Barcelona Housing Consortium

Representatives of the Catalan Government:
Agustí Serra Monté, the Secretary of Urban Habitat and Territory

Judith Gifreu Font, the director of the Catalan Housing Agency

Jaume Fornt i Paradell, the Deputy Director of the Catalan Housing Agency

Albert Toledo i Pascual, the Director of Housing Development

Albert Civit Fons, the Director of the Catalan Land Institute

Jordi Sanuy i Aguilar, the Director of Housing Construction and Renovation Quality

Representatives of Barcelona City Council:
Laia Bonet Rull, the Deputy Mayor for the 2030 Agenda, Digital Transition, Sports and Territorial and Metropolitan Coordination.

Francisco Javier Burón Cuadrado, the Manager for Housing and Renovation

Laia Claverol Torres, the Manager of the Municipal Institute of Social Services

Xavier González Garuz, the Director of Economic and Financial Services at the Municipal Institute of Housing and Renovation.

The General Board is the Consortium's highest governing body. It consists of a dozen members: the Chair, the Deputy Chair and ten members appointed by the authorities in the consortium, six of whom represent the Catalan Government and four Barcelona City Council.

Broadly speaking, it could be said that it establishes the Consortium's general orientation and guidelines in line with the goals of its Articles of Association and approves the general action plans and sectoral programmes that are agreed.

• Standing Committee

Representatives of the Catalan Government:

Judith Gifreu Font

Jaume Fornt i Paradell

Albert Civit Fons

Jordi Sanuy i Aguilar

Representatives of Barcelona City Council:

Lucía Martín González, the Deputy Chair

Francisco Javier Burón Cuadrado

Xavier González Garuz

The Standing Committee is made up of four representatives of the Catalan Government and two from Barcelona City Council, appointed by the General Board from among its members.

It is the collegiate body that proposes the guidelines and general orientation of the Consortium's functions to the General Board, in line with the goals of its Articles of Association, exercising the powers granted to it under Article 13.

• Manager's Office of the Consortium

Gerard Capó Fuentes

The Consortium's highest one-person executive body, the manager's office, applies and implements the agreements of the General Board and the Steering Committee.

• Secretary's Office

Alicia Rius Porta

The General Board has to appoint a Secretary with the appropriate qualities for the position, who may or may not be a member of the General Board. The Secretary has to take the minutes of the agreements reached at the meetings of the General Board and the Steering Committee.

CONSULTATIVE AND PARTICIPATORY

• Social Housing Council

The Barcelona Social Housing Council (BSHC) comes under the framework of the Barcelona Housing Consortium, which is made up of the Catalan Government and Barcelona City Council, as a consultative and participatory body on housing policies in the city. Its members not only include the municipal and regional authorities but also public bodies and companies involved in the planning and construction of housing, private associations of developers and builders, social-support associations and organisations concerned with housing access, cooperative organisations, the local residents' movement, unions, social foundations, universities and professional associations, among others.



3

ACTIVITY ASSESSMENT FOR 2020

AGREEMENTS AND ACTIVITIES OF THE GOVERNING BODIES

The Consortium's Standing Committee held three ordinary meetings (not face to face): on 13 February, 3 June, 17 June, 22 October and 21 December 2020. The Consortium's General Board held four ordinary meetings, on 13 February, 3 June, 22 October and 21 December 2020.

The following agreements were reached during those meetings:

• Standing Committee

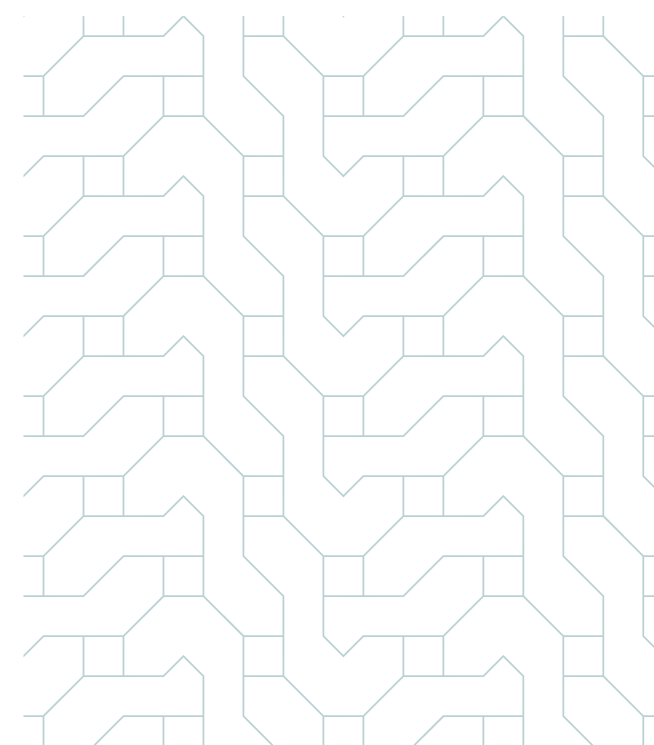
- To account for the credit changes made during the last quarter of 2019 relating to the Consortium's income budget.
- To approve the constitution of a work group for monitoring the management of the Consortium's services and activities for attempting to deal with and resolve contractual and tax-related contingencies.
- To approve the creation of a technical work group for establishing a methodology and reaching a consensus on the type of information that needs to be provided for each of the authorities in the consortium, for the purposes of obtaining annual information on public expenditure on housing in Barcelona.
- To approve the 2020 call for grant applications for renovation work in Barcelona for the urban complex of the Canyelles neighbourhood.
- To approve the 2020 call for grant applications for renovation work in the Sud-oest del Besòs neighbourhood.
- To approve the 2020 call for applications for rental-payment subsidies in Barcelona.
- To approve the 2020 call for grant applications for renovations of common parts of buildings in Barcelona.
- To approve the 2020 call for grant applications for renovations in Barcelona for owners in vulnerable situations in residential buildings within the scope of the Neighbourhood Plan.
- To approve amendments to the 2020 call for applications for social-emergency benefits resulting from mediation in Barcelona.
- To approve the extension of the 2020 call for grant applications for renovating the interiors of dwellings to be incorporated into Barcelona's rental housing pool.
- To approve 2020 call for vulnerable home interiors limited to the unresolved applications from the 2017 and 2018 calls.
- To approve the 2020 call for grant applications to renovate the housing interiors in order to help minimise the economic and social impact of the Covid-19 pandemic in Barcelona.
- To approve the addendum to the agreement of 28 April 2015 relating to the urban complex of the Canyelles and Sud-oest del Besòs neighbourhoods and to the management agreement between the Barcelona Housing Consortium, the Catalan Housing Agency (AHC) and the Barcelona Municipal Housing Trust, for renovating housing buildings, involving the replacement of the IMHAB (formerly, trust) by the IMU, as a municipal body, in exercising and assuming the former's functions and taking its place within the above-mentioned Agreement.
- To approve the extension of the call for mediation applications by 350,000 euros, to 1,850,000 euros for strengthening the Programme and the Call for Mediation Applications.
- To account for the two mediation agreements with household units in the properties in Sant Bartomeu, 6, Carrer d'Espalter, 6, signed by the Consortium, the Municipal Institute of Housing and Renovation and the property's owners.

- To approve the collaboration agreement between the IMU, Foment de Ciutat, SA, and the Barcelona Housing Consortium, on the 2020 call for grant applications for renovations for the Sud-oest del Besòs neighbourhood.
- To approve the 2021 call for applications for social-emergency subsidies resulting from mediation in Barcelona, conditional on the availability of credit.
- To approve the 2021 call for grant applications for renovating interiors of dwellings to be incorporated into the Barcelona Rental Housing Pool, conditional on the availability of credit.
- To approve the 2021 call for subsidy applications for including dwellings in Barcelona's Rental Housing Pool programme, conditional on the availability of credit.

• General Board

- To approve the collaboration agreement between the Housing Consortium and the Municipal Institute of Housing and Renovation, for comprehensive management of Barcelona's Housing offices and technical assistance to the Consortium's economic and financial management as well as the management of IT systems and legal advice during the 2020 financial year.
- To approve the budgetary adjustments involving the reduction for both income and expenses by 11,200,000 euros, corresponding to income from the Catalan Housing Agency and to housing-fund rental-grant expenditure proposed for 2020.
- To approve new bases for the 2020 budget's implementation.
- To approve the collaboration agreement between Consortium and the Municipal Institute of Urban Landscape and Quality of Life, for managing calls for grant applications for renovations and technical support in the Barcelona Housing offices for the 2020 financial year.
- To approve the two authorities' commitment to contributing annual management information from the IMHAB, AHC, Incasòl and other municipal and regional bodies for the purpose of drafting the Consortium's report on public expenditure in Barcelona.
- To approve the balance sheet, profit and loss statement, budget settlement report and economic report for the 2019 financial year.
- To approve the carry-over from the 2019 financial year.
- To approve various credit amendments.
- To account for the legality report for the 2018 financial year.
- To approve the audited annual accounts for the 2019 financial year.
- To account for the Catalan government's new appointments of the representatives to the Consortium's General Board. To approve the members of the Standing Committee representing the City Council and the Catalan government.
- To approve the renewal of posts authorised to sign bank documents at "CaixaBank", where the Housing Consortium has a current account.
- To approve the Barcelona Housing Consortium's budget proposal for 2021.
- To approve joining the Reallotgem.cat programme.

- To approve new general rules for calls for grant applications for renovations, replacing the ones approved in 2009.
- To approve the addendum to the collaboration agreement between the Barcelona Housing Consortium and Hàbitat 3, a private foundation in the third social sector, on the programme for granting the use of dwellings for social purposes, signed in March 2019.
- To monitor the tax consultations on the cooperation agreement between the Catalan government and the Catalan Housing Agency with Barcelona City Council and its instrumental bodies and the Barcelona Housing Consortium itself for the common housing project in the city, and the actual running of the Consortium and assessment of its tax effects.
- To present and assess the Barcelona energy renovation and regeneration/Mediterranean Renovation Hub programme, prepared by Barcelona City Council for the application for European funds for post-Covid reconstruction.
- Preparation of the agreement for developing and applying the protocol between the Spanish Ministry of Transport, Mobility and Urban Agenda and Barcelona City Council to promote affordable-rental or social housing developments (the 20,000 Plan) in Barcelona.



OTHER SIGNIFICANT EVENTS THAT TOOK PLACE IN 2020

- Gerard Capó will take over as the Consortium's new manager.
- Appointment of the Consortium's secretary to fill that post's vacancy.
- Implementation deficit in the current operating agreement between the Consortium and the IMHAB.
- Signing of the Catalan Housing Agency-Barcelona City Council Agreement to expand the budget for the AHC Covid19 call in Barcelona.
- State of drafting and processing of the cooperation agreement between the Catalan government and the Catalan Housing Agency with Barcelona City Council and its instrumental bodies and the Barcelona Housing Consortium itself for the common housing project in the city, and the actual running of the Consortium and assessment of its tax effects.
- Possibility of increasing co-funding for compulsory acquisitions of dwellings once Executive Decree 17/2019 has been approved.
- Approval of Act 11/2020, of 18 September, on emergency measures for capping rental prices in housing leases and amendments to Act 18/2007, Act 24/2015 and Act 4/2016, on protecting the right to housing; and the impact on the activity of the Consortium's Housing offices and on the authorities in the consortium.
- Information on the agreement between Barcelona City Council and the Spanish Ministry of Transport, Mobility and Urban Agenda, for direct access to 71.7 million euros of State funds, for public rental housing developments.

BUDGET SETTLEMENT FOR 2020

The budget for the 2020 financial year was approved by the Government and presented to Parliament on 29 January 2020; the Barcelona Housing Consortium's initial budget was 41,064,650.30 euros.

After several credit amendments had been introduced in the extended budget, the final credits stood at 108.4 million euros, 34.7 million to be financed with resources from the same budget and 73.0 million with the allocated liquidity carry-over.

Through the 2020 budget, and as in previous years, it also provided for the management of the Barcelona Housing Office Network's services and the advice and information service they offer; the operation of Barcelona's Register of Applicants for Social Housing; renovation management and grants, rental subsidies, and the management of off-housing pool and young persons' housing pool.

The rights recognised in the execution of the 2020 budget were for a total of 28.49 million euros, in order to finance:

- 8.7 million euros under the heading of provision of services by the Barcelona Municipal Institute of Housing and Renovation (IMHAB) and the Municipal Institute of Urban Landscape (IMPU) for the collaboration agreements signed with these subsidiary bodies of Barcelona City Council.
- 13.46 million euros allocated to comprehensive-renovation areas.
- 8.40 million euros allocated to rental-grant payments for financially vulnerable individuals.
- 0.65 million euros to meet the obligations of the multi-year agreement entered into with the private foundation Habitat3 in March 2019, for a of 18.9 million euros, to implement

a programme for allocating the use of dwellings for social purposes and providing assistance to people in emergency situations.

- 0.05 millions euros resulting from reimbursements of subsidies and grants recognised in previous financial years, applicable to new initiatives, as well as the corresponding default interest .

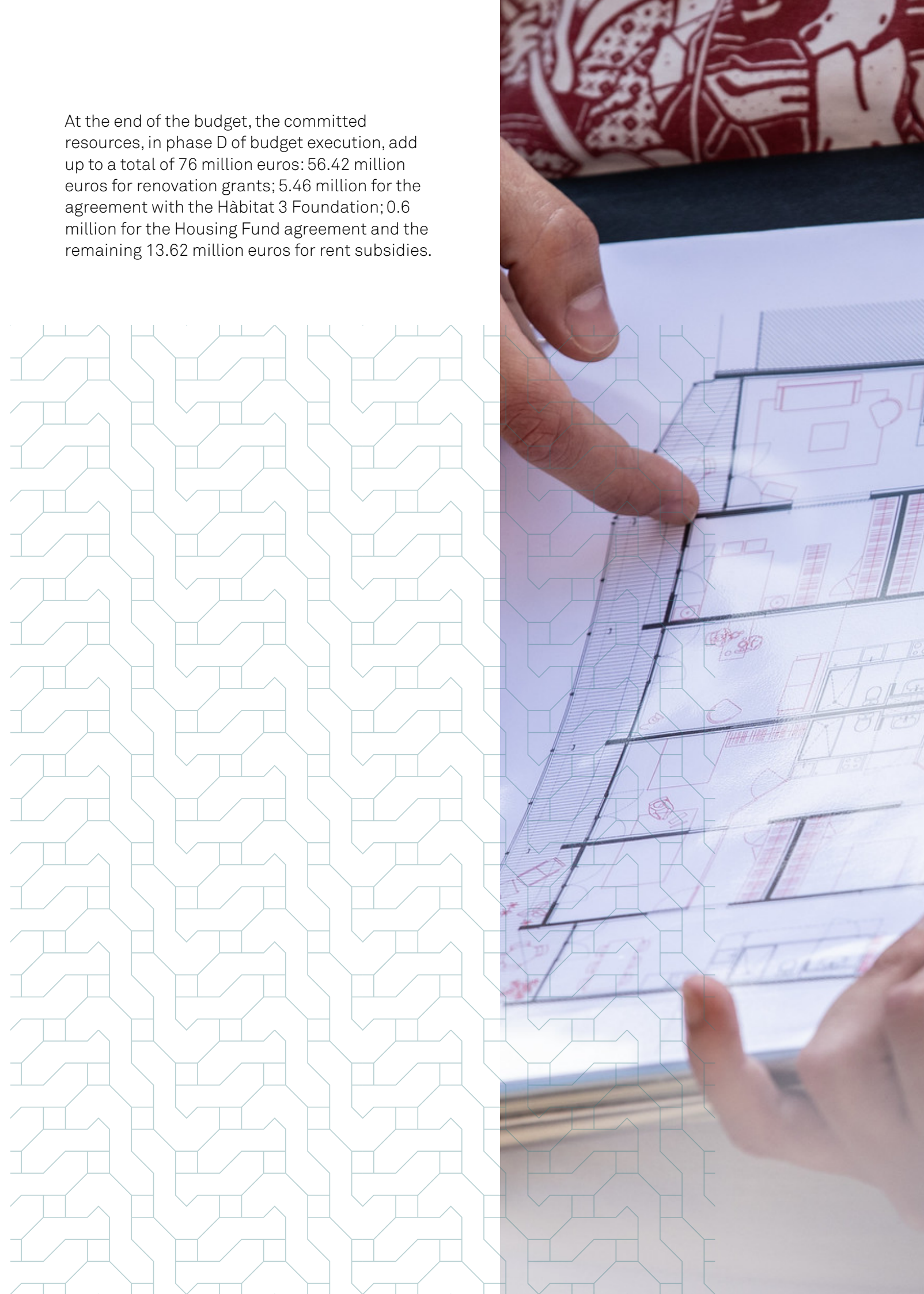
The recognised debentures for services received from the IMHAB and the IMPU, which make up the structure of the Consortium's activities, coincided with the budget forecast, including the cost of VAT associated with the provision of services in 2019 and partly those in 2020 (0.77 million euros); 8.73 million euros in total.

The calls for grant and subsidy applications approved in 2020, funded with not just the budget's resources but also the allocated liquidity carry-over, came to a total of 39.5 million euros, distributed as follows: 24.9 million euros for renovation grants and 9.3 million euros for grants for rent, social emergencies and the housing pool. Resources were also committed due to the agreement formalised with the Habitat 3 Foundation for a total amount of 4.7 million euros and a collaboration agreement with the AHC for the rental housing fund of 0.6 million euros.

They were maintained as extendible income and expense items for the purposes of being able to increase the calls for grant applications for renovations and rental payments.

The debentures recognised in 2020 for subsidies and grants (including those corresponding to the agreement with the Habitat Foundation³) came to a total of 31.16 million euros, broken down as follows: renovation grants, 20.42 millions of euros; rent subsidies, 7.11 million euros, housing funds, 0.6 million euros; Habitat Foundation agreement, 3.03 million euros. Of the 31.16 million euros, 23.34 million were funded with the allocated liquidity surplus and 7.82 million with resources from the 2020 budget.

At the end of the budget, the committed resources, in phase D of budget execution, add up to a total of 76 million euros: 56.42 million euros for renovation grants; 5.46 million for the agreement with the Habitat 3 Foundation; 0.6 million for the Housing Fund agreement and the remaining 13.62 million euros for rent subsidies.



Barcelona Housing Consortium
2020 Financial year (31 December 2020)
Implementation statement of income budget

Budget description	Budget item	Initial budget	Credit amendments	Final appropriations	Revenue recognition	Revoked collection rights	Allowances cancelled	Net revenue recognition	Collected	Receivables	Degree of implementation
Other current transaction reimbursements	381.0001	-	-	-	43,707.98	-	-	43,707.98	42,179.16	1,528.82	
From the Cat. Govt (Min. of T and S), current year 2020	410.0004	2,246,000.00	-	2,246,000.00	2,246,000.00	-	-	2,246,000.00	1,310,166.69	935,833.31	100.00%
From the Housing Agency. 2020 contribution	440.7215	1,433,4251.37	(-)11,200,000.00	3,134,251.37	2,977,476.90	-	-	2,977,476.90	2,729,353.88	248,123.02	95.00%
AHC-CAT. GOVT. 2018-2019 VAT CONTRIBUTION	440.7215	-	687,348.40	687,348.40	687,348.40	-	-	687,348.40	687,348.40	-	100.00%
From Barcelona City Council. Social Rights	460.0001	5,768,000.00	(-)68,000.00	5,700,000.00	5,600,000.00	-	-	5,600,000.00	-	5,600,000.00	98.25%
From the IMHAB (SR - Hàbitat 3 Foundation)	460.0009	6,027,103.93	(-)3,374,667.93	2,652,436.00	652,436.00	-	-	652,436.00	-	652,436.00	24.60%
IMPU (CITY COUNCIL) (PROVE IMHAB) 2019 VAT CONTRIBUTION	460.0009	-	77,973.74	77,973.74	77,973.74	-	-	77,973.74	-	77,973.74	100.00%
From Barcelona City Council. 2020 contribution	460.0010	-	2,741,014.00	2,741,014.00	2,741,014.00	-	-	2,741,014.00	-	2,741,014.00	100.00%
From the IMSS (Social Rights Hàbitat 3 Foundation)	463.0001	689,295.00	(-)689,295.00	-	-	-	-	-	-	-	
Other financial income	534.0001	-	-	-	4,510.92	-	-	4,510.92	4,510.92	-	
From the Cat. Govt (Min. of T and S) Renovation. 2020	710.0004	3,000,000.00	-	3,000,000.00	3,000,000.00	-	-	3,000,000.00	1,500,000.00	1,500,000.00	100.00%
Housing Agency. Renovation Canyelles Besòs 2020	740.7215	1,000,000.00	1,000,000.00	2,000,000.00	2,000,000.00	-	-	2,000,000.00	-	2,000,000.00	100.00%
Renovation 2020 (EU) (IMPU)	763.0001	8,000,000.00	-	8,000,000.00	4,000,000.00	-	-	4,000,000.00	746,734.47	3,253,265.53	50.00%
Renovation 2020 (City Council AC)	763.0003	-	3,000,000.00	3,000,000.00	3,000,000.00	-	-	3,000,000.00	-	3,000,000.00	100.00%
From Barcelona City Council (SO BESÒS)	763.0004	-	1,461,550.00	1,461,550.00	1,461,550.00	-	-	1,461,550.00	1,461,550.00	-	100.00%
		41,064,650.30	(-)6,364,076.79	34,700,573.51	28,492,017.94	-	-	28,492,017.94	8,481,843.52	20,010,174.42	82.11%
Incorporation of allocated liquidity surplus 2019. Social	870.0002	-	11,587,989.45	11,587,989.45	-	-	-	-	-	-	
Incorporation of allocated liquidity surplus 2019. IMHAB	870.0001	-	11,587,989.45	27,194,494.46	-	-	-	-	-	-	
Incorporation of allocated liquidity surplus 2019. IMU	870.0001	-	1,116,000.53	1,116,000.53	-	-	-	-	-	-	
Incorporation of allocated liquidity surplus 2019. IMPU	870.0001	-	18,803,296.65	18,803,296.65	-	-	-	-	-	-	
Incorporation of allocated liquidity surplus 2019. Barcelona City Council	870.0001	-	2,669,724.71	2,669,724.71	-	-	-	-	-	-	
Incorporation of allocated liquidity surplus 2019. Catalan Government	870.0001	-	2,607,966.51	2,607,966.51	-	-	-	-	-	-	
Incorporation of allocated liquidity surplus 2019. AHC	870.0001	-	7,483,007.87	7,483,007.87	-	-	-	-	-	-	
Incorporation of allocated liquidity surplus 2019. IMSS (Municipal Institute of Social Services)	870.0001	-	2,280,307.38	2,280,307.38	-	-	-	-	-	-	
		-	73,742,787.56	73,742,787.56	-	-	-	-	-	-	
TOTAL		41,064,650.30	67,378,710.77	108,443,361.07	28,492,017.94	-	-	28,492,017.94	8,481,843.52	20,010,174.42	

Barcelona Housing Consortium
2020 Financial year (31 December 2020)
Implementation statement of expenditure budget

Budget description	Budget item	Initial budget	Credit amendments	Final appropriations	Authorised	Drawn	Under contract	Ordered payments	Pending payment	Degree of implementation
To City Council companies (IMHAB)	227.0013	7,404,919.30	(-)1,550,483.26	5,854,436.04	5,199,894.58	5,199,871.54	5,199,871.54	5,199,871.54	-	88.82%
IMHAB (AHC-CAT. GOVT.) VAT CONTRIBUTION 2019	227.0013	-	594,252.07	594,252.07	594,252.07	594,252.07	594,252.07	594,252.07	-	100.00%
To City Council Companies (IMPU)	227.0014	-	916,829.33	916,829.33	814,619.42	814,619.42	814,619.42	814,619.42	-	88.85%
IMPU (AHC-CAT.GOVT) 2019 VAT CONTRIBUTION	227.0014	-	93,096.33	93,096.33	93,096.33	93,096.33	93,096.33	-	93,096.33	100.00%
IMPU (CITY COUNCIL) 2019 VAT CONTRIBUTION	227.0014	-	77,973.74	77,973.74	77,973.74	77,973.74	77,973.74	-	77,973.74	100.00%
To private individuals. Rent grants	480.0001	16,368,000.00	(-)6,584,483.01	9,783,516.99	9,350,000.00	6,742,910.04	860,856.92	629,667.80	231,189.12	8.80%
To families and non-profit institutions-IMHAB HOUSING FUND 2020/14	480.0001	600,000.00	-	600,000.00	599,999.45	599,999.45	599,999.45	-	599,999.45	100.00%
To companies. Assigning Hàbitat 3 use of dwellings (2020.05)	482.0001	4,691,731.00	1,967,000.00	6,658,731.00	4,691,889.00	4,691,731.00	2,252,875.22	1,840,515.86	412,359.36	33.83%
To private individuals. Covid 2020.06 Agts	780.0001	3,000,000.00	-	3,000,000.00	3,000,000.00	-	-	-	-	0.00%
To private individuals. Grants for renovating common parts of buildings 2020/09	780.0001	7,866,161.00	2,530,893.05	10,397,054.05	6,397,054.06	6,394,609.53	3,227,216.65	2,928,459.09	298,757.56	31.04%
To private individuals. High-complexity buildings (2020/08)	780.0001	133,839.00	5,866,161.00	6,000,000.00	6,000,000.00	4,587,529.15	815,664.11	695,844.99	119,819.12	13.59%
To private individuals. Sud-oest Besòs urban complex renovation. (2020,10)	780.0001	-	1,461,550.00	1,461,550.00	1,461,550.00	1,185,135.07	-	-	-	0.00%
To private individuals. Vulnerable int. renovations (2020/03)	780.0001	-	4,500,000.00	4,500,000.00	4,500,000.00	1,938,519.24	-	-	-	0.00%
To private individuals. Dwell. int. Housing pool (2020.04)	780.0001	-	2,500,000.00	2,500,000.00	2,500,000.00	2,342,884.79	62,559.17	-	62,559.17	2.50%
To private individuals. Canyelles 2020.13	780.0001	1,000,000.00	1,000,000.00	2,000,000.00	1,000,000.00	-	-	-	-	0.00%
			13,372,789.25	54,437,439.55	46,280,328.65	35,263,131.37	14,598,984.62	12,703,230.77	1,895,753.85	26.82%
Carry-over 2018/04+2019/07 EDIF.AC (IMHAB+IMPU+CC)	780.0001	-	9,001,020.56	9,001,020.56	9,001,020.54	8,787,711.25	3,298,229.13	3,035,579.14	262,649.99	36.64%
Balances To families. Rent subsidies	480.0001	-	6,904,472.46	6,904,472.46	6,906,408.65	6,881,741.13	6,250,414.48	6,238,544.99	11,869.49	90.53%
Balances Canyelles Besòs (AHC+ IMHAB)	780.0001	-	14,870,079.52	14,870,079.52	13,056,295.42	12,784,047.04	8,131,090.33	7,106,429.76	1,024,660.57	54.68%
Balances Renovation (common parts of buildings +2018/09)	780.0001	-	16,704,805.48	16,704,805.48	16,724,679.04	14,930,765.39	3,443,061.67	3,078,223.15	364,838.52	20.61%
Balances Vulnerable dwell. int. 2017.05 (2018.07) IMPU	780.0001	-	922,682.59	922,682.59	922,682.59	858,538.99	291,481.30	155,230.15	136,251.15	31.59%
Balances Housing Pool dwell. int. 2018.05+2019/03 (IMHAB)	780.0001	-	2,347,236.24	2,347,236.24	2,347,236.24	2,317,159.25	1,154,802.94	1,030,478.98	124,323.96	49.20%
Balances Neighbourhood Act Renovation	780.0001	-	468,306.00	468,306.00	-	-	-	-	-	0.00%
Balances Renov. Sud-oest Besòs 2019/09 (City Council)	780.0001	-	500,000.00	500,000.00	299,301.33	299,301.33	-	-	-	0.00%
Balances Assigning Hàbitat 3 use of dwellings 2020.05	482.0001	-	2,287,309.80	2,287,309.80	774,502.60	774,502.60	774,502.60	774,502.60	-	33.86%
Balances Non-profit institutions - HOUSING FUNDS	480.0001	-	8.87	8.87	-	-	-	-	-	0.00%
		-	54,005,921.52	54,005,921.52	50,032,126.41	47,633,766.98	23,343,582.45	21,418,988.77	1,924,593.68	43.22%
TOTAL		41,064,650.30	67,378,710.77	108,443,361.07	96,312,455.06	82,896,898.35	37,942,567.07	34,122,219.54	3,820,347.53	34.99%



4

MANAGEMENT RESULTS

WORK GOALS ACHIEVED IN 2020

• Housing Office Network

The Housing office's level of activity maintained its level of activity in number of services and improved its waiting-times management with the implementation of the Qmatic system.

- To redesign the citizen-assistance model because of the pandemic.
- To prepare a FAQ decision tree.
- To create postboxes for each of the offices.
- To gradually open face-to-face assistance in offices.

• Dignified use of housing

Advice

In 2020, the number of legal advice applications on housing matters at housing offices was over 7,800, and in rental mediation procedures, the number exceeded 800 situations.

Rental Housing Pool

The “Tu tens la clau” [The key's in your hand] campaign was boosted with a message aimed at owners highlighting the Pool's advantages: “If you've got a flat you'd like to rent out with guarantees, facilities and responsibility, leave it with the rental housing pool”.

A host of advantages for owners: Guaranteed rent collection, subsidies for interior-renovation work, incentives for inclusion and technical, legal and social accompaniment continue to be an offer highly valued by owners.

The number of accumulated dwellings added to the Rental Housing Pool remained stable in 2020, with an increased number of additions but higher number of early removals (through anticipated contractual terminations).

Grants for housing payments

The Housing Consortium published two calls for grant applications: one for social-emergency allowances resulting from mediation, with a total budget of €1,850,000, and for rent-payment allowances, with a total budget of €7,000,000.

The Housing Consortium published a new line of subsidies for including dwellings in the Barcelona Rental Housing Pool programme as a new negotiation tool for the mediation service renting.

The Catalan Housing Agency published the call for rent subsidy applications intended for the elderly.

The Catalan Housing Agency published its call for rent grant applications intended for groups that had not benefited from such grants during the previous year.

The Catalan Housing Agency published its call for rent-payment subsidy applications intended for new applicants.

Acquisition of dwellings and prevention of evictions

The Housing Pool was able to consolidate its acquisition of new dwellings, despite tension from the private rental market, with prices notably on the rise.

An intervention and support unit was set up in Housing offices to deal with property mobbing, with the aim of analysing detected situations, carrying out a diagnosis and designing an intervention strategy.

Mediation-linked incentives were consolidated so evictions could be prevented and families remain in their dwellings.

As for families facing legal proceedings for unpaid rent, the incentive of up to 6,000 euros is aimed at paying rent arrears and, in other cases, the incentive of 1,500 euros is for owners. Both cases require a lease to be signed within the framework of the Barcelona Rental Housing Pool.

• Register of social housing applicants

Registrations and allocations

There is a decrease in the volume of registrations recorded in the last year. There are currently 42,114 registered household units, a figure representing a 5.6% decrease from the previous year.

This decrease is due to a reduction in the number of registrations in the registry during the lockdown decreed by the health emergency situation due to Covid-19.

All the dwellings included in the allocation processes carried out included a total of 141 second-allocation flats and 124 first-allocation flats, representing drops of 28.8% and 31.5%, respectively, as well as the dwellings included in the previous year's allocation processes.

Housing committee for social emergencies

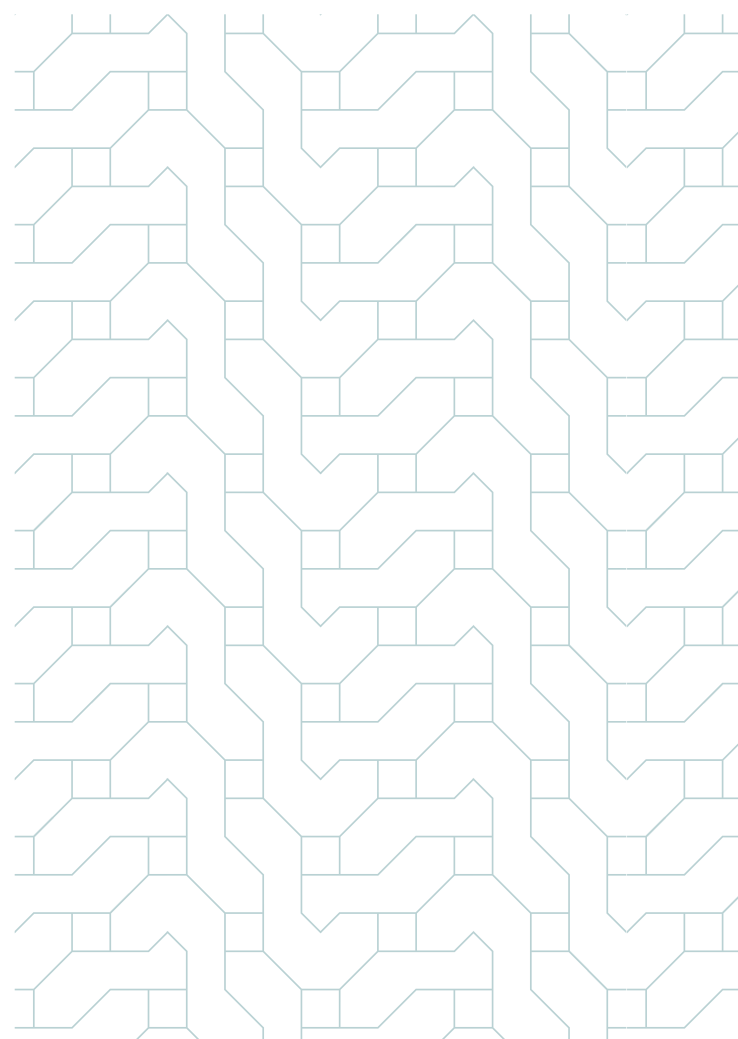
2020 saw a total of 210 social-emergency applications in response to loss of dwellings, representing a 56.8% increase on the previous year.

• Renovation grants

The following calls for renovation-grant applications were made for 2020:

- Common parts of buildings
- Dwelling interiors (Housing pool)
- Dwelling interiors (vulnerable)
- Dwelling interiors (Covid-19)
- High-complexity properties
- Residential buildings in the Sud-oest del Besòs neighbourhood
- Urban complex of Canyelles

The Housing offices managed all the habitability-certificate applications submitted in person as well as those forwarded to the offices for processing following their submission to area services.



5 IT MEDIA



THE CONSORTIUM WEBSITE

The Consortium's website is a digital space providing city residents with comprehensive information on the housing services and procedures that it offers. The website was created to provide a first step for anyone interested, making it easy to find information on rental grants, the Housing Pool and other services. It is ultimately a meeting place that offers city residents guidance on how to carry out the grant-application procedures and in-person support programmes at the Barcelona Housing Offices Network.

The space has been co-hosted on a municipal website (<https://habitatge.barcelona/ca>) since 2016, which acts as a gateway to all housing services in the city irrespective of their provider. The inclusion of the Consortium's services into this website has helped to create a single meeting point, while also redirecting users to each specific section. This has led to an increase in the number of visits, not only to the Housing portal but also the Consortium's website. These visits are of an increasingly high quality (longer duration and accessing specific content).

More specifically, 2020 saw the Consortium's website, www.consortihabitatgebcn.cat, receive a total of 309,649 visits and become a

benchmark housing-issue website, along with the Housing portal and the Housing Applicants Register's website. As for the Consortium, the monthly average of visits was 25,804, with slightly over 59% made from tablets and mobiles. The favourite language used for consultations is Spanish (60%).

The digital project for disseminating digital housing content includes several internal improvements that are being introduced to improve the general public's access to information. This means that the housing web products are worked on together even if they are different websites in order to guarantee the validity of the information, its usefulness, the interconnection and, therefore, a more efficient user experience.

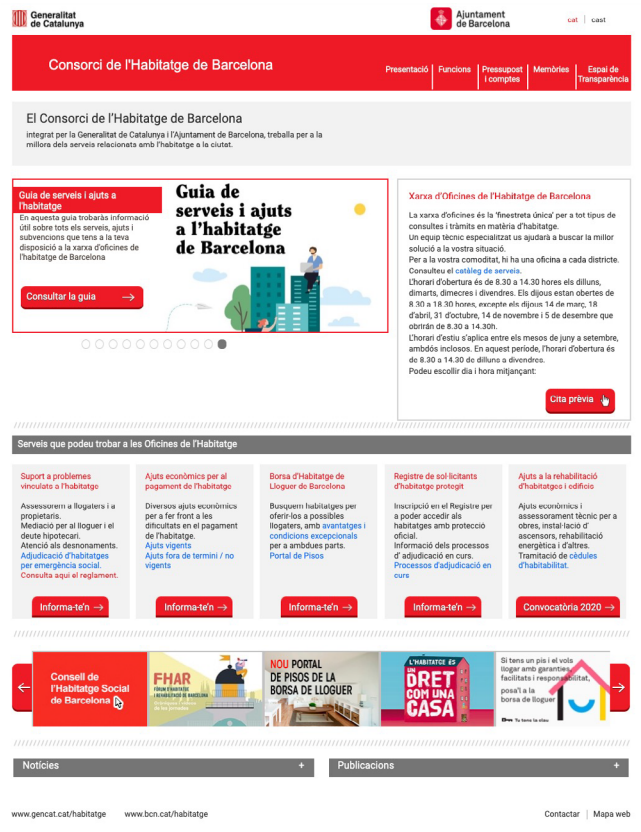
In 2020, the number a visits to the Housing website went up by 61% compared to the previous year.

In 2020, updates were made to both the Consortium website, in order to publish updated content, and to the Barcelona Housing portal, to ensure that the information was coherent and consistent.

Visits to the website	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	Accumulated
Housing website*	455,483	400,293	375,816	348,243	227,159	228,183	251,247	426,601	466,140	749,748	3,928,913
www.consortihabitatgebcn.cat	177,970	171,600	226,442	190,994	219,510	255,770	347,686	353,249	402,849	309,649	2,655,719
www.registrehabitatgebcn.cat	129,334	131,968	138,645	125,299	111,017	99,461	157,599	176,053	197,010	162,082	1,428,468
TOTAL	762,787	703,861	740,903	664,536	557,686	583,414	756,532	955,903	1,065,999	1,221,479	8,013,100

The statistical system changed after October 2013, eliminating visits that included internet bots. This has led to a drop in the number of visits of close to 20%.
- The Housing portal was on the Urban Habitat website from April to June 2015. The 'Housing' section was transferred to the Social Rights website in July. In both cases, the www.bcn.cat/habitatge address was re-directed to the URL of the new website organisation. This change of website address led to a brief drop in the number of visits to pages with housing information.
- A campaign was launched from September to November 2016 entitled "L'Habitatge és un Dret com una Casa" [Housing is a Basic Right] to activate the new Housing portal, this time with its own URL, habitatge.barcelona.cat, while serving as a gateway to all the housing websites.
- In fact, the redistribution of visits led to a gradual rise in one-off visits from 2011 on, taking into account the total number of visits recorded

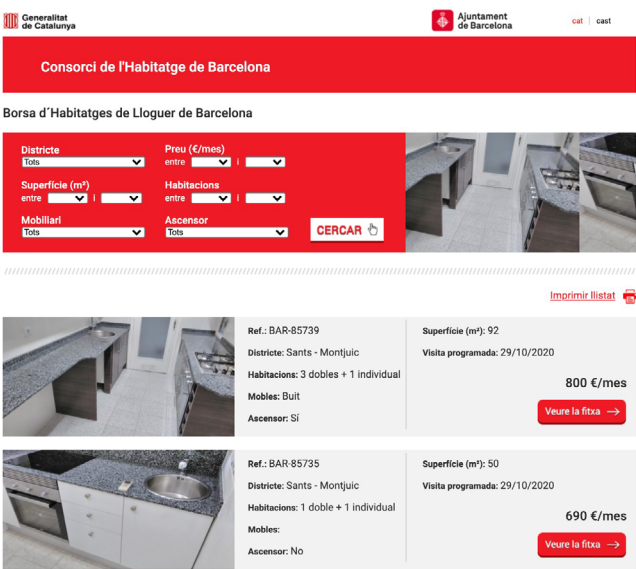
The Consortium has other websites specialising in subjects such as the Barcelona Rental Housing Pool website's flats portal, the Housing Applicants Register's website and the Social Housing Council's intranet. Together with the Housing Portal, it is also used to redirect visitors to the various available services, such as the Barcelona Metropolitan Area's Housing Portal and other housing websites.



• The Barcelona Rental Housing Pool's flats portal

Barcelona's Rental Housing Pool has its own Flats Portal as a tool for providing access to relevant information on available dwellings. This means that city residents registered with the Pool have a better way for choosing the flats they wish to visit.

Thanks to this tool, anyone registered with the Pool can manage online applications for visits to the dwellings that interest them and also apply for a reminder of their registration details, in case they have forgotten the user and password access details.



In addition, it facilitates the management of the experts tasked with assessing candidates for dwellings and provides them with tools for organising visits more efficiently.

COMMUNICATION CAMPAIGNS

In 2020, a year marked by the Covid-19 pandemic, a public communication campaign was launched to explain the regulatory changes in housing resulting from the health situation and its effects on the economy and housing, as well as the resources made available in response to this context. In this sense, special spaces have been opened in the different housing communication channels to explain the new ways of contacting the Consortium, such as the "Habitatge et truca" service, for personalised telephone assistance, or the information with frequently asked questions related to all housing regulations arising from the declaration of the state of alert.



The communication line for municipal housing services has remained in place. In 2020, communication products were distributed that have served to improve the range of housing information. The style, tone and a graphic line similar to that of previous years was followed in order to maintain cohesion in terms of information.

Housing is a basic human right which contributes to social integration and quality of life. Housing policies are part of the social policies that Barcelona City Council promotes in an integrated way in the city, promoting services that guarantee assistance to people in their basic housing needs. For this reason, the different services and issues are discussed, placing people at the epicentre, also following the line of the Barcelona Right to Housing Plan 2016-2025.

Leaflets were therefore produced explaining the catalogues of services at Barcelona's Housing offices. Digital banners and materials were also produced for displaying contents on municipal websites, thereby facilitating access for the general public.

Work continued throughout 2020 on the appearances of Housing offices from a holistic



perspective that took account of not just aesthetics but also functional signage and accessibility when it came to information. Housing offices are the gateway for city residents to the city's portfolio of housing services, which is why information accessibility and displays of services, contents and available materials are communication elements requiring cross-cutting work for improved overall user experiences.

There was a partial resumption of face-to-face activity by the end of 2020 with events open to city residents such as open days at new housing developments promoted by the IMHAB and allocated through the Housing Applicants Register. Visits were made to developments located at Carrer del Comte Borrell, 159, and Via Augusta, 401-403.



6

CONSORTIUM LINES OF ACTIVITY

BARCELONA HOUSING OFFICES NETWORK

The Consortium offers its services through Barcelona's Network of Housing Offices.

The following from 2020 should be mentioned:

- Installation of Qmatics in every Housing office for better access layouts.
- Implementation of new indicators for improving city resident management and assistance.

• The offices' catalogue of services

Renovation grants

- Grants for renovating housing blocks
- Grants for renovating high-complexity properties
- Grants for renovating interiors of dwellings for Barcelona's Social Rental Housing Pool and interiors of vulnerable dwellings

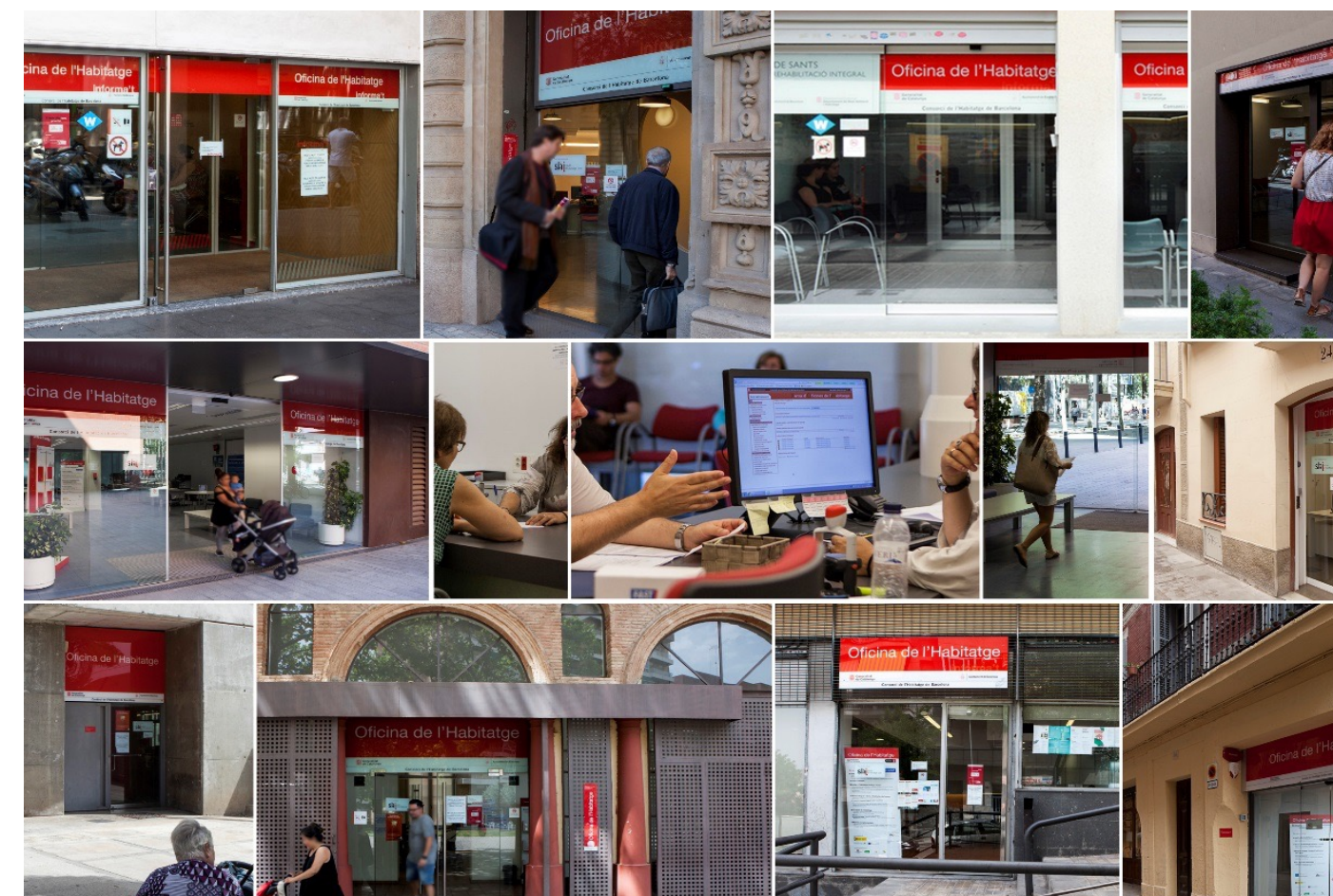
- Technical advice for renovation work and energy renovation
- Habitability certificates

Access to protected and social housing

- Information on social-housing developments: for purchase, renting, building leases and dwellings for special needs.
- Registration with Barcelona's Social Housing Applicants Register.
- Allocation of social dwellings.

Social-emergency committee

- Allocation of dwellings for social emergencies from the Social Housing Pool or other temporary residential resources.





Decent use of housing

- Information and legal advice on housing issues.
- Ofideute: advice on mortgage-payment arrears.
- Mediation over rent, incorporation of new negotiation tools: rent-payment grants and incentives for including dwellings in the Barcelona Rental Housing Pool.
- Intervention Service in response to Loss of Dwelling and/or Squatted Premises

Grants for housing payments

- Fair rent: rent allowances.
- Special-emergency allowances: for rent- / mortgage-payment arrears and for access to housing for people evicted from their homes.
- Rent-payment subsidies.
- Allowances for rent and social-emergency payments resulting from mediation in Barcelona.

Rental Housing Pool

- Attracting private dwellings to the public housing pool and managing leases, intended for people with difficulties accessing the private market.
- Processing habitability certificates and energy-efficiency certificates for dwellings included in the Housing Pool.
- Grants of up to 20,000 euros for habitability work on dwellings intended for the Housing Pool, as part of the call for renovation-grant applications.
- Incentives of €1,500 for leaving private dwellings with the Housing Pool or of up to €6,000 for regularising legal proceedings in progress for rent arrears.
- A subsidy equivalent to 50% of the Property Tax (IBI) for owners of dwellings included in the Housing Pool.
- Legal, technical and social advice for Housing Pool dwellings.

Complementary services

- Information on other services and allowances for dwellings: Avalloguer, Social Inclusion Housing Network.

• List of assistance provided in 2020

Housing offices carried out a total of 170,045 housing-related initiatives in 2020, of which 47,786 were to do with procedures and 15,501 with assistance through the various channels set up for dealing with the pandemic, starting in April.

Public assistance was thereby diversified in several channels, including face-to-face visits by prior appointment and the launch of a unique telephone helpline and email address, not to mention the Housing website itself, to cover all the city's residents.

Seven of Barcelona's ten housing offices opened in June (after closing for two months during the state of alert): Ciutat Vella, Eixample, Sants-Montjuïc, Les Corts, Sant Andreu and Sant Martí. Staff at all the other offices, which had to remain closed for health and safety reasons, continued provide the districts’ local residents with remote assistance.

“Habitatge et truca” [Housing calls you], a personalised telephone helpline dealing with housing issues, was also launched.

The data available for assistance in housing offices on 31/12/2020 were as follows:

District												
TOTAL FOR CITY			Ciutat Vella	Eixample	Sants-Montjuïc	Les Corts	Sarrià - Sant Gervasi	Gràcia	Horta-Guinardó	Nou Barris	Sant Andreu	Sant Martí
(January-March 2020)	Renovation	269	1	14	35	29	45	24	34	38	17	32
	Register/allocations	16,864	2,379	1,014	1,595	1,679	786	1,204	1,351	2,010	1,838	3,008
	Financial aid for rent	17,753	2,639	1,598	1,956	957	774	1,468	1,625	2,600	1,753	2,383
	Housing pool	3,854	572	292	314	399	118	165	416	738	238	602
	Decent use of housing	8,566	1,307	944	962	594	457	640	924	1,323	337	1,078
	Habitability certificates	480	1	19	21	76	131	46	36	25	11	114
Total procedures 1st quarter		47,786	6,899	3,881	4,883	3,734	2,311	3,547	4,386	6,734	4,194	7,217
In-person visits		36,880	5,880	4,400	5,320	5,040	--	--	--	5,600	4,760	5,880
Email		62,850	9,629	7,107	7,468	4,714	3,824	5,124	4,953	6,723	6,646	6,662
HAB-ET calls from HOs		7,028	1,016	798	1,012	308	269	388	656	1,079	686	816
Calls	BO Rental grants	15,501	5,164									
HAB-ET	BO Housing Pool		1,004									
	BO Legal Legal	1,953										
	BO Register	3,454										
	BO Habitability certificates	973										
	BO BO Renovation	953										
IRIS management	2,000											
TOTAL	170,045											

The following types of assistance were given by specialist staff

Line	2013	2014	2015	2016	2017	2018	2019	2020
Lawyer	6,796	7,081	8,079	9,766	13,297	12,512	11,400	7,813
Renovation experts	1,465	5,334	4,827	4,103	1,441	1,225	954	2,266(1)
TOTAL	8,261	12,415	12,906	13,869	14,738	13,737	12,354	10,079

(1) These correspond to 407 cases of face-to-face assistance plus 1,859 HAB-ET calls made during the lockdown when offices were closed

Multi-channel assistance	2013	2014	2015	2016	2017	2018	2019	2020	Accumulated
In-person consultations	152,596	146,152	190,232	222,271	272,117	272,386	236,752	84,666 (1)	1,577,172
Web visits (Consortium, BCN, Register)	740,903	664,536	557,686	583,414	756,532	955,903	1,065,999	1,221,479	6546452
Telephone consultations (010)	23,251	16,733	16,587	15,447	31,856	35,800	28,598	56,177	224,449
TOTAL	916,750	827,421	764,505	821,132	1,060,505	1,264,089	1,331,349	1,362,322	8,348,073

(1) Procedures corresponding to the first quarter of 2020 and face-to-face visits made after the state of alert



RENOVATION GRANTS FOR BUILDINGS AND DWELLINGS

• Call for grant applications for 2020

Ever since the General Board of the Barcelona Housing Consortium gave its approval, in December 2009, of the Rules governing renovation grants for Barcelona, all grants in the city have been subject to the 'single call' criteria of the Consortium, the body entrusted with these powers. These Rules came about in response to the previous situation, which was too complex, with several authorities acting in the same area, various regulations and criteria for awarding grants and various places for processing them.

The Consortium's campaigns for renovation-grant applications provide a simpler model for processing applications, improve and speed up the management of grants, through pro-active initiatives from the Barcelona Housing Offices Network (more advice and information).

The 2020 call maintained the lines of action established in the 2019 call.

Renovation grants have knock-on effects, as they enable local residents to stay put, have an impact on sustainability, habitability, innovation and energy efficiency and improve the urban landscape.



The following interventions are eligible for subsidies:

% SUBSIDY				LIMIT		
ENERGY SAVINGS AND SUSTAINABILITY	Passive initiatives (façades, courtyards, roofs and party walls)	Intervention on the whole building	35%	≤ 20 dwell. €30,000	21 < dwell. < 40 €40,000	> 41 €50,000
		Partial intervention	25%			
	Active interventions	Solar energy	50%	€3,500/dwell.		
		Green roofs	40%	€30,000		
STRUCTURAL DEFECTS			35% (*)	The lower amount between €3,000/dwell.		
				≤ 30 dwell. €30,000	31 < dwell. < 60 €40,000	> 41 €50,000
ACCESSIBILITY	Lifts	Interiors	35% (*)	€30,000		
		Exteriors		€50,000		
	Removal of architectural barriers		25%	€30,000		
COMMUNAL INSTALLATIONS	general population		20%	≤ 20 dwell. €30,000	21 < dwell. < 40 €40,000	"> 41 €50,000"
	Direct water supply		30%	≤ 20 dwell. €30,000	21 < dwell. < 40 €40,000	"> 41 €50,000"
	Removal of fibre cement		35%	€30,000		
	Alternative energies		50%	€60,000		
NON-STRUCTURAL WORK	Stairs and halls		20%	€20,000		
SOCIAL COHESION (Income < 3IRSC)			100%	No limit and entry in the registry		

(*) In the following neighbourhoods, the subsidies will be 50%, with an upper limit of €30,000. This limit be increased by 15,000 euros for exterior lifts. El Raval, El Gòtic, La Barceloneta, Sant Pere, Santa Caterina i la Ribera; El Poble-sec; El Besòs i el Maresme, el Bon Pastor, Can Peguera, Les Roquetes, La Prosperitat, Torre Baró and El Carmel.

The call for highly complex properties was also announced. This is the result of a first study carried out in 2017 on residential vulnerability in Barcelona and a second study entitled "Prediagnosis of residential building in areas of vulnerability in the city of Barcelona". The most tangible result of these studies was the delivery of several lists by district and neighbourhood detailing a prioritisation of the 402 most vulnerable properties in the areas covered by the Neighbourhood Plan. 267 studies were conducted on these properties, to determine whether they met the first three criteria set out in the FAC calls for grant applications (60% being usual and permanent housing, no more than 30% of the concentration of the properties and built before 1993). The result was that 199 properties have predictably fulfilled these first three criteria.

Among them, 116 collaboration, accompaniment and technical, social and legal advice agreements have been signed. Lastly, 86 properties signed the second implementation-of-works agreement.

2020 grant application campaign: total number of applications approved for communal-elements grants

The final result of this call was that the Housing Consortium directly awarded grants for the amount of 6.39 million euros, representing a private investment of 24.94 million euros in 2020. 296 of these grant applications were processed, benefiting 4,137 of the city's dwellings.

District	Disciplinary actions	Social cohesion	Dwellings	Budget	Subsidy
Ciutat Vella	31	-	390	€3,388,408.75	€1,026,537.30
Eixample	36	-	717	€3,265,334.44	€746,866.97
Sants-Montjuïc	36	-	439	€2,988,241.90	€844,081.60
Les Corts	4	-	64	€603,544.92	€100,733.88
Sarrià - Sant Gervasi	31	-	215	€1,902,762.87	€503,029.33
Gràcia	23	-	259	€1,912,059.34	€403,119.73
Horta-Guinardó	44	10	594	€3,102,592.91	€940,869.76
Nou Barris	31	-	570	€3,972,697.12	€815,415.59
Sant Andreu	19	5	285	€1,658,205.48	€519,149.75
Sant Martí	26	-	604	€2,145,537.02	€494,805.62
TOTAL	281	15	4,137	€24,939,384.75	€6,394,609.53

2020 call, total number of approved grant applications for interiors of dwellings to be included in Barcelona City Council's Social Rental Housing Pool

District	Disciplinary actions	Social cohesion	Dwellings
Dwellings	Budget	Subsidy	390
Ciutat Vella	23	€495,048.71	€440,133.61
Eixample	15	€279,527.43	€265,822.48
Sants-Montjuïc	21	€433,297.73	€399,783.50
Les Corts	2	€32,100.00	€32,100.00
Sarrià - Sant Gervasi	3	€60,001.30	€60,000.00
Gràcia	6	€80,011.88	€76,744.78
Horta-Guinardó	14	€225,946.28	€217,257.16
Nou Barris	18	€317,872.84	€299,171.42
Sant Andreu	16	€342,660.66	€268,277.29
Sant Martí	18	€358,763.74	€283,594.55
TOTAL	136	€2,625,230.57	€2,342,884.79



2020 Call*, total number of approved applications for Barcelona City Council grants for interiors of dwellings for vulnerable individuals.

District	Applications / dwellings	Budget	Subsidy
Ciutat Vella	5	€34,726.98	€34,726.98
Eixample	20	€154,970.33	€154,970.33
Sants-Montjuïc	13	€85,578.36	€85,578.36
Les Corts	7	€46,959.58	€46,959.58
Sarrià - Sant Gervasi	3	€31,319.29	€31,319.29
Gràcia	35	€304,937.44	€304,937.44
Horta-Guinardó	37	€324,068.54	€324,068.54
Nou Barris	44	€385,449.94	€385,449.94
Sant Andreu	32	€278,154.93	€278,154.93
Sant Martí	31	€292,353.85	€292,353.85
TOTAL	227	€1,938,519.24	€1,938,519.24

(*) Applications resolved in 2020 corresponding to the 2018 call.

2020 grant application campaign: total number of approved applications for high-complexity properties.

District	Disciplinary actions	Social cohesion	Dwellings	Budget	Subsidy
Ciutat Vella	8	7	54	€1,955,633.01	€1,275,488.27
Eixample	-	-	-	-	€0.00
Sants-Montjuïc	1	7	8	€208,275.40	€56,848.49
Les Corts	-	-	-	-	€0.00
Sarrià - Sant Gervasi	-	-	-	-	€0.00
Gràcia	-	-	-	-	€0.00
Horta-Guinardó	1	17	16	€383,636.47	€365,290.04
Nou Barris	3	77	85	€1,819,470.96	€1,474,801.81
Sant Andreu	3	91	32	€1,670,506.12	€1,370,111.62
Sant Martí	-	44	-	-	€44,988.92
TOTAL	12	243	195	€6,037,521.96	€4,587,529.15

Details of the initiatives carried out in each of the programmes of the 2020 call for grant applications for renovating common parts of buildings, awarded by the Barcelona Housing Consortium.

Programme	Action	Actions	Budget	Subsidy
Structural work	Foundations, vertical and horizontal structure	65	€3,483,484.34	€1,152,364.20
Non-structural work	Façades	44	€2,059,504.81	€392,342.69
	Terraces	44	€1,059,705.39	€261,243.60
	Dividing walls	9	€62,425.07	€40,138.44
	Inner patios	39	€639,606.79	€134,885.00
	Hallways and staircases	28	€1,325,094.88	€216,652.69
	Lifts	101	€7,413,627.67	€2,607,693.91
Accessibility	Removing barriers with itinerary and new bus stops	49	€2,297,062.21	€541,456.42
Installations	General communal utility systems	71	€1,705,815.08	€354,433.82
	Unification of TV aerials	3	€9,205.19	€1,799.72
	Re-arrangement of air-conditioning appliances	3	€16,286.82	€3,621.59
	Incorporation of new technologies	0	- €	- €
	Fire prevention systems	1	€784.31	€156.86
	Direct water supply	32	€475,110.65	€96,434.82
Sustainability and energy renovation	Improving thermal or acoustic insulation	16	€808,745.84	€207,555.62
	Installing alternative energies	28	€286,118.31	€118,026.98
Others	ITE	18	€27,630.58	€27,262.25
	Individual lift-installation grants	15	€182,535.22	€73,113.66
	Individual structure-installation grants	0	- €	- €
	Preliminary report	2	€991,095.52	€165,427.26
	Initiatives not allowed	78	€2,178,081.29	- €
TOTAL		646	€24,939,384.75	€6,394,609.53

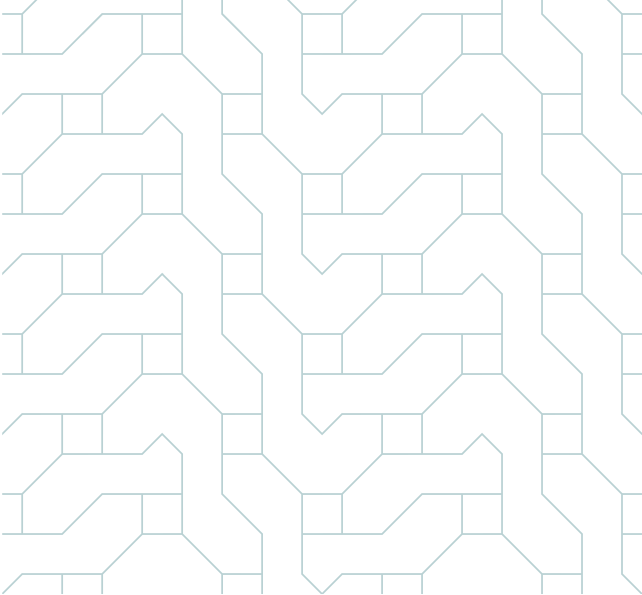
* (The amounts of the budget for individual grants do not add up to the total, as they are included in the homeowners' association file.)



• Grants for social cohesion

To help families with fewer economic resources and encourage agreements with property-owner communities keen but unable to have renovation work carried out because some owners could not afford the expenses, call for grant applications for renovations introduced a social subsidy, which was extended in 2017 to all the work projects covered by the call.

Grants were allocated individually and registered with the Registry of Owners; recipient owners were under the obligation to pay back the grants as soon as the ownership of their dwelling changed hands. This therefore ensured that such allocated grants would be repaid once a property changes hand while enabling other applicants to apply for such complementary grants.



The financial aid consisted of a subsidy of up to 100% of the cost of the work, for owners with an income below 3 times the figure for the IRSC (Income Sufficiency Indicator for Catalonia).





• The grants programme for lift installations

The grants programme for lift installations was included in the call for renovation grant applications, with the aim of improving accessibility in residential buildings.

Accessibility improvements do not just involve the functional optimisation of buildings but also represent a social improvement, as they enable the owners and users of the dwellings, especially in the case of elderly people, to strengthen their ties in the neighbourhood.

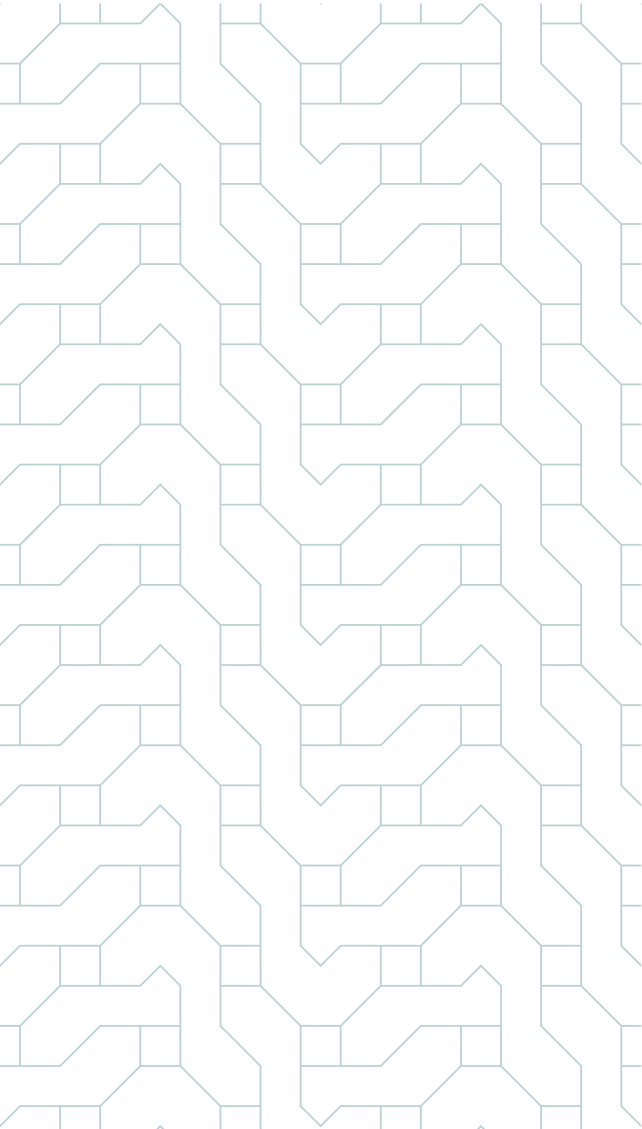
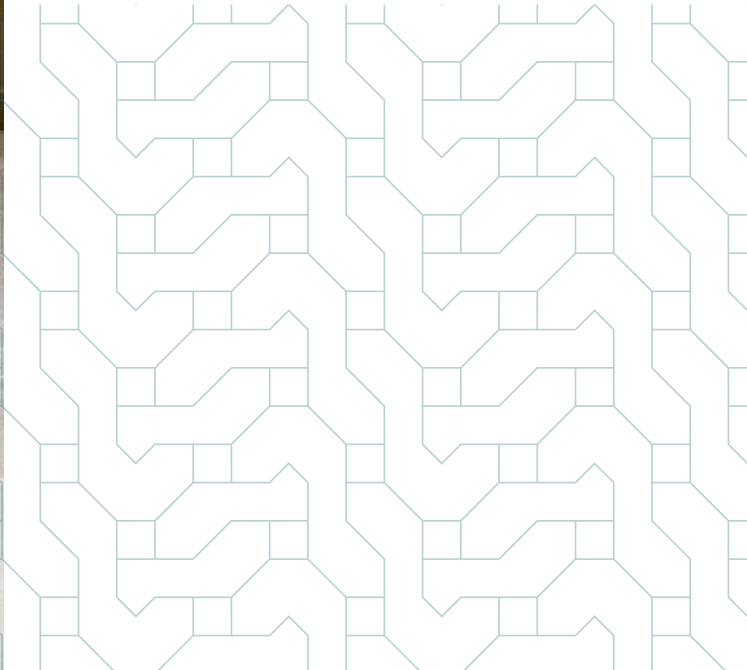
Experts from the Housing Office Network provide residential-building owners with the resources for finding technical solutions that make lift installations possible. This type of assistance is based on proximity to city residents, in order to speed up information, procedures and grant payments.

2020 saw the approval of 94 subsidy applications for 101 installed lifts, benefiting a total of 1,291 dwellings.

Grants for lift installations and complementary work, in 2020

District	Dossier	Social cohesion	Hab.	Budget	Subsidy
Ciutat Vella	12		153	€1,607,049.98	€549,710.16
Eixample	8		168	€702,076.68	€209,159.55
Sants-Montjuïc	9		80	€962,671.92	€363,070.05
Les Corts	0		0	- €	- €
Sarrià - Sant Gervasi	5		46	€432,010.29	€133,570.50
Gràcia	9		127	€849,398.34	€191,441.67
Horta-Guinardó	22	10	308	€1,889,234.30	€686,072.84
Nou Barris	14		191	€1,312,207.97	€438,756.60
Sant Andreu	13	5	201	€1,327,081.89	€407,756.50
Sant Martí	2		17	€209,399.80	€60,535.71
TOTAL	94	15	1291	€9,291,131.17	€3,040,073.58

This included complementary work (hallways, staircases, communal facilities) for lift installations. Social-cohesion applications are included.



• Managing habitability certificates

Habitability certificates are administrative documents which confirm that a dwelling meets the minimum habitability standards provided for under current regulations and that it is suitable for use as a residence for people, without prejudice to its use for other authorised activities.

In 2020, habitability certificates for brand-new and used dwellings could be submitted to not only Barcelona Housing offices but also the headquarters of the Catalan Housing Agency's area services in Barcelona.

Barcelona's housing offices managed all the habitability-certificate applications that were submitted face to face or online as well as those forwarded to the offices for processing, following their submission to the area services.

Applications, by submission office

Housing office	Applications	Dwellings
Ciutat Vella	12	13
Eixample	18	18
Sants-Montjuïc	16	17
Les Corts	94	99
Sarrià - Sant Gervasi	103	108
Gràcia	17	17
Horta-Guinardó	10	27
Nou Barris	45	45
Sant Andreu	21	21
Sant Martí	96	104
Housing Offices	432	469
BCN area services	1,497	3,057
Virtual-procedures office	17,826	17,854
Other local offices	80	81
Total for Barcelona	19,835	21,461

Applications by their processing office

Housing office	Applications	Dwellings
Ciutat Vella	1,816	1,816
Eixample	1,718	1,721
Sants-Montjuïc	2,709	2,709
Les Corts	171	171
Sarrià - Sant Gervasi	161	161
Gràcia	1,966	1,966
Horta-Guinardó	2,045	2,045
Nou Barris	2,196	2,196
Sant Andreu	2,111	2,111
Sant Martí	1,326	1,334
Housing Offices	16,219	16,230
BCN area services	3,611	5,226
Not assigned	5	5
Total for Barcelona	19,835	21,461

Number of inspections carried out

District	Inspections
Ciutat Vella	41
Eixample	23
Sants-Montjuïc	26
Les Corts	2
Sarrià - Sant Gervasi	10
Gràcia	14
Horta-Guinardó	44
Nou Barris	1
Sant Andreu	36
Sant Martí	-
Housing Offices	197
BCN area services	70
TOTAL	267

The Housing Office Network processed habitability certificates for 16,230 flats.

Habitability certificates issued in 2020

District	Used dwellings	New dwellings	Total number of dwellings
Ciutat Vella	1,627	6	1,633
Eixample	1,593	6	1,599
Sants-Montjuïc	2,307	-	2,307
Les Corts	237	1	238
Sarrià - Sant Gervasi	309	-	309
Gràcia	1752	-	1752
Horta-Guinardó	1,890	-	1,890
Nou Barris	2,071	1	2,072
Sant Andreu	1,931	2	1,933
Sant Martí	1,223	10	1,233
Total nº. of Housing offices	14,940	26	14,966
BCN area services	1,625	1,787	3,412
Total for Barcelona	16,565	1,813	18,378

Barcelona's housing offices issued habitability certificates for 14,966 of the city's dwellings.

Office staff carried out a total of 267 inspections.



BARCELONA REGISTER OF APPLICANTS FOR SOCIAL HOUSING

In 2020, the Register continued with the allocation processes initiated in the previous year, as well as the tasks and initiatives regarding new registrations.

Note the following:

A total of 141 second-allocation flats and 124 first-allocation flats were included in the allocation processes held in 2020, under both the draw and needs-scale systems.

The number of valid registrations on 31 December 2020 was 42,114 household units (83,027 people), representing a 6% decrease from the previous year's number.

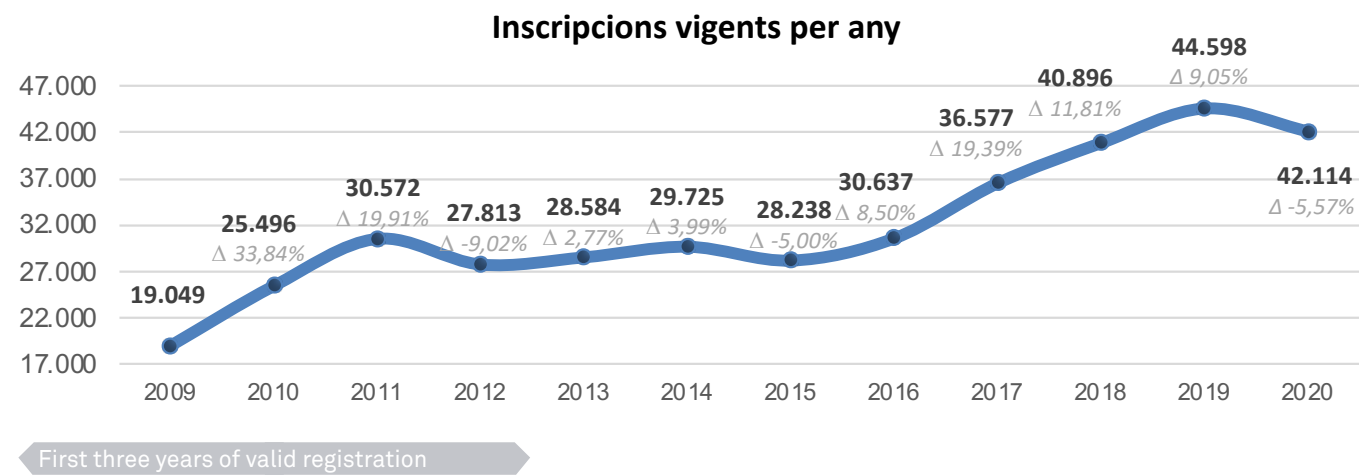
A total of 10,683 registration applications for the Register were recorded in 2020, representing a 39% increase on the previous year's total.

As for de-registrations from the Register in 2020, these were up by 30% on the previous year.

The Register of Officially Protected Housing Applicants had its service suspended from 13 March to 1 June 2020 owing to the Covid-19 health emergency.

Registration with the Register of Social Housing Applicants

The upward trend in registrations with the Register over the last few years was interrupted in 2020 as a consequence of the suspension of the service which prevented any application for registration with the Register of Social Housing Applicant from being submitted or processed during the lockdown decreed in response to the Covid-19 health emergency.

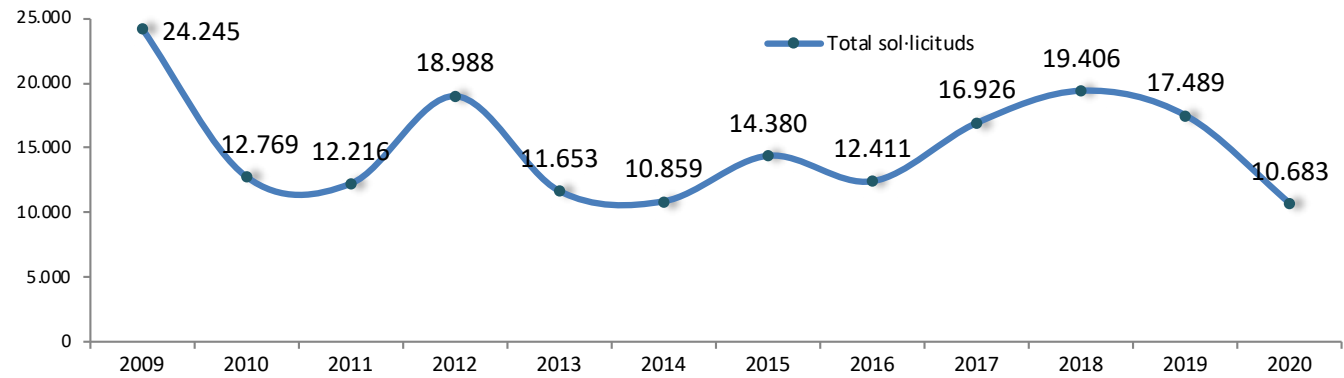


The number of household units with valid registrations fell by 6% in 2020.

Trend data of the Registry

Household units by number of registered people

	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	TOTAL
Applications	24,245	12,769	12,216	18,988	11,653	10,859	14,380	12,411	16,926	19,406	17,489	10,683	182,025



The Register of Applicants for Social Housing was launched in 2009.

Profile of registered household units

Household units by number of registered individuals

District	Household units	People registered	Total population ⁽¹⁾	% district's population
Ciutat Vella	3,984	8,162	108,331	7.53%
Eixample	5,072	8,405	270,694	3.10%
Sants-Montjuïc	5,523	10,494	187,584	5.59%
Les Corts	1,303	2,086	82,635	2.52%
Sarrià - Sant Gervasi	1,502	2,266	151,157	1.50%
Gràcia	2,597	4,362	123,651	3.53%
Horta-Guinardó	4,712	8,961	174,799	5.13%
Nou Barris	5,242	10,763	174,012	6.19%
Sant Andreu	4,744	9,103	151,976	5.99%
Sant Martí	7,435	13,971	241,691	5.78%
Not registered as city residents/No record	n/a	4,454	n/a	n/a
TOTAL	42,114	83,027	1,666,530	4.98%

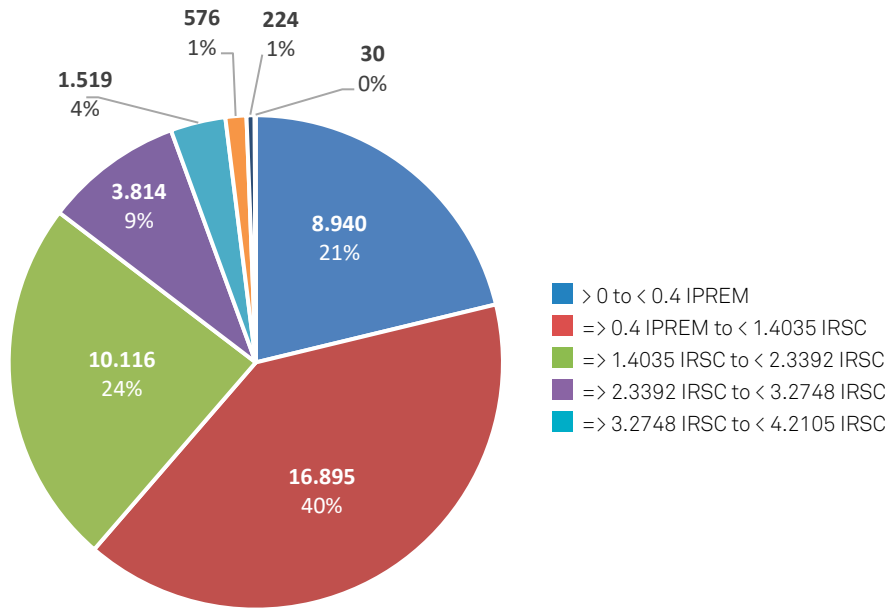
(1) Total population by district on 1 January 2020

Household units in districts by income (€)

Income in relation to IPREM / IRSC 2019	Ciutat Vella	Eixample	Sants-Montjuïc	Les Corts	Sarrià - Sant Gervasi	Gràcia	Horta-Guinardó	Nou Barris	Sant Andreu	Sant Martí	TOTAL
From >0 to < 0.4 IPREM	957	1,013	1,199	255	344	451	1,013	1,284	989	1,435	8,940
> 0.4 IPREM to < 1.4035 IRSC	1,943	1,840	2,280	463	586	989	1,839	2,305	1,838	2,812	16,895
> 1.4035 IRSC to < 2.3392 IRSC	770	1,294	1,290	344	346	679	1,151	1,160	1,228	1,854	10,116
> 2.3392 IRSC to < 3.2748 IRSC	223	544	471	145	114	284	432	347	454	800	3,814
> 3.2748 IRSC to < 4.2105 IRSC	60	237	193	55	66	119	191	90	161	347	1,519
> 4.2105 IRSC to < 5.1462 IRSC	21	93	57	27	31	61	61	39	59	127	576
> 5.1462 IRSC to < 6.0818 IRSC	9	46	30	11	10	12	20	13	15	58	224
> 6.0818 IRSC to < 6.5 IRSC	1	5	3	3	5	2	5	4	0	2	30
TOTAL	3,984	5,072	5,523	1,303	1,502	2,597	4,712	5,242	4,744	7,435	42,114

Table of income (€) by household unit’s members

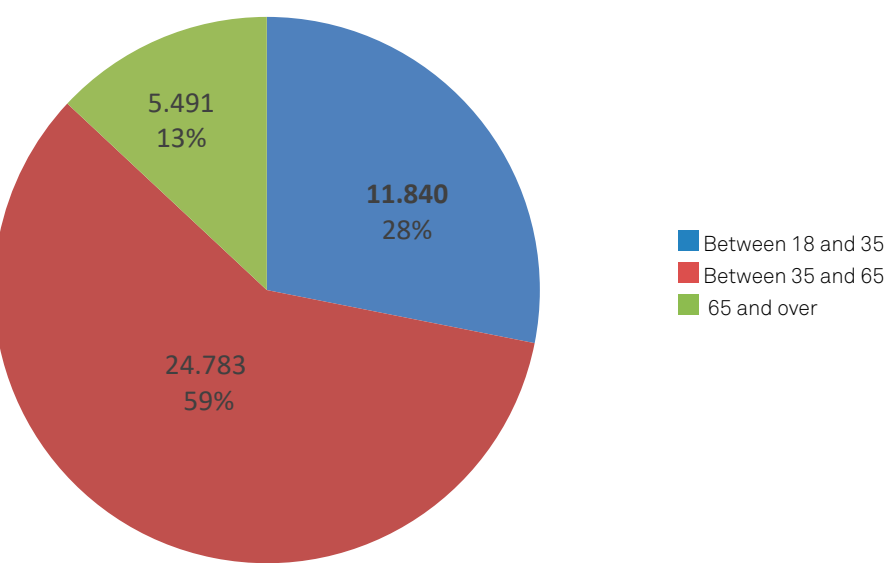
Members	[0.4] - IPREM	[1] - IPREM	[1] - IRSC	[1.4035] - IRSC	[2.3392] - IRSC	[3.2748] - IRSC	[4.2105] - IRSC	[5.1462] - IRSC	[6.0818] - IRSC	[6.5] - IRSC	TOTAL
1	4,010.45	10,026.12	10,623.64	14,910.28	24,850.48	€34,790.67	€44,730.86	€54,671.05	€64,611.24	69,053.66	8,940
2	4,134.48	10,336.21	10,952.21	15,371.42	€25,619.05	€35,866.67	€46,114.29	€56,361.90	€66,609.52	71,189.34	16,895
3	4,312.31	10,780.77	11,423.27	16,032.57	€26,720.94	€37,409.32	48,097.70	€58,786.07	€69,474.45	74,251.25	10,116
4 or over	4,456.05	11,140.13	11,804.04	16,566.97	27,611.64	38,656.30	49,700.95	60,745.61	71,790.26	76,726.29	3,814



Registered household units, by age per district

Age of applicants	Ciutat Vella	Eixample	Sants-Montjuïc	Les Corts	Sarrià - Sant Gervasi	Gràcia	Horta-Guinardó	Nou Barris	Sant Andreu	Sant Martí	TOTAL
> 18 to <35	767	1,373	1,544	437	361	666	1382	1,509	1,418	2,383	11,840
From >35 to < 65	2,505	2,953	3,291	666	876	1548	2,724	3,174	2,769	4,277	24,783
> 65	712	746	688	200	265	383	606	559	557	775	5,491
TOTAL	3,984	5,072	5,523	1303	1,502	2,597	4,712	5,242	4,744	7,435	42,114

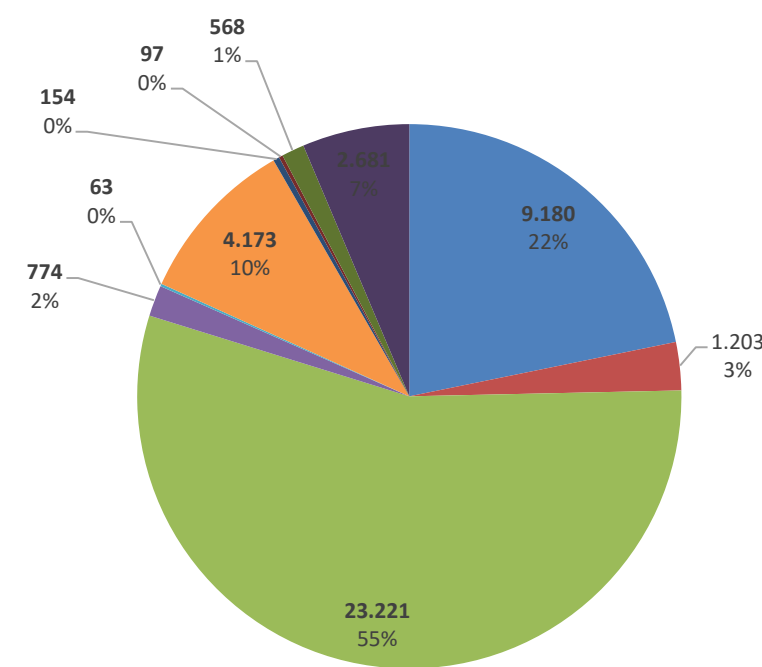
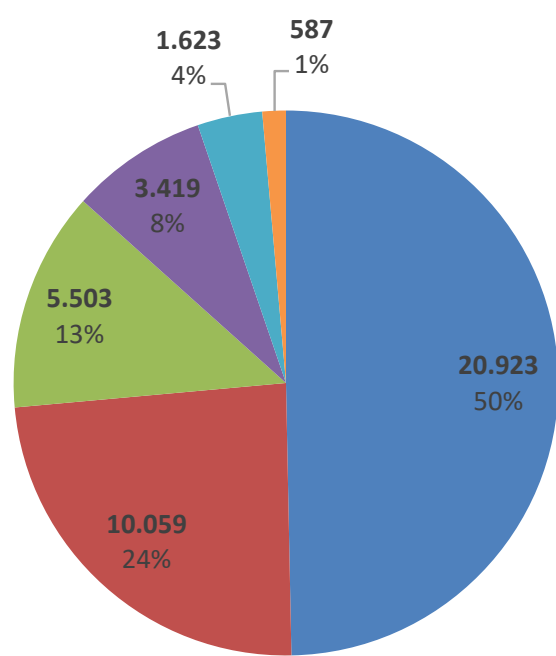
Distribution by age



Registered household units with all members over the age of 65

Requesting social housing for the elderly	3,737
1 member	3,056
2 members	681
Not requesting social housing for the elderly	999
1 member	756
2 members	237
3 members	5
4 members	1
TOTAL	4,736

Distribution by household unit's number



- 1 member
- 2 members
- 3 members
- 4 members
- 5 members
- 6 or more

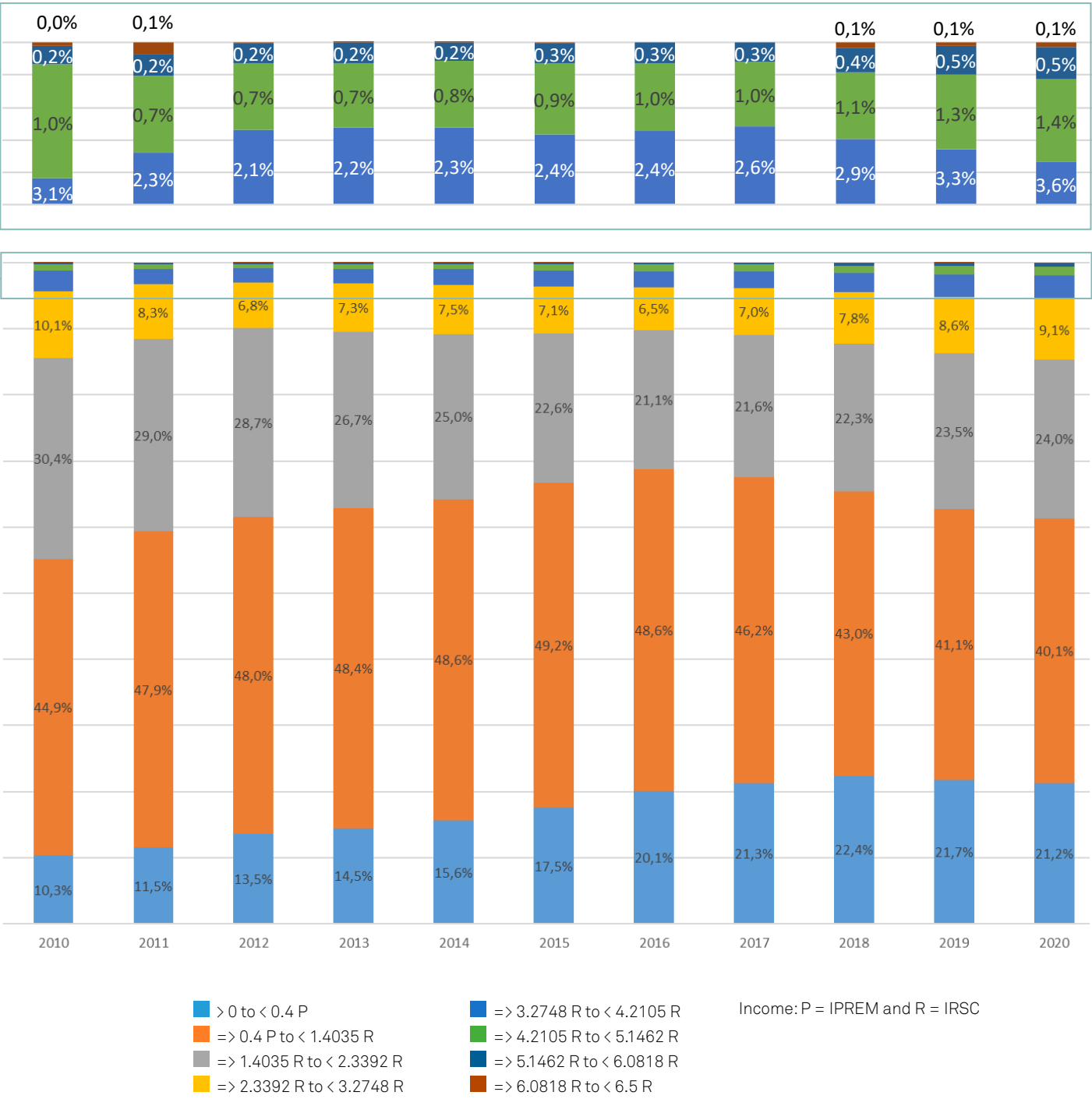
- Family residence
- Social-housing (HPO) lease
- Free-market rent
- Own residence
- Pension
- Sublet room
- Shelter house
- Other social resources for women
- Other social resources for vulnerable people
- Other

• Development of housing-applicant profiles

The profiles of applicant household units are under constant development, as a result of the current situation shown in the following charts, above all regarding the variables of income, age, number of members making up units, nationality, requested housing system and disability.

Income

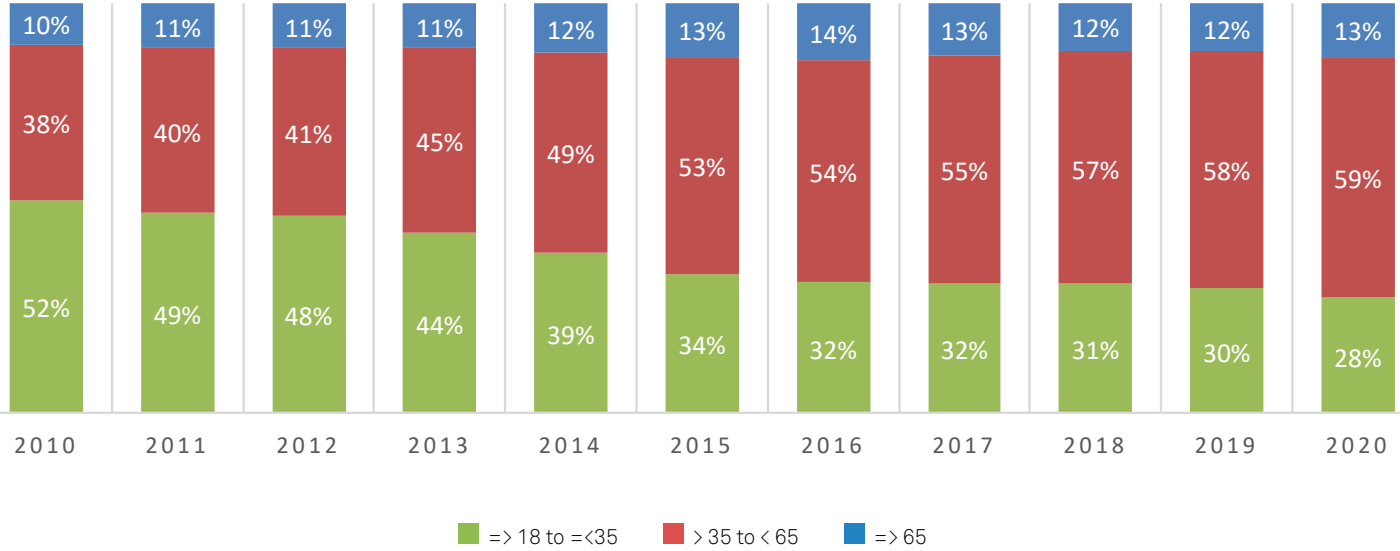
There had been a slight but steady improvement in recent years in the trend of impoverishment of housing-applicant families, especially in the lower income brackets.



Age

There had been a steady reverse trend in applications when it came to applicants' ages: during the early years of the Register, most applicants were under the age of 35, representing 52%, with the 35-to-65 age group representing 38% of the total. Today, the 35-

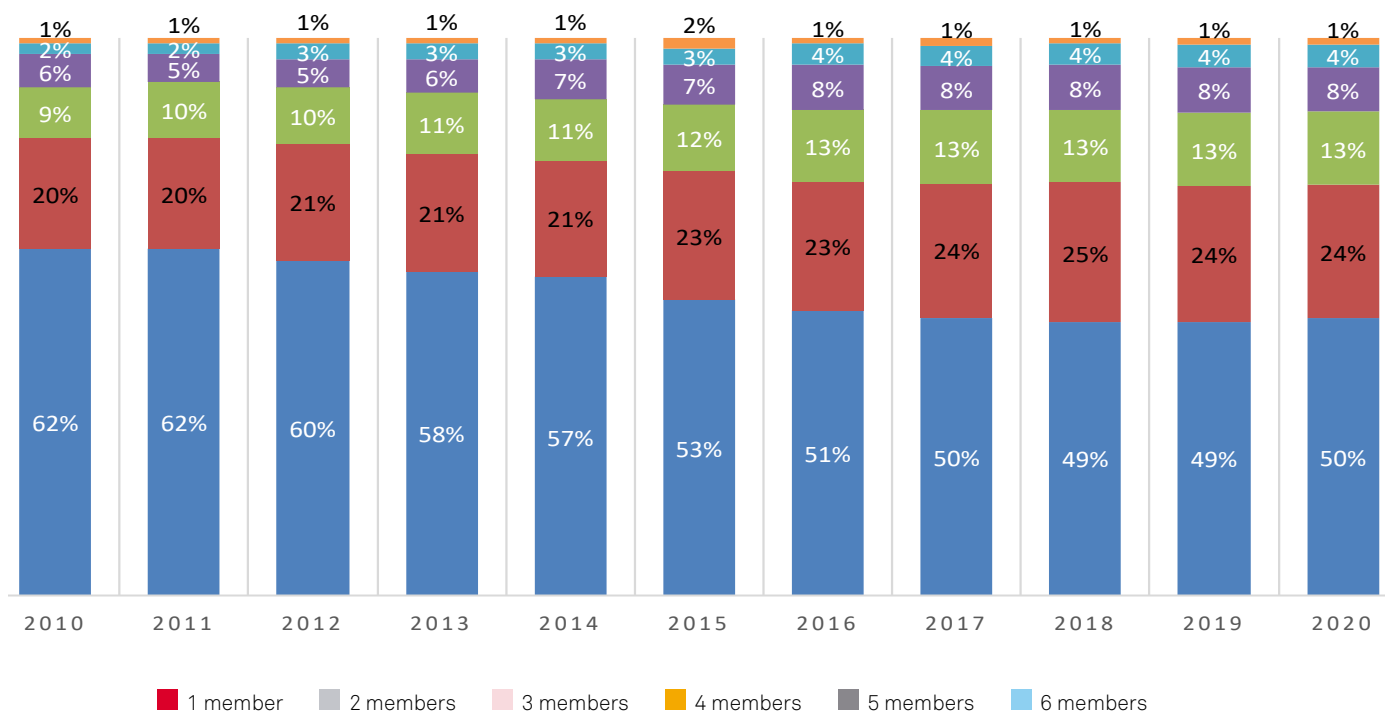
65-year old group make 59%, while the younger group accounts for 28% of applicants. There has been a slight increase in the number of people over the age of 65, from 10% in 2010 to 13% today.



Number of household-unit members

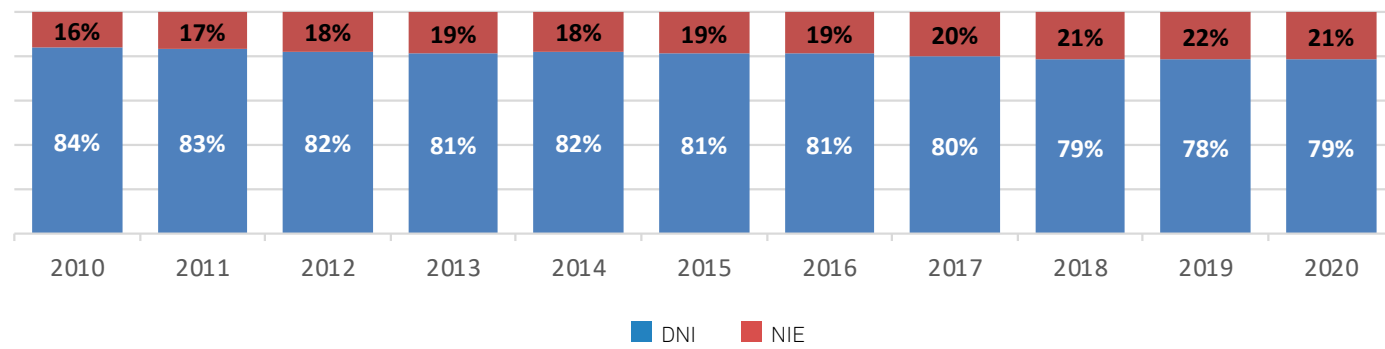
A change in the composition of household units was also seen over time: during the Register of Applicants' first years, single-member household units were the majority group (62%). The previous 4 years saw a little change in the composition of household units as regards number of members. Single-member household units accounted for 50% of registrations in

the Register of Officially Protected Housing Applicants, while those with two or three members accounted for 24% and 13%, respectively. They are followed by household units with four members.



Nationality

The proportion of people registered with a foreigner's identity card (NIE) or Spanish National Identity Document (DNI) has remained practically the same over time:

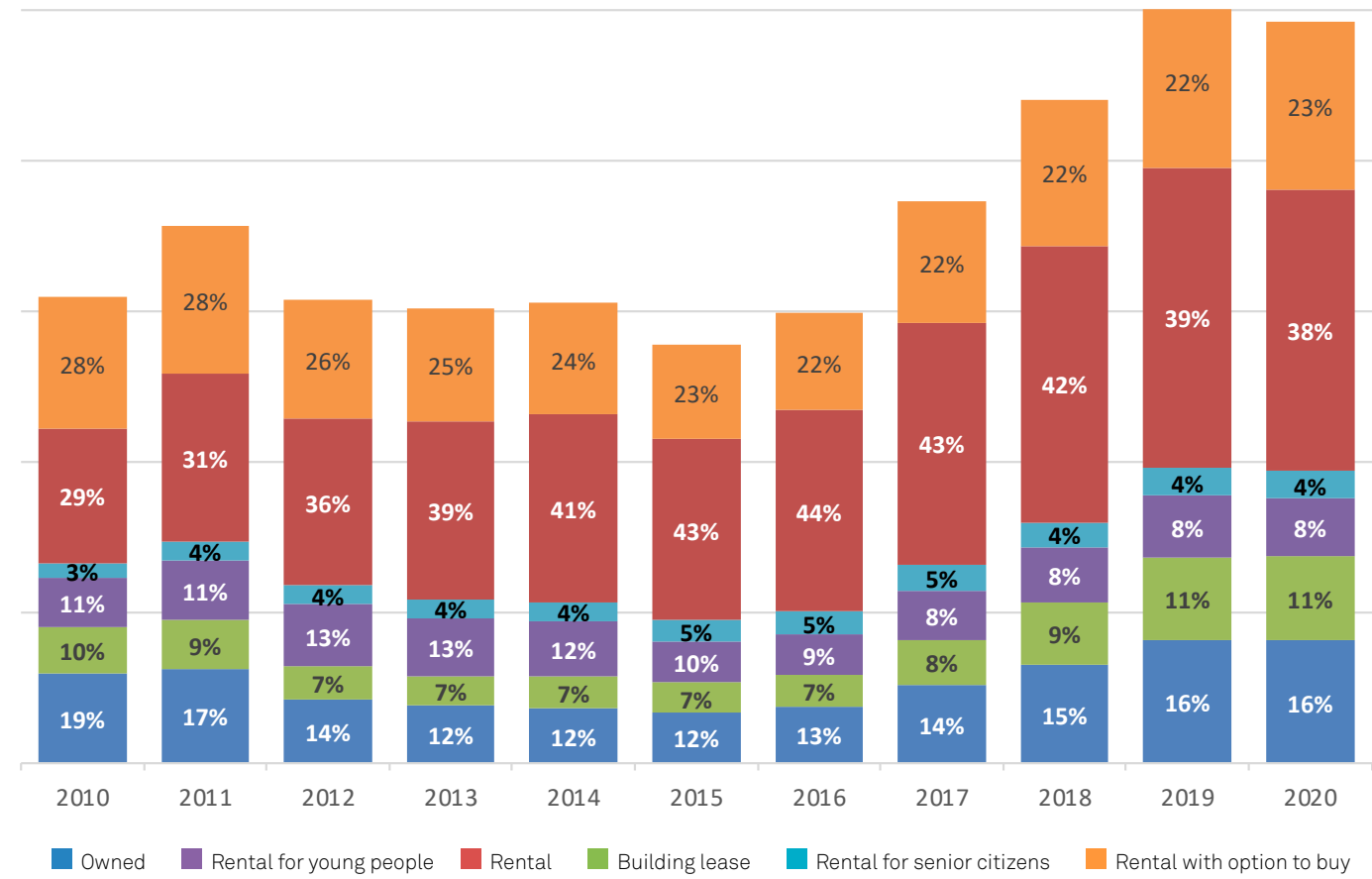


Nationality	2010		2011		2012		2013		2014		2015		2016		2017		2018		2019		2020	
	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%
DNI	21,457	84%	25,277	83%	22,798	82%	23,159	81%	24,327	82%	22,901	81%	24,690	81%	29,137	80%	32,141	79%	34,966	78%	33,140	79%
NIE	4,039	16%	5,295	17%	5,015	18%	5,425	19%	5,398	18%	5,337	19%	5,947	19%	7,440	20%	8,755	21%	9,632	22%	8,974	21%
	25,496		30,572		27,813		28,584		29,725		28,238		30,637		36,577		40,896		44,598		42,114	

Type of protection requested

The type of housing protection applied for also continued to vary over the years, with rental leases being the most requested form. A certain stabilisation can be observed, compared to 2019, in terms of the % of the different types sought.

Note that the same applicant can request more than one type of housing tenure.

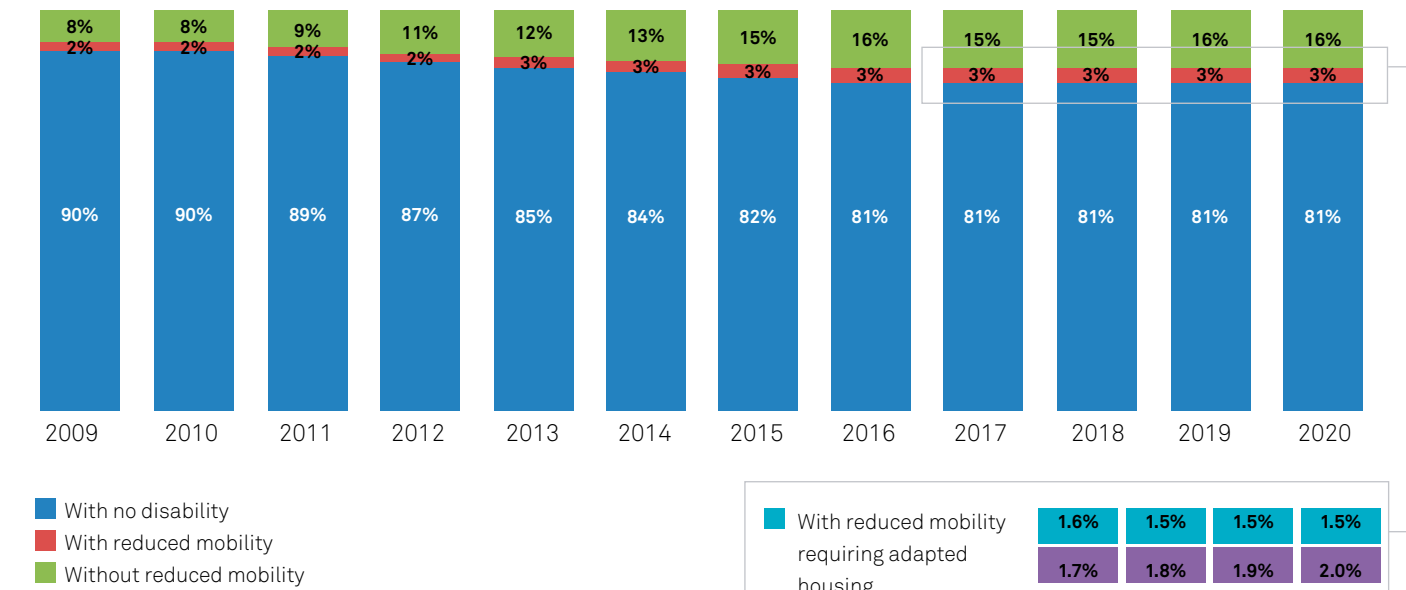


Members with disabilities

In absolute data, there was a steady increase in number of household units with one or more members with a disability, nearly doubling the figure for the first years of the Register, from 10% in 2010 to 19% more recently. Note that of these “19%”, 3% were with reduced mobility*

(although this percentage had also increased: having initially been 2%), 1.49% of whom needed adapted housing, the trend since 2017.

Disability	2009		2010		2011		2012		2013		2014	
	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%
With no disability	17,236	90%	22,903	90%	27,151	89%	24,214	87%	24,414	85%	24,933	84%
With reduced mobility	307	2%	477	2%	602	2%	626	2%	735	3%	850	3%
Without reduced mobility	1,507	8%	2,116	8%	2,819	9%	2,973	11%	3,436	12%	3,942	13%
TOTAL	19,049		25,496		30,572		27,813		28,584		29,725	
	2015		2016		2017		2018		2019		2020	
	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%	Dec	%
	22,991	82%	24,767	81%	29,760	81%	33,249	81%	36,180	81%	33,904	81%
	932	3%	1,051	3%	1,195	3%	1,348	3%	1,492	3%	1,487	3%
	4,315	15%	4,822	16%	5,622	16%	6,299	16%	6,926	16%	6,723	16%
	28,238		30,637		36,577		40,896		44,598		42,114	



* Since 2017, data on household units with reduced mobility have been divided into household units with reduced mobility and household units with reduced mobility as well as the need for adapted housing.

With reduced mobility requiring adapted housing	1.6%	1.5%	1.5%	1.5%
With reduced mobility	1.7%	1.8%	1.9%	2.0%
	2017	2018	2019	2020

YEAR 2020	
With reduced mobility and the need for adapted housing	639
With reduced mobility	848
	1,487

Allocation of dwellings

Over the course of 2020, four new allocation processes were carried out, three by means of a draw and one by means of a selection process:

Data from “first allocations” made in 2020 came from the calls launched in 2015 (Senior Citizens and Ciutat Vella), which continued to be managed in 2016, 2017, 2016, 2017 and 2020, and from the Pere IV and Can Batlló development calls launched in 2017, the Tànger in 2018, the Can Fabra, Sancho de Àvila and Sovelles in 2019 and the Via Augusta, Cal Cisó and Germanetes, direct management with developers and other dwellings located in various locations in Barcelona.

Grant-application campaigns initiated in 2020	
Draw	13 rental dwellings in the Via Augusta development
	17 dwellings for rent in the Cal Cisó development
	30 rental dwellings in the Germanes development
Selection process	49 housing units with services for the elderly in the Alí Bei development
Type of allocation	
New	192
Used	148
TOTAL	340

Allocation procedures in 2020 for housing-allocation campaigns:

Housing-allocation calls*		Tenancy system	Allocation procedures
CAMPAIGNS MANAGED BY THE BARCELONA HOUSING CONSORTIUM			
ALLOCATION PROCEDURES IN 2020 FOR CALLS LAUNCHED IN 2020			
Draw	30 rental dwellings in the Germanes development	Social rent	32
	17 dwellings for rent in the Cal Cisó development	Rent	19
	13 rental dwellings in the Via Augusta development	Rent	17
ALLOCATION PROCEDURES IN 2020 OF CALLS COMMENCED IN OTHER YEARS			
Selection process	36 Tànger dwellings to be let to socially and financially vulnerable people	Social rent	11
	10 Can Batlló dwellings to be let to socially and financially vulnerable people	Social rent	3
	178 assisted-housing dwellings with services for senior citizens	Social rent	1
Draw	60 dwellings for general sale in the Sovelles development	Ownership	54
	68 leasehold dwellings in the Sancho de Àvila-II development	Leasehold	19
	41 dwellings for rent in the Can Fabra development	Rent	14
	Social rental housing in several developments in Barcelona	Rent	8
	85 rental dwellings in the Ciutat Vella district	Rent	3
	42 surface-right dwellings in the Pere IV development	Leasehold	3

* Other available dwellings were allocated through the lists of these campaigns, in addition to those of the specific development.

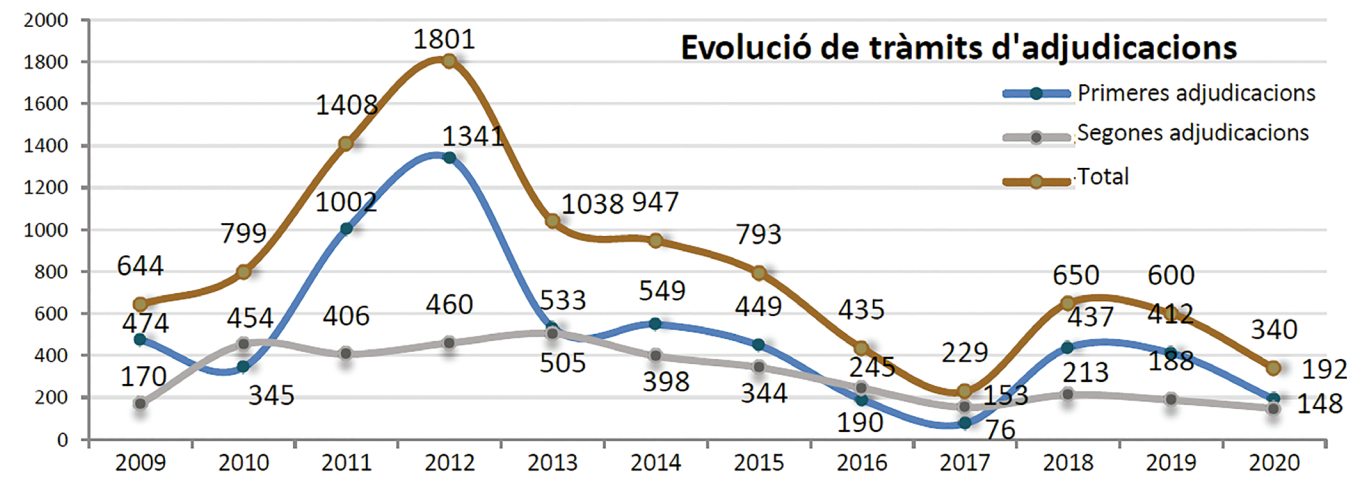
Housing-allocation calls*		Tenancy system	Allocation procedures
CAMPAIGNS MANAGED DIRECTLY BY THE DEVELOPERS			
ALLOCATION PROCEDURES IN 2020 FOR CALLS LAUNCHED IN 2020			
Rent	Developer-management dwellings for rent	Rent	8
ALLOCATION PROCEDURES IN 2020 OF CALLS COMMENCED IN OTHER YEARS			148
Total 2020			340

* Other available dwellings were allocated through the lists of these campaigns, in addition to those of the specific development.

33,249 applicants had responded to calls for allocation process, involving 5,555 homes, since the Register’s creation.

Dwellings	Awardees contacted	Allocated	Awaiting allocation	Waived allocations	Withdrawn allocations	Refused allocations
5,555	33,249	5,432	8	10,394	11,937	5,478

Development of allocation procedures



Main reasons for waived allocations

2020 saw the percentage of allocations waived for financial issues (financial situation, dwelling price and mortgage rejection) drop to 27%, having represented 33% of all waived allocations in the previous year.

Subjective reasons for waiving allocations remained at around 33%. Notable reasons mainly included not liking the dwellings' locations.

On the other hand, personal reasons or waived allocations without reasons remained at 29%.

Waived allocations	2020		TOTAL	
Financial situation/ Unemployment	48	20%	2,409	23%
Far from work	3	1%	274	3%
Did not like the area	43	18%	1,690	17%
Did not like the flat	22	9%	1,488	14%
Already had a flat	23	10%	530	5%
Preferred another type	15	6%	450	4%
Refused mortgage	8	3%	219	2%
Dwelling price	9	4%	531	5%
Change in family composition	10	4%	302	3%
Others (1)	61	25%	2,501	24%
TOTAL	242		10,394	

(1) Others: no reason; personal reasons, parallel allocation proceedings.

• Housing allocations for social-emergency situations

The Housing Consortium has dwellings from the Social Rental Housing Fund at its disposal for cases of vulnerability and imminent loss of home, which it allocates through the Barcelona Social Emergencies Board.

The Board is tasked with assessing cases heard at Barcelona's Housing offices and allocating dwellings from the Social Rental Housing Fund available at the time of the Board’s meeting.

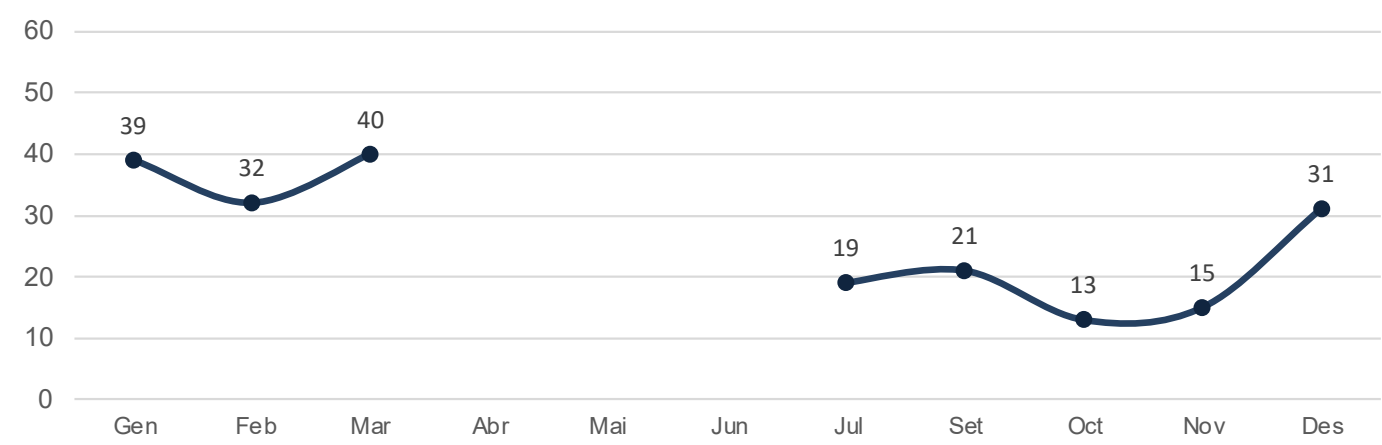
Assessment Board

2020 saw eleven meetings held by the Assessment Board for allocating dwellings in response to emergency situations, during which a total 210 new housing-eviction situations were analysed, a total of 153 emergency cases considered and 143 dwellings allocated from the Social Rental Housing Fund. An alternative solution was found for 17 applications. 33 cases were still being processed on 31 December 2021.

There 567 cases favourably assessed by the Emergencies Board and awaiting an allocated dwelling on 31 December 2020.



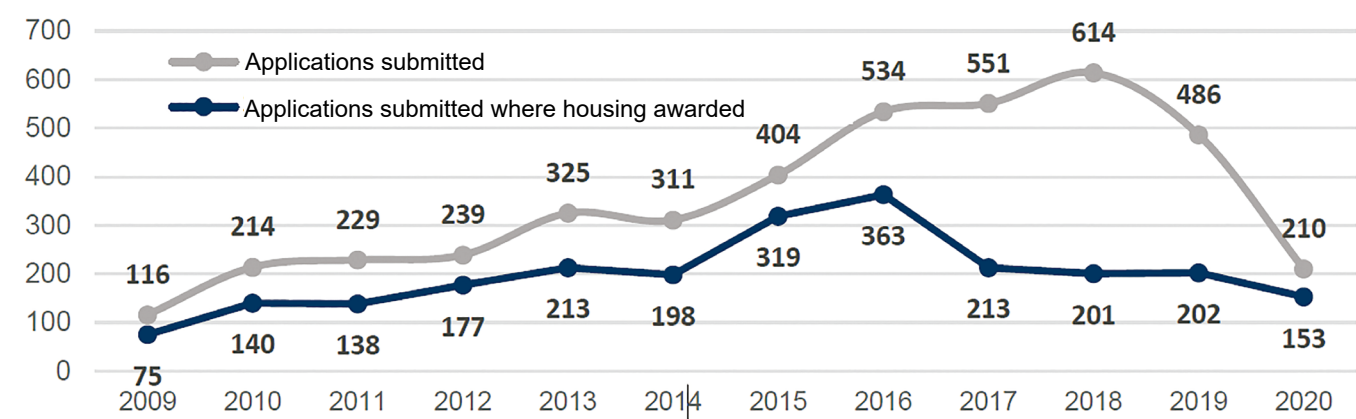
Applications analysed by the Assessment Board in 2019



* There are no Board meetings held in August. As exceptions, no Board meetings were held in April, May and June in 2020, because of the Covid-19 pandemic.

Development of submitted and considered applications

Applications	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	TOTAL
Submitted	116	214	229	239	325	311	404	534	551	614	486	210	4,233
Accepted	75	140	138	177	213	198	319	363	213	201	202	153	2,392
% Considered/ submitted	64.66%	65.42%	60.26%	74.06%	65.54%	63.67%	78.96%	67.98%	38.66%	32.74%	41.56%	72.86%	56.51%



The previous year saw a drop in number of social-emergency applications submitted, owing to the suspension of evictions during the period of the Covid-19 healthcare emergency.

Distribution of considered applications, by district

District	2009 *	2010	2011	2012	2013	2014	2015	2016	2017	2018 **	2019 ***	2020 ****	TOTAL
Ciutat Vella	19	33	29	30	32	35	44	66	26	24	27	23	388
Eixample	5	6	7	11	17	15	32	31	25	19	23	16	207
Sants-Montjuïc	5	10	10	25	31	24	56	50	36	31	35	28	341
Les Corts	1	1	0	1	3	3	3	4	5	4	4	4	33
Sarrià - Sant Gervasi	5	7	3	3	6	4	7	11	8	6	6	0	66
Gràcia	2	6	2	6	7	7	13	15	9	14	10	8	99
Horta-Guinardó	7	20	21	16	24	25	41	46	19	24	22	14	279
Nou Barris	13	15	23	31	37	32	45	52	21	27	28	15	339
Sant Andreu	2	7	8	5	16	14	24	24	12	12	13	16	153
Sant Martí	16	35	35	49	40	39	54	64	52	40	34	29	487
TOTAL	75	140	138	177	213	198(1)	319(2)	363(3)	213(4)	201(5)	202(6)	153(7)	2,392

(1) An alternative solution was found for 7 other applications. (2) An alternative solution was found for 9 other applications. (3) An alternative solution was found for another 13 applications. (4) An alternative solution was found for another 30 applications. (5) An alternative solution was found for other 26 applications. (6) An alternative solution was found for another 11 applications. (7) An alternative solution was found for another 17 applications.
(*) An error in the data for 2009 has been amended. Previous annual reports stated that in the districts of Ciutat Vella and Sant Andreu, the estimated number of applications was 18 and 3, respectively, while the correct figures are 19 and 2.
(**) In 2018, the total number of accepted applications does not coincide with the total number of dwellings allocated. This is the result of some waived allocations, withdrawals and squatting carried out after the allocation. The number of dwellings allocated through the Emergency Board in 2018 came to 197.
(***) In 2019, the total number of accepted applications does not coincide with the total number of dwellings allocated. This is the result of some waived allocations, withdrawals and squatting carried out after the allocation. The number of dwellings allocated through the Emergency Board in 2019 came to 192.
(****) In 2020, the total number of accepted applications does not coincide with the total number of dwellings allocated. This is the result of some waived allocations, withdrawals and changes in housing pending to be carried out. The number of dwellings allocated through the Emergency Board in 2020 came to 143.

2009 saw the Allocation Board consider 2,392 applications made by household units on account of social emergencies.

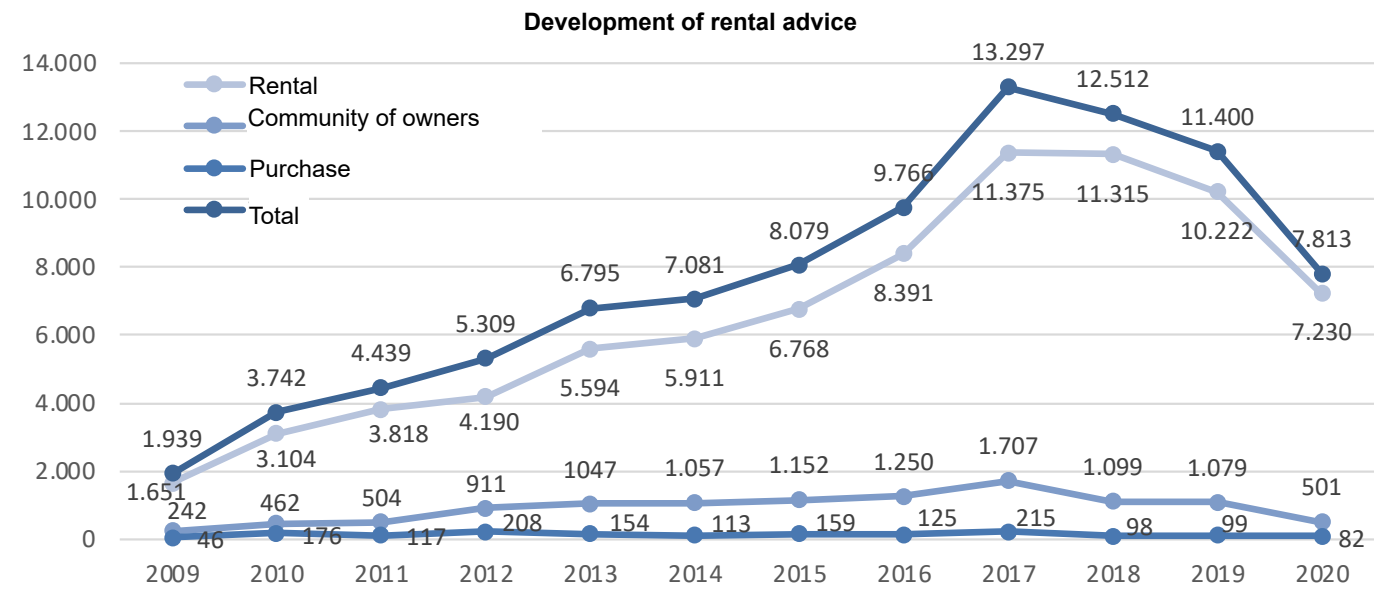
DECENT USE OF HOUSING

A high demand for this line of the Consortium's activity continued during the development of the current economic and social situation.

• Information, legal advice and mediation on housing

The Housing Office Network continued to offer its information and legal-advice service on housing matters, through specialist lawyers.

The assistance figures for 2020 have fallen slightly in comparison to the previous year. The largest number of cases of assistance had to do with rent, accounting for 92.54% of the total. The reason for this decline is directly linked directly to the effect of lockdown due to the Covid-19 social and health crisis.



Demand for information service relating to decent use of housing

Subject matter of the advice	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	TOTAL
Rent	1,651	3,104	3,818	4,190	5,594	5,911	6,768	8,391	11,375	11,315	10,222	7,230	79,569
Community of property owners	242	462	504	911	1,047	1,057	1,152	1,250	1,707	1,099	1,079	501	11,011
Purchase	46	176	117	208	154	113	159	125	215	98	99	82	1,592
Social-emergency cases	116	214	229	239	325	311	404	534	551	614	486	210	4,233
Harassment	82	42	26	18	30	22	27	45	51	35	41	19	438
Ofideute(1)				292	602	468	412	380	272	153	120	38	2,737
Rent-related mediation(2)				37	169	180	485	1,087 (3)	1,556 (4)	1,520 (5)	1,273 (6)	825 (7)	7,132
TOTAL	2,137	3,998	4,694	5,895	7,921	8,062	9,407	11,812	15,727	14,834	13,320	8,905	106,712

(1) In operation since July 2012, figure corresponds to the launched cases per year. (2) In operation since October 2012. (3) includes 135 situations analysed. (4) includes 319 situations analysed. (5) includes 331 situations analysed. (6) includes 334 situations analysed. (7) Includes 143 situations analysed

• Property mobbing

A rise in problematic situations was detected throughout 2020, where tenants found themselves at risk of losing their home through legal proceedings from owners. These situations were tackled through protection against possible property mobbing.

A total of 19 new situations of possible coercive proceedings against tenants were analysed that year by the Housing offices' legal services, as a result of which mediation was commenced between the corresponding parties to resolve their disputes.

A new intervention unit was launched to strengthen this service, collaborating directly with the housing offices, to deal with such situations, especially where those involving possible property mobbing. The unit acts with properties referred by Housing offices, thoroughly analysing each specific case, making a diagnosis and then devising and implementing an intervention strategy in coordination, where appropriate, with the Housing Discipline Unit. Note, regarding this line of action, the use of administrative proceedings by the Housing Discipline Unit as a new tool against property mobbing.

• **Information and advice service on mortgage-payment arrears (Ofideute)**

Ofideute aims to assist city residents with their difficulties relating to mortgage payments and their contractual liabilities.

The service may also intercede between families and the financial organisations that granted the mortgages, in order to broker suitable solutions adapted to the current payment capacities of the parties concerned, making it possible for their credit to be returned and preventing the loss of their homes; or otherwise reaching an inexpensive termination of the loan.

Providing assistance since July 2012 to people requesting this service, Housing offices would analyse their financial situation and propose, where necessary, the most appropriate solution for referral to the Ofideute service tasked in turn with interceding with the mortgage lenders in each case.



Ofideute applications (by year of the cases' commencement)

	2014	2015	2016	2017	2018	2019	2020
Ciutat Vella	43	45	53	13	3	2	0
Eixample	25	26	19	14	2	4	2
Sants-Montjuïc	48	31	50	25	27	10	8
Les Corts	14	16	7	6	1	3	4
Sarrià - Sant Gervasi	6	2	2	0	0	0	0
Gràcia	3	8	19	8	4	3	0
Horta-Guinardó	81	56	25	27	20	20	1
Nou Barris	117	115	105	92	45	40	0
Sant Andreu	29	24	16	27	13	6	1
Sant Martí	102	89	84	60	38	32	22
TOTAL	468	412	380	272	153	120	38

• **Rent-mediation service**

Launched in October 2012, the rent-mediation service aims to assist city residents in situations where they find it difficult to pay their rent, with the intention of opening negotiations with the property owner, where necessary, in order to find the most suitable solution that enables the tenants to keep their home.

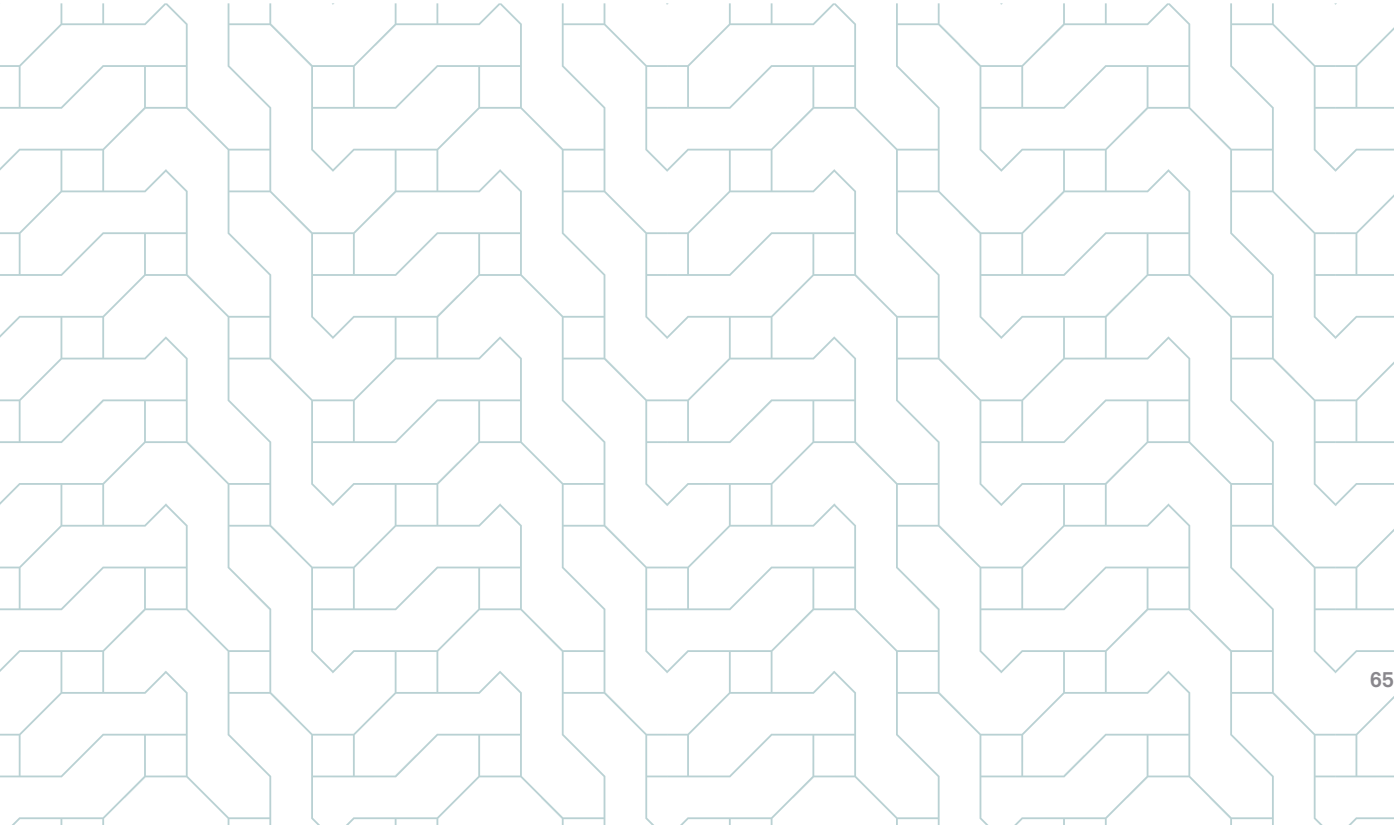
In 2016, new negotiation tools were introduced, enabling the service to increase the number of situations analysed and tackled through mediation. We highlight the call for applications for allowances for maintaining rented dwellings and for mediation referrals and incentives for including dwellings subject to court proceedings into Barcelona's Rental Housing pool, which

helped to increase the possibilities for resolution and agreement that would prevent the loss of homes.

It had mediated in 7,095 cases since its launch in October 2012, through legal services in Housing offices; of these, 4,268 were completed, with a favourable agreement reached between the parties in 45% of the cases.

Mediations	2013	2014	2015	2016	2017	2018	2019	2020
Performed	169	180	485	1,087 (1)	1,556(2)	1,520(3)	1,273(4)	825(5)
Completed	147	125	281	649	1,032	984	662	388
Being processed on 31/12			204	303	205	205	277	294
Completed with a favourable agreement	75	63	126	282	369	359	274	221
% agreement	51.02%	50.40%	44.83%	43.45%	35.75%	36.48%	41.38%	56.95%

(1) includes 135 situations analysed. (2) includes 319 situations analysed. (3) includes 331 situations analysed. (4) includes 334 situations analysed. (5) Includes 143 situations analysed



• Other housing-related initiatives

Public-Housing Protection, Intervention and Mediation Team

This service was launched at the end of 2014. It operates in dwellings that are public, social or managed as part of a public programme. In general, they are included or eligible for inclusion in the Social Rental Housing Fund.

Functions requiring implementation were focused on four areas:

Reception and accompaniment for new public-housing tenants for integration into the housing environment and with the local resident community.

Mediation in disputes, in collaboration with all the players (promoters, social services) for implementing the best intervention strategy.

Analysis and assessment of possible cases of rent arrears, or difficulties in paying the rent agreed to, and the proposed action.

Monitoring tenants' contractual obligations and action in the face of possible payment defaults.

2020 saw the Public-Housing Protection, Intervention and Mediation Service carry out 550 interventions.

Type of intervention	2015	2016	2017	2018	2019	2020
Reception	91	126	144	169	143	73
Conflict	49	34	30	34	21	24
Payment arrears	158	135	256	275	230	67
Disputes and payment arrears		4				
Evictions	13	35	53	34	14	7
Regularisation	24	54	123	532	287	183
Monitoring contractual obligations	18	32	77	212	15	21
Banks	74	1				
Rent grants and Housing Pool		14	54	25		195
Total No. interventions	427	435	737	1,281	710	570

Intervention and mediation service in response to situations involving loss of home or squatted premises in Barcelona (SIPHO)

The SIPHO Service works in cases where social support is needed by families going through eviction processes, to prevent such evictions from occurring or to manage and minimise the effects of losing a home.

The SIPHO service intervenes preventively in situations of possible loss of housing, providing the necessary support to the affected households, developing communication functions, and promoting mediation procedures with the people involved and the owners, in order to reach agreements between the parties that favour the maintenance of the home, try to prevent the loss of the home and, in case it is not possible, reduce the effects that this loss can generate.

The functions carried out were focused on the following aspects:

• To act against lawful and unlawful evictions affecting vulnerable people and families requiring specialist social and educational accompaniment for managing and minimising the effects of losing their home.

• To intervene immediately, intensively, preventively and proactively.

The service also acts in cases of squatting.

• To assist cases of evictions.

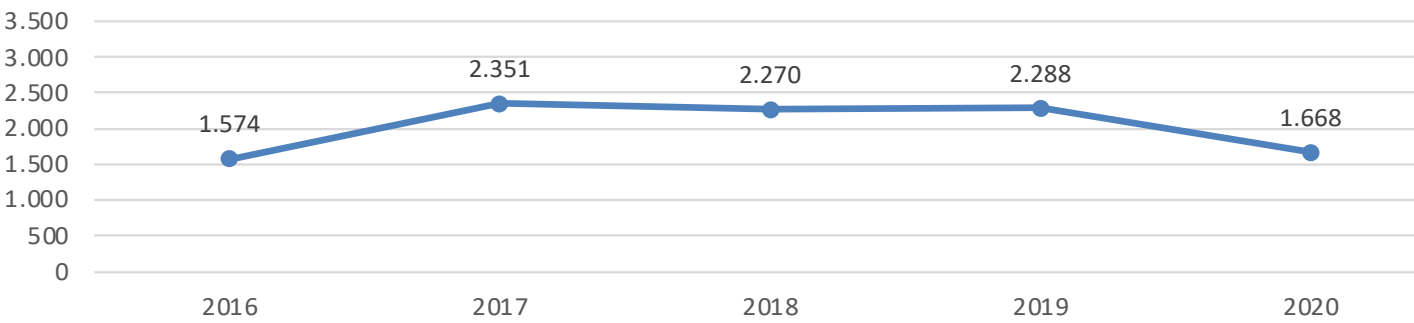
• To provide social accompaniment.

• To open dialogue and mediate.

• To analyse and diagnose unstable and vulnerable residential situations.

Households units assisted by district, 2020				
	Cases	% of the total	District households	% of total households
Ciutat Vella	239	14.33%	44,505	0.54%
Eixample	207	12.41%	117,935	0.18%
Sants-Montjuïc	240	14.39%	77,820	0.31%
Les Corts	37	2.22%	33,215	0.11%
Sarrià - Sant Gervasi	70	4.20%	57,010	0.12%
Gràcia	78	4.68%	55,015	0.14%
Horta-Guinardó	202	12.11%	71,555	0.28%
Nou Barris	268	16.07%	68,285	0.39%
Sant Andreu	154	9.23%	61,685	0.25%
Sant Martí	173	10.37%	97,055	0.18%
BARCELONA	1,668	100%	684,080	0.24%

Barcelona	2016	2017	2018	2019	2020
	1,574	2,351	2,270	2,288	1,668



• Barcelona's Rental Housing Pool

The Rental Housing Pool offers mediation services between owners of empty homes and potential tenants, with the aim of increasing the number of rental homes at affordable prices.

It is answerable to the Consortium and managed through Housing offices and the technical management of action initiative programmes for dignified use of housing and rent-payment grants.

- A boost was given to the “Tu tens la clau” campaign for promoting the Rental Housing Pool as an affordable housing alternative in the city.
- The campaign led to the offer of 722 dwellings, 140 of which were included in the Pool at the end of that year. 56% of the dwellings inspected required renovation work to make them habitable.



- Advantages for the property owners were maintained, with special emphasis on the following:
 - Guaranteed receipt of rent payments.
 - Subsidies for work on dwelling interiors.
 - Incentives for including vacant dwellings or regularising dwellings where there are legal proceedings in progress over rent arrears.
 - Technical, legal and social accompaniment.
- 2020 saw the Housing Pool expand with the signing of 150 new contracts.
- The number of accumulated and current additions in 2020 stood at 956.

Continuity was given to the proposals for linking the Pool to other grants (implicit where especially urgent dwellings were added), so that tenants could keep their home or have easier access to one.

Mediation incentives were maintained, with the aim of preventing evictions and enabling families to keep their homes.

There were incentives of up to 6,000 euros for families facing legal proceedings, on condition that the situation would be regularised under a lease signed with the same family or household unit within the framework of the Pool.

Advantages to renting a flat through the Pool

- Municipal guarantee of receipt the rent or ‘Avalloguer’ (universal cover for rent arrears, for up to six months).
- Free technical, legal and social advice and monitoring.
- Free lease-management service.
- Insurance
- Processing habitability and/or and energy-efficiency certificates.
- 95% discount on property tax (IBI).
- Subsidies of up to 20,000 euros for work on habitability of flats.
- Incentives of 1,500 euros for inclusion of a vacant dwelling and incentives of up to 6,000 euros for regularising dwellings involved in legal proceedings.

Indicators for Barcelona's Rented Housing Pool

Current contracts	2005-2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	Current 2020
Social Rental Housing Pool	193	131	163	90	97	57	87	39	29	155	165	139	104	247
Youth Housing Pool	468	166	129	96	47	35	28	13	13	29	26	16	11	709
Total No. of leases	661	297	292	186	144	92	115	52	42	184	191	155	115	956

Analysis of rental income	2012	2013	2014	2015	2016	2017	2018	2019	2020
Social Rental Housing Pool	8.42	8	7.69	8.59	8.64	9.18	9.76	10.77	10.98
Youth Housing Pool	11.7	10.7	11.35	11.89	12.4(1)	13.21	13.61	13.95	13.89
Δ Pool rent / market rent	-27%	-26%	-32%	-28%	-30%	-31%	-28%	-23%	-21%

(1) SOURCE: Department of Statistics at Barcelona City Council

Analysis of demand										
Applications	2012	2013	2014	2015	2016	2017	2018	2019	2020	
Formalised (accumulated and pending occupation)	1,675	2,212	3,000	3,566	4,344	6,470	8,904	10,314	10,762	
Dwellings allocated	144	92	115	52	42	184	191	155	115	

Analysis of demand										
Dwellings	2012	2013	2014	2015	2016	2017	2018	2019	2020	
Brought into the Pool	260	173	105	53	72	226	165	152	140	
Leased	144	92	115(1)	52	42	184	191	155	115	

Up to 2019, owners who had kept their rental dwelling in the Pool were able to apply for subsidies equivalent to 50% of their property tax (IBI); that subsidy was replaced in 2020 with a 95% discount on their IBI liabilities, once the Declaration of asset of special interest or municipal utility has been applied for.

Subsidies for owners, equivalent to 50% of the IBI	2011	2012	2013	2014	2015	2016	2017	2018	2019 ⁽¹⁾
Amount (€)	52,228	46,003	46,422	43,507	49,131	48,125	74,401	67,486	97,297
Approved applications	426	377	348	319	361	342	556	471	654
Average amount per subsidy	123	126	139	141	145	149	141	144	149

(1) Provisional data.

‘Tu tens la clau’ campaign for attracting private dwellings to the Housing Pool

A boost was given to the “Tu tens la clau” campaign, with a message aimed at owners and highlighting the Pool’s advantages: “If you've got a flat you’d like to rent out with guarantees, facilities and responsibility, leave it with the rental housing pool”.

The advantages for homeowners as a whole continue to be a very competitive proposition, especially in cases where the dwellings need work to make them habitable.

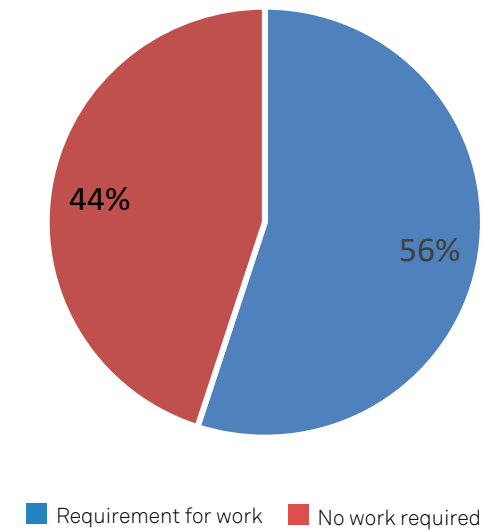
56% of the dwellings added to the Housing Pool received subsidies for renovation work, averaging 17,209 euros per dwelling.

The main information and reception channel for new owners had been the Housing website, as a consequence of the Covid situation and at the expense of entries from Housing offices and Mediation.

Means of contact with owners					
HOs	Website	Prospecting	Mediation	Housing discipline	Others
16%	66%	15%	0%	0.5%	2.5%

District	Dwellings under management 2020
Ciutat Vella	137
Eixample	86
Sants-Montjuïc	108
Les Corts	16
Sarrià - Sant Gervasi	13
Gràcia	18
Horta-Guinardó	71
Nou Barris	95
Sant Andreu	68
Sant Martí	110
TOTAL	722

Dwellings requiring work



• Granted use of private dwellings for the Barcelona Social Emergencies Board and under the “Housing First” programme

In accordance with the collaboration agreement signed on 23 December 2015 between Barcelona City Council and Hàbitat 3, a private foundation in the third social sector, to manage the programme for assigning vacant housing in 2016, the target of contracting 250 homes was achieved.

A new agreement was signed on 7 March 2019 between the Barcelona Housing Consortium and the third-social-sector Hàbitat 3 Private Foundation, extending the management of the programme for granting the use of 250 to 350 dwellings intended for the Emergency Board. In addition, it also takes over the management of the dwellings included in the "Housing First" programme by the Department of Social Care for the Homeless of the Directorate of Social Intervention Services - Social Rights to oversee the 50 dwellings currently available and to increase them by 25 more, for a total of 75 units.

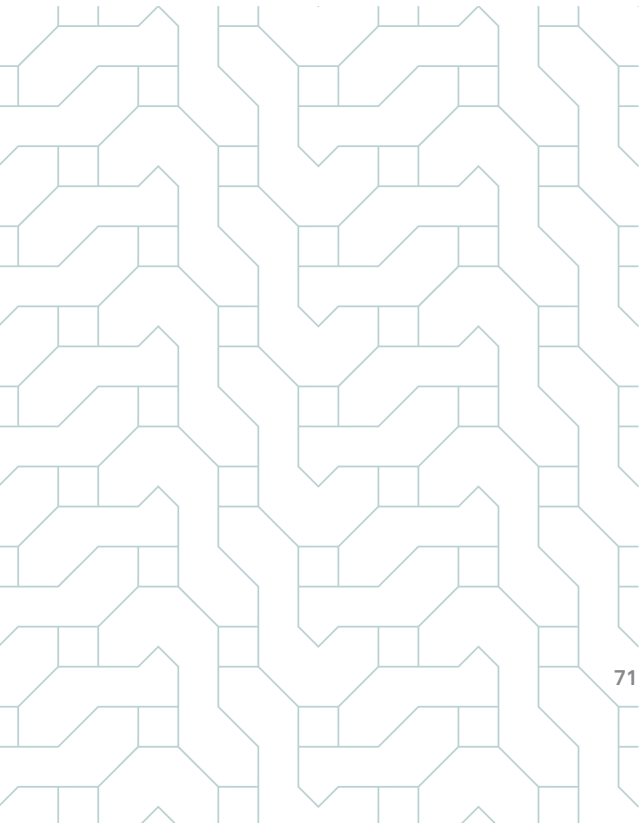
New additions in 2020 were used for covering demand from the Emergency Board, as soon as there were replacements for dwellings taken out of the Pool following the termination of their use provided for under the agreement of 2015. The difference between the 314 contracts granting use (dwellings brought into the pool) and the 266 rental contracts (families provided with accommodation) is justified as they were dwellings either in the process of renovation work required for habitability or already available, awaiting allocation to tenants by the Emergency Board.

As regards the “Housing First” programme, the dwellings were administered in coordination with the organisations that were carrying out social monitoring of the programme's participants.

Indicators for the programme for granting use of private dwellings to the Pool

Cession of housing in 2020	
Signed cession contracts	314
Average rental for owners	€671
Lease agreements in 2020	
Dwellings with leases signed as at 31/12/2020	266
Average rent for tenants	€131
Housing First (Primer la Llar) lease agreement programme 2020	
Dwellings with leases signed as at 31/12/2020	21
Average rent for tenants	€48

Social support continued in 2020 for especially vulnerable people and families, given housing under the programme, to monitor the proper use of the dwelling and compliance with contractual obligations.



• Subsidies for housing payments

Results of the management of the following programmes in 2020: fair rent; special-emergency benefits; grants for helping to minimise the economic and social impact of Covid-19 on usual-residence rent; rent subsidies; rent subsidies for senior citizens and financial benefits for rent and social-emergency payments arising from mediation in Barcelona.

- Fair rent. Benefits for rent payments: 470 cases have been processed in Barcelona.
- Special emergency benefits for rent / mortgage arrears and access to housing for people evicted from their homes: 683 cases were processed in Barcelona.
- Rent-payment subsidies: 8,601 cases were processed in Barcelona.
- Subsidies for including private dwellings in Barcelona's Rental Housing Pool programme: 96 cases were processed in Barcelona.
- Financial benefits for rent and social-emergency payments resulting from mediation in Barcelona and rent-payment benefits: 2,263 cases were processed.
- Grants for helping to minimise the economic and social impact of Covid-19 on main-dwelling rent: 4,489 cases were processed in Barcelona entirely from Housing offices.
- Rent subsidies for senior citizens: 1,383 cases were processed in Barcelona.



‘Fair rent’. Rent-payment allowances

The role of Housing offices is to examine and process cases well as bring about their proposed resolution.

Number of “Fair Rent” subsidies in the city of Barcelona			
Year	Submitted	Awarded	Awarded/ submitted
2014	2,807	2,535	90%
2015	2,704	2,522	93%
2016	2,305	2,175	94%
2017	2,071	1,949	94%
2018	1,986	1,767	89%
2019	1,716	1,496	87%
2020	1,853	1,589	86%
TOTAL	15,442	14,033	91%

Rent allowance renewals

Awarded by the Catalan Government in 2020, these grants were generally aimed at individuals who had already been beneficiaries of previous calls for grant applications. These benefits were intended to protect their beneficiaries from possible legal eviction proceedings for defaulting on their rent payments or foreclosure for mortgage payment defaults, thereby enabling applicants and their household unit to continue living in their home as well as facilitating access to housing for individuals evicted from their home.

Number of rent-payment subsidy renewals			
Year	Submitted	Awarded	Awarded/ submitted
2020	470	462	98%

Rent-payment subsidies for senior citizens

The Catalan Housing Agency published Resolution TES/662/2020, of 9 March, approving the rules governing the awarding of rent-payment subsidies to senior citizens on a competitive basis.

Number of rent-payment subsidies			
Year	Submitted	Awarded	Awarded/ submitted
2020	1,383	1,127	81%

Special-emergency allowances

This is a Catalan Government grant, and the Barcelona Housing Consortium is in charge of examining and processing the cases. It is only available for people evicted from their homes, where the Consortium is also responsible for proposing solutions.

These benefits were intended to protect their beneficiaries from possible legal eviction proceedings for defaulting on their rent payments or foreclosure for mortgage payment defaults, thereby enabling applicants and their household unit to continue living in their home as well as facilitating access to housing for individuals evicted from their home.

Applications submitted							
Year	Rent	Mortg. payments	Evictions	Unemployed individuals	Total	Subsidies allocated	% awarded / submitted
2012	684	82			766	485	63%
2013	795	87	32		914	488	53%
2014	799	75	104	656	1,634	1,032	63%
2015	959	64	89		1,112	626	56%
2016	731	59	97		887	611	69%
2017	676	40	95		811	519	64%
2018(1)	491	40	90		621	300	48%
2019(2)	363	22	64		449	225	50%
2020(3)	623	17	41		681	360	53%
TOTAL	6,121	486	612	656	7,875	4,646	59%

(1) 2018: 8 cases were still being processed on 31 December. (2) 2019: 99 cases were still being processed on 31 December. (3) 2020: 600 cases were still being processed on 31 December.

Rent subsidies

In accordance with Chapter III of Royal Decree 106/2018, of 9 March which regulates the 2018-2021 housing rental subsidy plan, the fourth call for rent-payment subsidies was published.

Acting in accordance with Chapter III of that Royal Decree, the Catalan Housing Agency published Resolution GAH/921/2018, of 14 April, approving the rules governing the awarding of rent-payment subsidies to senior citizens on a competitive basis, and Resolution GAH/970/2018, of 16 May, publishing the call for subsidy applications for 2018.

The Catalan Housing Agency published Resolution TES/986/2020, of 8 May, approving the rules governing the awarding of rent-payment subsidies on a competitive basis , and Resolution TES/1096/2020, of 19 April, opening the call for subsidy applications for 2020.

The role of Housing offices was to examine and process cases as well as propose solutions in favour or against them.

Year	Submitted	Awarded	Awarded/ submitted
2015	2,880	2,200	76%
2016	4,210	3,581	85%
2017	6,065	4,935	81%
2018	6,664	5,338	80%
2019	8,553	4,399	51%
2020	8,601	4,120	48%
TOTAL	36,973	24,573	66%



Allowances for rent and social-emergency payments resulting from the Barcelona Housing Consortium's mediation in Barcelona

Barcelona City Council's budget for allocating payment grants for rental housing enabled the launch of two calls for grant applications, managed by the Barcelona Housing Consortium.

These are allowances for tenants to remain in their rental housing and for those families referred following mediations carried out by the Housing Office Network.

The Housing Consortium's Standing Committee approved the following:

- Approval was given in December 2019 to the one-off amendment to and consolidated text of the rules governing the 2020 call for applications for social-emergency economic benefits resulting from mediation in Barcelona and was published in official gazettes on 24 and 30 January 2020.
- Approval was given on 26 May 2020 to the amendment of the 2020 call for awarding social-emergency benefits resulting from mediation in Barcelona by broadening their target groups and was published in official gazettes on 18 and 26 June 2020.
- In June 2020, the 2020 call on rent-payment benefits in Barcelona, which was published in official gazettes on 13 July with a total budget of 7,000,000 euros.

The target groups for the 2020 call for mediation were as follows:

- Household units signing a housing lease agreement, following the conclusion of their stay and process for inclusion in a residential resource from the Barcelona Inclusion Housing Network or in a residential resource for women gender-violence victims, where the reference service is SARA (Assistance, Recovery and Shelter Service) or ABITS (Agency for a Comprehensive Approach to Sex Work) at Barcelona City Council, as well as individuals who had lost their residential home and signed a new rental contract at the request of the Assessment Board for Allocating Dwellings for Social Emergencies.
- Household units assisted by the Barcelona Housing Offices Network's mediation service and which:
 - Had signed a rental contract through Barcelona's Rental Housing Pool.
 - Had agreed to a minimum reduction of €50 per month in rent, provided they submitted their requests within a maximum period of 120 days, as from the effective date of the agreed reduction signed with the owner. On an exceptional basis, the requirement of the rental repayment agreement will not be enforceable if legal proceedings have been initiated for non-payment of rental payments or if there has been an official notification of a claim for the rent arrears by the owner.
 - Had received reliable notice from the owner warning them of the rental contract's termination and were in a position to maintain it, through the Housing offices' mediation services.
- Household units that had been beneficiaries of temporary guaranteed grants and/or the support service for accessing housing allocated by the Area of Social Rights at Barcelona City Council.

Year	Submitted	Awarded	Awarded/ submitted
2019	297	240	81%
2020	396	324	81%
TOTAL	693	553	80%

The target groups of the 2020 call for rent subsidies were the beneficiaries of the rent subsidies in the city of Barcelona corresponding to the 2019 call and the beneficiaries of the social emergency economic benefits derived from the mediation in the city of Barcelona in 2019.

Year	Submitted	Awarded	Awarded/ submitted
2015	3,827	2,920	76%
2016	2,453	2,141	87%
2017	2,029	1,935	95%
2018	1,851	1,736	94%
2019	1,839	1,763	96%
2020	1,867	1,745	93%
TOTAL	13,866	12,240	88%

There were 27 appeals corresponding to renovation applications and 8 mediations on the concluding date of this report.



Summary of the development of approved applications

In 2020, a total of 8,728 rent- and mortgage-payment grants were allocated, through programmes for fair rent, special-emergency allowances, rent-payment subsidies and municipal rent-payment allowances.

Aid programme	2015	2016	2017	2018	2019	2020
Fair-rent applications approved per year	2,522	2,175	1,949	1,767	1,496	462
Rent-payment subsidies for senior citizens	-	-	-	-	-	1,127
Special-emergency applications approved per year	626	611	519	300	225	360
Grants to minimise the impact of Covid-19	-	-	-	-	-	590
Rent subsidies	2,200	3,581	4,935	5,338	4,399	4,120
BHC rent-payment grants	2,911	2,364	2,138	1,990	2,003	2,069
RBE current applications per year	854	704	0	0	0	0
Total grants awarded	9,113	9,435	9,541	9,395	8,123	8,728
Budget	€19,957,660.25	€21,301,959.59	€23,859,824.72	€23,582,995.39	€21,059,822.32	€22,924,445.79

Other rent grants

In addition to the programmes described above, there are other rental subsidy programmes for specific groups. These are grants for paying rental deposits and the first month of rent for Barcelona's Rental Housing Pool flats, as well as incentive grants for including dwellings in Barcelona's Rental Housing Pool programme.

Rent subsidies, processed applications	Number
Subsidies for including dwellings into the BHLLB	96

Grants for helping to minimise the economic and social impact of Covid-19 on usual-residence housing rent

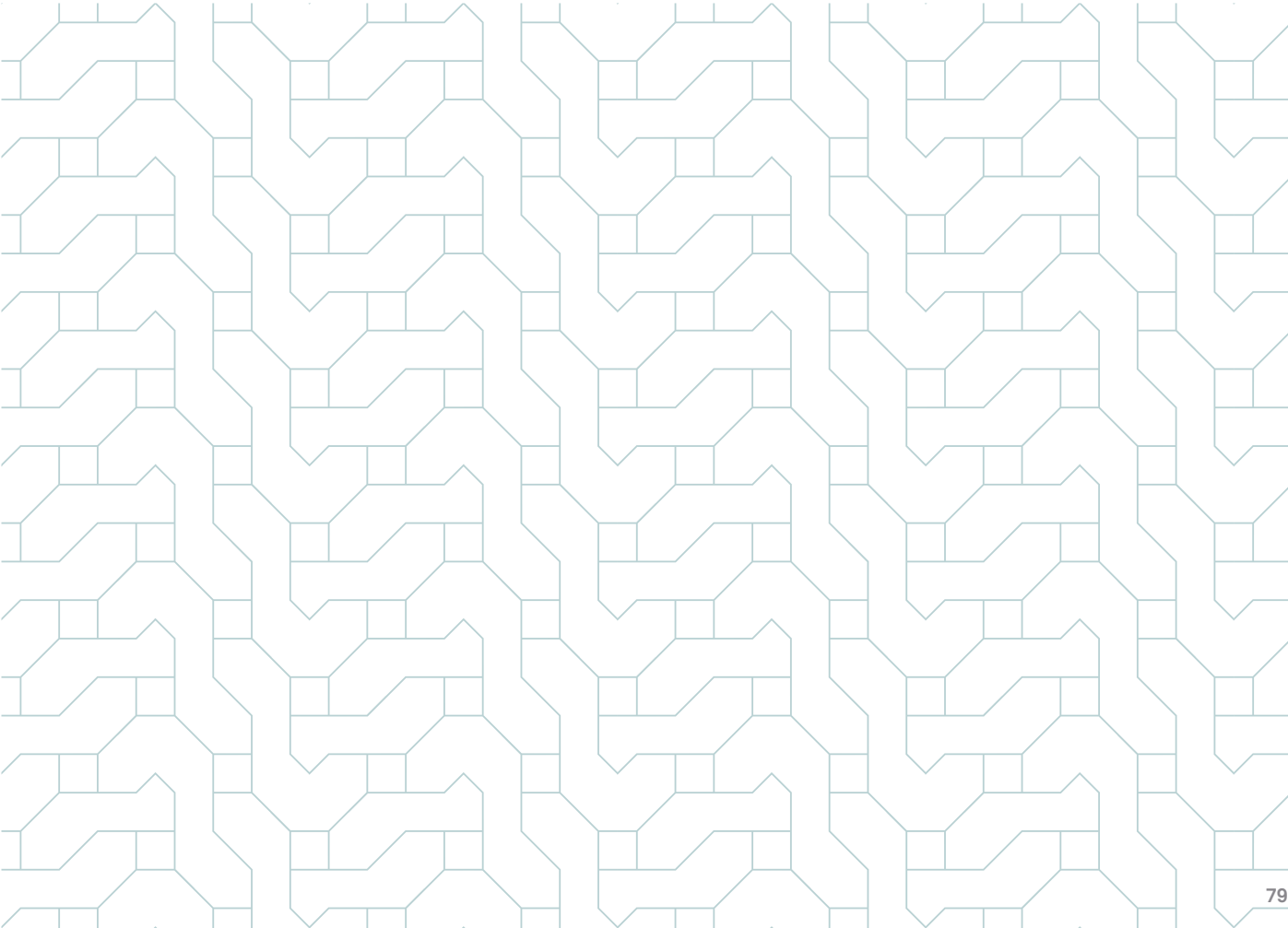
The Catalan Housing Agency published Resolution TES/1047/2020, of 12 May, setting out the terms and conditions for accessing grants to help to minimise the economic and social impact of Covid-19 on usual-residence housing rent.

This resolution was intended to set out the terms and conditions for accessing rental grants, through direct awards, for usual-residence tenants who had been affected by the economic and social impact of Covid-19.

The purpose of these grants was to resolve provisional problems in partial or full rental payments.

More specifically, the grants were also meant to be used for assisting repayments of provisional funding grants regulated under Article 9 of Royal Executive Decree 11/2020, of 31 March, adopting supplementary emergency measures in the social and economic arenas for taking on Covid-19, where otherwise not possible.

Year	Submitted	Awarded	Awarded/submitted
2020	4,489	590	13%



7

BARCELONA SOCIAL HOUSING COUNCIL



INTRODUCTION

It was in the framework of the Barcelona Housing Consortium, made up of the Catalan Government and Barcelona City Council, that the Barcelona Social Housing Council (BSHC) was created as a consultative and participatory body on housing policy in the city.

The BSHC was set up on 26 February 2007, representing an opportunity for making effective a new citizen-participation space on the matter of housing, aimed at providing a tool for generating opinions and proposals and at promoting their analyses.

The Social Housing Council came about from the experiences of the social-housing working group at Barcelona City Council's Municipal Social Welfare Council. The specificity and importance

of the issues compelled the Barcelona Housing Consortium to create the BSHC and provide it with a broad representation of the various social stakeholders, some more specific functions and deeper involvement in, and monitoring of, issues relating to housing policy and the Consortium's activity.

This Council therefore met a new social framework where housing had become a priority issue at all levels and which therefore needed a new participatory framework to ensure it was representative and plural. A forum for discussions, participation and sharing was therefore created, enriching the municipal housing policy.

THE SOCIAL HOUSING COUNCIL'S FUNCTIONS

- To advise on all the issues that the Barcelona Housing Consortium, Barcelona City Council and the Catalan Government Authority asked its opinion on.
- To provide information on draft municipal byelaws and other general provisions affecting housing.
- To generate debate on the main tools of municipal housing policy and put together proposals for action, by drafting its own reports, aimed at the Housing Consortium and its constituent authorities.
- To monitor and assess compliance with Barcelona's Housing Plans.
- To monitor and assess compliance with Barcelona's Renovation Plans.
- To monitor and assess compliance with the Act on Right to Housing in Catalonia and with the plans implemented by the Catalan Government, in Barcelona's area of application.
- To take part in the process for defining new indicators associated with the city's housing market.
- To promote activities and organise day events and talks on the social-housing priorities established by this Council.
- To use information and communication technologies for extending the debate on housing policies to all city residents.
- To take part in the preparation of the participatory reports compiled in the area of Barcelona's housing policies.
- To prepare participatory reports and implement its own participatory processes for transfer to the City Council or governing bodies of the city and Consortium.

THE COUNCIL'S ORGANISATION

The Barcelona Social Housing Council is the Consortium's consultative and participatory body, governed by regulations, the Consortium's Articles of Association and the City Council's Rules for citizen participation. The Council is divided up into a Full Meeting, a Standing Committee and working groups. The Chair, Deputy Chairs, members of the Board and the Technical Secretary all take part in it.

The plenary assembly is made up of more than a hundred members, representing the Generalitat and the City Council, municipal political groups, public bodies and companies related to housing planning and construction, social housing developers and managers, construction companies, housing developers and owners, platforms and organisations for the defence of rights, foundations and federations of third-sector organisations, financial or real estate entities, cooperative organisations, university social councils, professional associations, individuals and representatives of the judiciary. The Standing Committee is made up of the Chair, the Deputy Chairs and as many as a dozen further members, belonging to Full Council and appointed by the Chair from among the various sectors represented at the Full Council, following consultation at the body itself.

In 2015, the Barcelona Social Housing Council took over the bodies making up the Joint Committee on evictions in Barcelona (created in 2011).

RENEWING THE COUNCIL'S REGULATIONS

Barcelona City Council approved new rules in October 2017 governing citizen participation, providing a new framework establishing and clarifying the channels for political participation, the necessary resources for implementing them and a system of guarantees seeing to their proper use and effectiveness.

These new regulations provided a strong boost to citizen initiatives, fostered direct-democracy channels, opted for a hybrid participation between digital and in-person formats and put special emphasis on guaranteeing an inclusive participation that would take into account the diversity and needs of the population.

The SHC's Secretary initiated a process to renovate the body's internal regulations, in force since the Council's creation, in order to adapt the Social Housing Council's running to the new rules. The process was started through the creation of a working group that reviewed the old regulations, in order to incorporate the points that were lacking and thereby reorganise participation, renew posts and incorporate or retire members of the Council, among other things. A new feature in these regulations was their aim to pave the way for the inclusion of remote media for monitoring future meetings.

The regulations were approved at the Full Social Housing Council Meeting of 28 March 2019 and went on to be ratified initially by the Barcelona Housing Consortium's General Board Meeting of 3 December, pending final approval following its publication in the Barcelona Province Official Gazette (BOPB), with the corresponding period of public scrutiny.

The following announcement was published in the BOPB on 25 November 2020 for the initial approval of the Regulations for the internal running of the Barcelona Social Housing Council.

The following agreement was adopted at the Barcelona Housing Consortium's General Board Meeting of 3 December 2019, in accordance with Article 11(f) of its Articles of Association:

TO GIVE INITIAL APPROVAL to the Regulations for the internal running of the Barcelona Social Housing Council; TO SUBMIT THE REGULATIONS to public scrutiny for a period of 30 working day starting from the day following their date of publication in the *Barcelona Province Official Gazette*; and TO GRANT THOSE REGULATIONS FINAL APPROVAL, automatically, where no

challenges to or claims against them have been lodged within the above-mentioned period.

The entire content of the text of the initially approved Regulations for the internal running of the Barcelona Social Housing Council was put on display for public scrutiny, in accordance with the above-mentioned agreement, for a period of 30 working days, starting on the day following the date of this announcement's publication in the *Barcelona Province Official Gazette*, so that those concerned could examine them and submit any challenges or suggestions they considered relevant. The deadline was 13 January 2021.

If no challenges had been submitted by that deadline, and under the agreement itself for the initial approval, the regulations would receive final approval.

INTERNAL WORK

A summary of the state of the Council's working groups, whose goal was to optimise the participation and the work carried out by the Council's voting members on the various tasks and challenges set out throughout the year, and make them more effective and dynamic, can be found below. It also reports on the meetings of the Standing Committee and the Plenary.

Note that 2020 was a difficult year for holding face-to-face meetings, because of the Covid-19 pandemic. This led to a fall in droop in the Council's activity, especially during the period from March to May. Some of the activities were resumed from June on, with a certain return to normal during the last quarter, above all, invariably in online format.

OPERATIONAL WORK GROUPS

• Renovation work group

The aim of this working group is to move the debate with the members of the Council on the conclusions and proposals made regarding the calls for renovation grants that arise year after year. The work carried out by this work group was reflected in the 2016, 2017 and 2018 calls for renovation grants. No meetings had to be convened in 2020, as there had been no new developments in these calls and the only renovations carried out had been on common parts of buildings.

Members and organisations taking part:

PSC Municipal Group, Ciutadans Municipal Group, PDeCAT Municipal Group, CUP Municipal Group, the Manager’s Office for Resources (Gender Mainstreaming Department), the Catalan Housing Agency, CCOO Habitatge Entorn, Barcelona Promoters’ Association (APCE), Celobert, Sostre Cívic, FAVB, ECOM Federation, Foment de l’Habitatge Social Foundation, Assís Centre d’Acollida, Hàbitat3 Foundation, Barcelona Association of Quantity Surveyors and Technical Architects, Management Agents’ Association, Barcelona Chamber of Urban Property, Anticipa Real Estate.

Led by the Head of the Department for Promoting Renovation and the Councillor's Office for Housing.

• Cooperative Housing Board

This board aims to provide the necessary tools for promoting various types of cooperative housing in the city and new usage models that will improve the general public's access to housing. The result of the willingness of both the Councillor’s Office for Housing and the Commissioner's Office for Social and Solidarity Economy to join forces, the Board is intended to bring together the stakeholders that play a key role in promoting this new model of housing tenure in Barcelona.

2020 saw one meeting held on 20 January, attended by 44 people, and another held online on 16 November, attended by 60 people, dealing with the following issues:

- State of invitations to tender for co-housing, sale of building leases and rent to non-profit organisations.
- Invitation to tender for entire-building renovations.
- Community Land Trust: state of play.
- Situation of cooperative housing developments currently in progress, by developer cooperatives.
- Coming initiatives to be carried out.

Members and organisations taking part:

Catalan Housing Agency, Commissioner for Cooperative, Social and Solidarity Economy, Barcelona Housing Consortium, La Borda, LaCol, Celobert, CCOO (Habitatge Entorn), EcoLAB CanNova, Barcelona Developers' Association (APCE), Seira Foundation, Comunitària, Straddle3 constructors SL, Federation of Catalan Housing Cooperatives, Borsa Social, Perviure, Ecopromoció, Gicoop. Associació Casa Alternativa, Asociación Española de Crowdfunding, UGT Qualitat Habitatge Social Llar Unió Catalònia, Vida en Comú, Cohabitar, Coop de Falç, Cohabitem Sarrià, Sostre Cívic, Roderal, Oikosvia, Col·lectiu Volta, FAVB, Gestió del Sòl, Fundació Ítaca, Becohousing, Cooperativa Parkfarm SL, Can70, Barcelona Provincial Council Housing Office, Caixa d’Enginyers, Triodos Bank, Cajamar, Caja Laboral, Fiare Banca Ètica, Fundació Coop57, La Dinamo, La Mangala, Llar Jove, Agència de Salut Pública i La Corrala i Hàbitat3, Fundació Habitat 8 Impuls, Ruderal, La Magrana, La Xarxaire, La Marina Community Health Board, Associació Abril Habitatge, Fem Ciutat, ServimCoop, Fundació Todo Ayuda, Barcelona Cessió d’Ús, La Innovadora, Arquitectura per la Convivència, La Chameta, Teb Habitatges, La Cooperatripa, La Domèstica de la Farga, Melrose, Cohabitatge Sant Andreu, Cohousing Barcelona.

Headed by the Cooperative Housing Board, the Manager’s Office for Housing and the Councillor’s Office for Housing.

• Energy-poverty work group

This working group began its activities in 2017, in response to demands from organisations and the general public for a body to monitor Barcelona City Council's implementation of energy-poverty policies. This is the body for improving and debating the strategies, mechanisms, policies and interventions implemented by the Authority through EAPs (energy-advice points).

- 2020 saw one meeting held on 27 January (with 18 people attending) and another, held online, with 21 people attending), dealing with the following issues:
 - The first meeting was held after the Work Group on Energy Poverty decided to focus on the issue of squatted dwellings lacking proper utility supplies for want of a legal contract. The work committee had to produce a document, for subsequent presentation at the Work Group on Energy Poverty, the Standing Committee and the Full Council for it to go ahead.
 - Monitoring initiatives carried out with regard to squatting and irregular utility supplies.
 - Information on gender violence and cuts to utility supplies.
 - Reflection on the impact of Covid on energy poverty.

Members and organisations taking part:

Housing Office Network, Ús Digne de l'Habitatge (Consortium/BAGURSA), FAVB, DESC Observatory, Management Agents' Association, PDeCAT Municipal Group, ERC Municipal Group, Som Energia, Engineers Without Borders, El Risell, Alliance against Energy Poverty, Factor Energia, Nexus Energia, Municipal Institute for Social Services, Nou Barris Senior Citizen Sectoral Council, Hola Luz, EDP Energia, Endesa, Iberdrola, La Marina Community Health Board, Gas Natural Fenosa, Aigües de Barcelona, Carmel Amunt (El Carmel Community Plan), RMIT Europe, Aigua és Vida and Ecoserveis.

Led by the Councillor's Office for Housing.

• Work group for sustainable industrial housing production

The development of the working group's operations has been guided by Barcelona City Council's wish to tackle the slow production of public housing in an open way, and by including a wide range of stakeholders, working together to seek amendments that improve and speed up the production of sustainable housing. Traditional building involves several mechanisms that are unable to keep up with the pace of society's needs for additional housing. As for the housing emergency, there are few sectors that can be dealt with by the private sector; most are tackled by the public or public-private sector, and there are others that not dealt with at all. We therefore need to assess the demand that is not being dealt with and to find solutions that respond to it.

One of the objectives of this group is also to share experiences and valid precedents used in other European regions and cities, as well as to discuss the various options currently being studied by the city council. Specifically, it should be noted that the tender for the project and work, and the temporary construction of industrialised housing have been debated.

The Municipal Institute of Housing and Renovation (IMHAB) gave an online presentation on 19 October on municipal work lines for industrialised housing, during which the Catalan Institute of Construction Technology (ITeC) also explained the sustainability criteria to be applied in invitations to tender. 61 people attended.

Members and organisations taking part:

Catalan Housing Agency, Housing Office of the Provincial Council of Barcelona, Association of Promoters and Builders of Buildings of Catalonia (APCE), Family and Social Welfare Foundation, Social Housing Promotion Foundation, DESC Observatory, PAH, Social Services Hospital Sant Joan de Déu, Celobert, Federation of Housing Cooperatives of Catalonia, Social Council UPC, College of Technical Architects and Architects of Barcelona, College of Architects of Catalonia (Barcelona region), Col Association of Property Administrators, PDeCAT Municipal Group, CEVASA expert, Homeless Network, ITEC, Incasòl, Department of Architecture, Landscape and Heritage, Urban Model Directorate, La Casa por el Tejado, Builders and Works Guild of Barcelona, La Col and CompactHabit.

Led by the Councillor's Office for Housing at Barcelona City Council.

• Work group against local resident expulsion

In response to the petition put together by several members of the Council, this workspace was created with the main aim of analysing the problem of gentrification processes, especially in cases where local residents are expelled from entire blocks of seeking joint initiatives to tackle those problems. Work has been done and periodically updated on the preparation of a diagnosis, based on the applications detected in the territory, of entire estates that have undergone (or are about to) transfer ownership, to whom and in what way; the strategic litigation of illegal evictions; the ORPIMO ordinance for major renovation licenses; a study on the freehold housing market in Barcelona, and the pre-design of a guide to defend the rights of tenants through a set of frequently asked questions, among other topics.

A meeting was held on 27 February for the purposes of explaining Decree 17/2019 from the emergency point of view. The situation of disciplinary action and fines was also explained. It was attended by 27 people.

Members and organisations taking part:

Renovation and Dignified Use of Housing (Consortium/Bagursa), FAVB, DESC Observatory, PAH, PDeCAT Municipal Group, City Council Legal Services, Ens Plantem, Blocs in Lluita Network, Poblenou Neighbors Association, Fem Sant Platform Antoni, Resistim el Gòtic, Tenants Union, Public Health Agency and Sants Housing Group, Barceloneta Housing Commission and Official College of Social Work of Catalonia, Càritas, CCOO.

Headed by Cabinet Chief of the Councillor's Office at Barcelona City Council.

• Ciutat Vella Sectoral Housing Council Work Group

This Council was constituted with the aim of working on the district's specific housing problems, by agreement of Full Ciutat Vella District Council. The creation of this group means a change in the functioning of the BSHC's working groups, by incorporating a group that will work at district level and not at city level.

This working group did not meet up in 2020 because of the Covid-19 pandemic.

• Right to Housing Decalogue Work Group

Given the housing emergency worsened by the Covid-19 crisis, the City Council and some thirty of the city's associations presented a document setting out the strategic lines for ensuring access to decent and affordable housing.

The Covid-19 crisis represented a worsening of the population's housing conditions, especially among the most vulnerable and those suffering from most negative effects of the economic downturn. In addition, speculation and abusive rental-price rises posed a threat to ensured access to affordable and decent housing, a fundamental right for everyone.

The joint work carried out between the municipal team and the city's associations resulted in a guide document setting out the strategic lines for tackling the housing emergency, worsened the by Covid-19 crisis. The Barcelona Right to Housing Decalogue (ten strategic points) put the emphasis on a state budget increase for housing policies, halting evictions of vulnerable individuals, increasing the public rental housing stock and opting for new cooperative public-private housing models.



• Standing Committee

A meeting was held on 20 November, with 18 people attending. The Council’s report was presented, a review of the work carried out in the Work Groups, and a proposed agenda from the Full Barcelona Social Housing Council Meeting, explaining the draft petition from new members for joining the Housing Council.

• Full Social Housing Council Meeting

No Full Social Housing Council Meeting could be held that year because of the Covid-19 pandemic.

• Other activities and general data:

Holding, collaborating or taking part in the day events:

The Mayor, Ada Colau, and the Councillor for Housing and Renovation, Lucia Martín, met up at the City Hall’s Saló de Cent on 14 July, with the 21 associations that signed the Barcelona Right to Housing Decalogue.

Graphic media were able to take pictures at the start of the meeting. A media briefing was later held in the Saló Ciutat.

THE COUNCIL, IN FIGURES IN 2020

Number of members	113
Full meetings	
Standing Committees	1
Work-group, monitoring-committee and other discussion-forum meetings	11
Participants	334

LIST OF BARCELONA SOCIAL HOUSING COUNCIL MEMBERS

Chair of the Social Housing Council

Councillor for Housing

First Deputy Chair

Platform for the Right to Decent Housing

Second Deputy Chair

Manager for Housing

Secretariat for Housing and Urban Improvement
Catalan Housing Agency
Councillor's Office for Social Rights
Councillor's Office for Ecology, Urban Planning and Mobility
Councillor's Office for Cycle of Life
Councillor's Office for Ciutat Vella
Councillor's Office for Sants-Montjuïc
Consell de Cent Association
Manager's Office for Social Rights
Manager's Office for Nou Barris
Barcelona Municipal Housing Trust
Barcelona Gestió Urbanística, SA (BAGURSA)
Municipal Institute of Urban Planning
Municipal Institute of Social Services
Municipal Institute for People with Disabilities
Municipal Institute of Urban Landscape and Quality of Life
Catalan Ministry of Employment, Social Affairs and Families
Catalan Energy Water
Barcelona Public Health Agency
Metropolitan Housing Consortium
Catalan Land Institute
REGESA
General Union of Workers (UGT)
Trade Union Confederation of Workers' Committees (CCOO)
Social Housing Quality Cooperative (part of the UGT)
Catalan Federation of Housing Cooperatives.
Catalan Association of Building Promoters and Builders (APCE)
Social Housing Managers of Catalonia (GHS)
Lacol Cooperative of Architects
Celobert
Sostre Cívic Association

La Dinamo
Jutges de Barcelona [Barcelona Judges]
Public Prosecutor's Office of the High Court of Justice of Catalonia
Secretariat for Relations with the Justice Administration
Ombudsman
Barcelona Federation of Residents' Associations (FAVB)
Ciutat Meridiana Local Residents' Association
Catalan Consumers and Users Organisation (OCUC)
ATTAC Catalunya
Foment Habitatge Social Foundation
Càritas Diocesana
Família i Benestar Social Foundation
500X20 Association
Third Sector Round Table
ProHabitatge Association
Arrels Foundation
Mambré Foundation
Probens
Hàbitat3 Foundation
Economic, Social and Cultural Rights Observatory (DESC)
Provivienda Association
Red Cross
Platform for People Affected by Mortgages
Union of Tenants
ECOM Federation
Sanitària Sant Pere Claver Foundation
Sant Joan de Déu Serveis Socials
Catalan Federation of 1st-Person Mental Health Organisations
SER.GI (ECAS) Foundation
BENALLAR Foundation
Assís Shelter
Catalan Federation of Drug Addictions (ABD)
Barcelona Chamber of Urban Property
Catalan Architects' Association - Barcelona Branch
Catalan Industrial Engineers' Association
Catalan Management Agents' Association
Property Registrars' Association
Barcelona Association of Quantity Surveyors and Technical Architects
Catalan Lawyers' Association

Property Agents' Association
Catalan Social Workers' Association
Catalan Court Representatives' Association
Social Council of the University of Barcelona
Social Council of the Autonomous University of Barcelona
Social Council of the Polytechnic University of Catalonia
Social Council of Pompeu Fabra University
Social Council of Ramon Llull University
Municipal Social Welfare Council
Senior Citizens' Advisory Council
Municipal Immigration Council
Barcelona Youth Council (CJB)
Municipal Women's Council
Barcelona Economic and Social Council (CESB)
Office for Non-Discrimination (OND)
Housing Development and Management Office (BCN Provincial Council)
Housing Office Network
Department of Dignified Use of Housing (Consortium/BAGURSA)
Department of Housing Applicants' Register (Consortium/BAGURSA)
Renovation Directorate (Consortium/BAGURSA)
Banco de Santander
ANTICIPA Real State
ABANCA
CaixaBank
BBVA
Banc Sabadell
Bankia
Buildingcenter
Habitatge Assequible - Obra Social La Caixa
Catalan Federation of Savings Banks
Two experts in housing

Observers

PSC Municipal Group
Ciutadans Municipal Group
Junts per Catalunya Municipal Group
PP Municipal Group
ERC Municipal Group
Barcelona pel Canvi Municipal Political-Party Group

8

WORK TARGETS FOR 2021

THE FOLLOWING WERE PROPOSED AS SPECIFIC GOALS:

• Housing Office Network

- To remodel and adapt Housing offices (expansions and improvement work).
- To consolidate the Antena Zona Nord public centre in Nou Barris.
- To implement measures for improving the management of HOs: mandatory prior appointments; unified online applications; mobile-service information staff etc.
- To discuss the change of model in Housing offices, based on commissioned studies.
- To implement the Hab-Et (Habitatge et truca) service, a telephone helpline managing a catalogue of services at Housing offices.
- To incorporate the Housing Office Network's access and safety control figures.
- To complete the de-escalation process of lockdown restrictions regarding the re-opening of Housing offices closed because of the pandemic.

• Decent use of housing

- To consolidate the connections of the various programmes making up the Department of Dignified Use of Housing (rent grants, Housing pool, advice and mediation service, intervention and mediation services etc.,) to optimise their management.
- To improve coordination between the various housing services and social services relating to situations of people at risk of losing their usual residence, as well as interventions during forced evictions.

- To optimise the management of the Department's various services by strengthening their structure and organising their provision through the Programme for attracting private dwellings to the Housing Pool, rental subsidies and mediation and assessment services.
- To improve coordination with the various services and programmes accountable to the IMHAB, as well as all the other players in the area, for the purposes of improving the initiatives' effectiveness and efficiency.
- To implement new channels of communication with the Housing Pool's users (owners, applicants and tenants), as well as management alternatives, to adapt to the new paradigm brought about by the Covid-19, using online instead of face-to-face management.
- To take part in the development of the Housing Information System (SIHAB) for sharing information from cases with the various services and speeding up their management, to improve work dynamics and decision-making.
- To strengthen programmes for bringing private dwellings into the Social Housing Pool, simplifying procedures to speed up management with owners and expand the pool with new contracts.
- To review housing applications to update the Pool's real housing demand.
- To consolidate the connections of the various programmes relating to the Social Housing Pool (grants, mediation, subsidies and incentives, etc.,) to optimise their management.
- To carry out monitoring with the Catalan Housing Agency to simplify the various existing lines of housing payment grants and thereby provide better management for establishing a unified grants model within the Consortium's framework.

- To minimise the economic and social impact of Covid-19.
- To consolidate the Barcelona Housing Consortium's rent-payment grants as a Barcelona Housing offices resource for tackling possible situations of loss of housing.

• **Renovation grants**

- To update the specific Rules, approved in 2009, for renovation grants for Barcelona.
- To approve the specific call for renovation-grant applications for interiors of dwellings intended for incorporation into Barcelona City Council's Social Housing Rental Pool.
- To approve the call for renovation-grant applications for dwelling interiors for individuals in vulnerable situations.
- To consolidate the renovation programme for vulnerable buildings (high-complexity properties). This programme consists of renovating buildings that are in a specially vulnerable situation.
- To optimise their management and improve the processing of cases from the 2020 call for renovation-grant applications for common parts in buildings.
- To complete the work started in all cases of vulnerable-housing interiors from previous calls for renovation-grant applications.

Register of Applicants for Social Housing, allocation of dwellings and Social Emergency Board and within the development framework of the new Housing Information System (SIHAB)

- To launch a new information system for improving processes not just for city residents

but in the services' internal management as well.

- To make the online channel a priority channel for carrying out the various processes.

• **Budgetary goals**

The budget for the 2021 financial year could not receive Parliament's approval, so the initial budget was extended from 2017, in accordance with Decree 146/2017, of 15 December, establishing the criteria for implementing the extension of Catalan government's to 2020, until the 2021 budgets should come into force.

As in the last approved budgets in 2020, this includes funding for the management of the Housing Office Network and the advice and information service they provide: the operations of Barcelona's Register of Applicants for Social Housing, the management of rent allowances, as well as the management of social housing and young-person housing pools.

As regards the revenue budget totalling 41.06 million euros, 7.4 million euros corresponds to transfers from the authorities in the consortium, 12 million euros were earmarked for funding the 2021 call for renovation-grant applications, 16.97 million euros for the 2021 call for rental-payment grant applications and 4.69 million euros for the agreement with Hàbitat 3.

The Barcelona Housing Consortium's current expenditure corresponds to transfers to be made over the financial year to the municipal organisations responsible for the management tasks entrusted to the Consortium during the year, and formalised under the respective collaboration agreements with municipal bodies, the Municipal Institute of Housing and Renovation and the Municipal Institute of Urban Landscape and Quality of Life.



M20

Barcelona Housing Consortium

2020 Report